



MICHIGAN MEDICINE

UNIVERSITY OF MICHIGAN

VOLUNTEER SERVICES

Volunteer Services' mission is to promote the philosophy of caring for patients and families by providing volunteers to augment the work of the Michigan Medicine faculty and staff.



4,060
Active
volunteers*



155,270
Volunteer
hours*



\$3,448,604
Worth of
volunteer time*

**Ann Arbor Meals on Wheels and Friends Gift Shop volunteers are included*



Volunteer Services coordinators received a Michigan Medicine Gold Medal for their work in processing and renewing volunteer applications and placing volunteers in clinics/units that align with their interests and availability.



Interviews, Annual Updates, and Grace Period appointments are now scheduled online to ensure accuracy of contact information, ease of canceling or rescheduling for the volunteers, and up-to-date information on record.



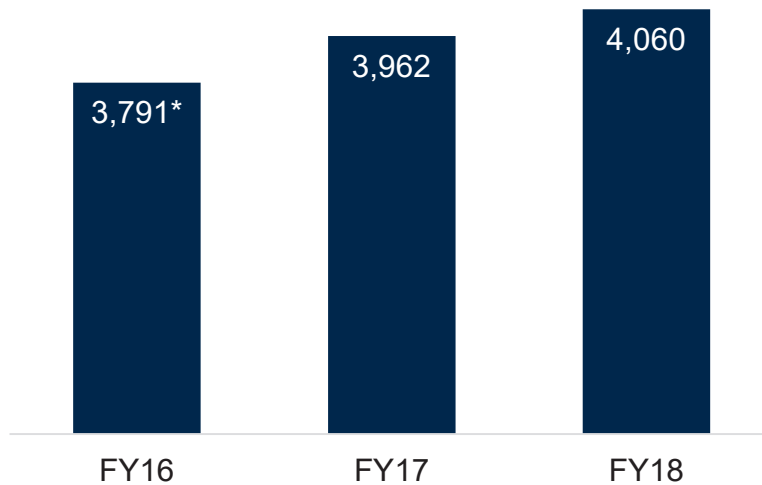
Processed 516 Pre-Approved special placement volunteers in labs, clinics, and research areas in support of Michigan Medicine's clinical, research, and educational mission.



Why Volunteers Matter

Volunteers play an integral role in augmenting the work of hospital staff and providing caring and compassionate support to our patients and their families.

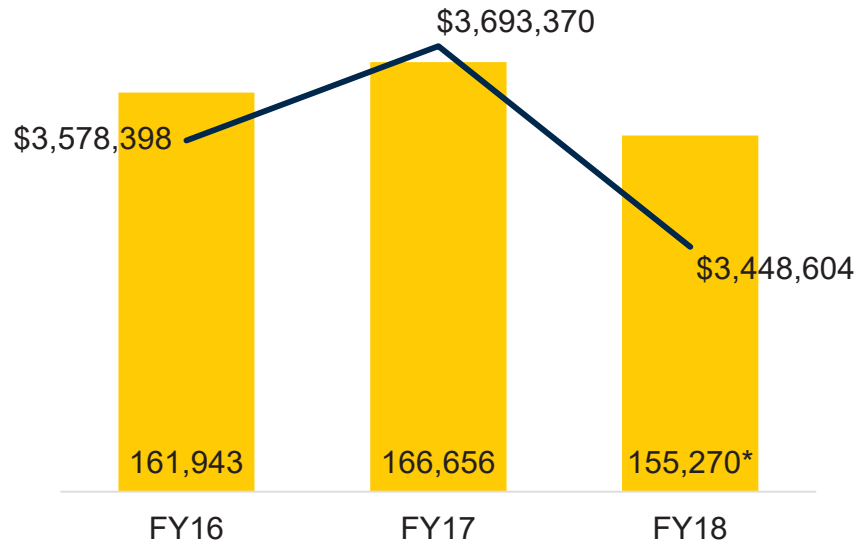
Number of Active Volunteers



■ Number of active volunteers

**count is higher than previously reported due to change in methodology*

Estimated Value of Volunteer Time



■ Number of volunteer hours — Estimated value of volunteer time

**more volunteers recorded fewer total hours in FY18*