

Milk Room Mission, Guiding Principles, and Vision



Mission Statement

To provide nourishment that supports optimal healing, growth, and development through exemplary service and provision of optimal patient care in a safe and sanitary environment.

Guiding Principles

1. Adhere to standard and evidenced-based practices and procedures to ensure proper and adequate nutrition for patients.
2. Practice aseptic technique to ensure the safety of all breast milk and formula that is stored, prepared, and sent from the Milk Room.
3. Create a positive and welcoming experience for patients and families through exemplary patient care and services in all interactions.
4. Ensure consistent and open communication between staff, patients, families, and allied health professionals to foster continual growth and development of the Milk Room operation to help create the ideal patient care experience.
5. Encourage education and career development of Milk Room staff through tuition support, hospital-sponsored endeavors, and regular opportunities for continuing education.

Vision Statement

Continue to be the nation's leader in the provision of breast milk, formula, and donor milk to support optimal growth and development of today's generation.