

What is the new facility that was recently approved by the Board of Regents?

Michigan Medicine plans to build a new medical and surgical care facility on the main medical campus in Ann Arbor. This new facility will house a state-of-the-art neurological and neurosurgical center, including Neurosurgery, Neurology, Otolaryngology, Ortho/Neuro Spine, Neuro-interventional Radiology, and Oral and Maxillofacial care as well as other acute care services for Cardiology, Cardiac Surgery, Vascular Surgery and General Thoracic care.

Why are we building a new facility?

Our current inpatient facilities have experienced high demand for years, and we are often operating at capacity. A new facility will allow us to care for more complex and high acuity patients as part of our clinical network strategy for the State. Also, the expansion will allow us to close individual units in University Hospital for renovation and repair. Finally, the project allows the conversion of semi-private rooms to private, an enhancement to safe quality care.

Where will the new facility be located?

The new 690,000 square foot hospital will be built adjacent to the Frankel Cardiovascular Center, with the main entrance on Ann Street. There will be a bridge and tunnel to connect the new space with our existing inpatient facilities.

What services will be provided in the new facility?

The new facility, with 264 private rooms, 20 ORs, and 3 interventional radiology suites within 12 floors, is anticipated to provide neurological and neurosurgical care (neurology, neurosurgery, ortho/neuro spine, neuro-interventional radiology), otolaryngology, cardiac care, oral maxillofacial and otolaryngology services. Other occupants in the new space will include Radiology, Pathology, Anesthesiology, Pharmacy, EEG, Speech Language Pathology, and Patient Food and Nutrition Services, among others.

How many incremental beds will we add to our health system?

This project will add 154 incremental beds to our health system.

What are some of the unique features that will be in the new facility?

Patients and families worked together with faculty and staff across the health system to assist with the design of the new facility, using lean principles for efficiency of workflow and response to user needs. Examples of unique features include intraoperative MRI, family spaces throughout including a patient and family resource center and ample space for loved ones to visit patient rooms, and centralized collaboration space in each patient area to improve continuity of care.

When is the facility anticipated to be completed?

We anticipate groundbreaking will occur in October 2019, and construction will be a 5-year process. The new patient tower is projected to open for patient care in Fall 2024.

New Inpatient Facility FAQs

September 2019

2

What should be expected in terms of disruption during construction?

We will work closely with our construction and engineering partners to minimize disruption during hospital construction. Noise may be a challenge at times. However, our priority will be to ensure the safety of our patients, visitors and employees throughout the project.

What is LEED and why is it important?

Leadership in Energy and Environmental Design (LEED) is the mostly widely used green building rating system in the world. LEED provides a framework to create healthy, highly efficient, and cost saving green buildings. There are four certifications of LEED: Platinum, Gold, Silver and Certified. We are pursuing a gold certification, which will align with Michigan Medicine's long-standing commitment to environmental sustainability and reducing impact on the carbon footprint.

How many employees do we anticipate hiring for the new facility?

The preliminary estimate for additional FTEs is 1,600. We also anticipate an average of 370 construction jobs will be created by this project.

Will there be additional parking to accommodate the increased traffic to the main medical campus?

By 2024, the new Wall Street West structure will have been completed, which will have over 900 employee parking spaces. Between now and then, the Parking & Transportation Advisory Committee will continue ongoing efforts to identify convenient solutions to enhance and create more remote commuting options that are safe, timely and reliable.

Targeted efforts to increase shuttle service for the most crowded routes during peak commuting hours:

- Glazier Way: Add two incremental buses to MedExpress, to improve frequency and reduce crowding for shuttle from Glazier Way lot to main medical campus.
- Crisler Lot: Activate new south Ann Arbor morning express shuttle, with two buses providing service from Crisler lot to main medical campus. This new morning service would complement existing afternoon express service from the main medical campus to Crisler.
- Implementation of these bus routes is anticipated within 2-3 months, based on ability to execute new contracts for buses. Exact details of operational plans are being developed now.
- U.S. 23 at Lee and 8 Mile Roads: Expand express shuttle schedule in morning and afternoon to allow daily increase in ridership from 103 to 163 passengers. The enhanced service access will begin on September 30. New rider requests can be sent to commuter-options@med.umich.edu and interested riders will be notified when shuttle space is available.

In addition to the additional bus and shuttles, we have a comprehensive plan still targeting other specific efforts to enhance parking and transportation experience:

- New Wall Street West structure under construction, to be completed Fall 2020, with over 1,000 employee spaces.
- Pursuit of other park & ride locations.
- Maximize use of East Ann Arbor (about 100 spaces remain open on a daily basis) and express shuttle service.

New Inpatient Facility FAQs
September 2019

3

- Employee focus groups scheduled later this month, to better understand opportunities for improvement in parking and transportation experience.
- Creation of dedicated staff position to assist employees with best parking and transportation options (mmcommuter@med.umich.edu). Anticipated launch later this month.
- Continuous work with campus colleagues on a longer-term parking strategy to support ongoing growth.

Our goal is to provide adequate parking and transportation solutions to accommodate all of our employees, as well as our patients, as we continue to grow.