# Michigan Medicine + Glooko: Create Your Account Now!

Michigan Medicine has partnered with Glooko to allow patients to safely and conveniently share their blood sugar readings with their care team. Be sure to create your account before your next appointment to ensure that you and your provider can review your blood sugar readings. Please create an account by following the steps below.

# 1. Register for an account. If you already have an account, you can skip this step.

Create an account by scanning here:

## OR

- · Go to my.glooko.com
- Click "Sign up for Glooko here"
- Enter your name, date of birth, email, password, etc.
- Near the end of the sign-up form, there is a section that says "code" with a box you can type in. This is where you enter the ProConnect code to connect to our clinic. The code for our clinic is: **umichmed**
- You will be asked to select your devices. Choose the name of each device from the list.

# 2. Make sure you're linked to the clinic.

- Login to your account on my.glooko.com
- In the upper right, click the dropdown box and select "Settings".
- Under "Account", you should see a section that says ProConnect code. Under that section, you should see our clinic listed and the ProConnect code associated with our clinic (umichmed) next to it.
- If you don't see our clinic listed, then click "+ Add New Code" and enter: **umichmed**





## 3. Upload your data to Glooko.

- Gather what you will need: your diabetes devices, your computer, and the data cables that go with the devices.
- Install the Glooko Uploader. If you already have the Uploader installed, skip to the next step.
  - Login to your account on my.glooko.com
  - Choose "Settings" in the top right.
  - Scroll down to the bottom of the page and click "Get Glooko Uploader".
  - Choose Mac or PC, depending on your computer.
  - Open the file and follow the installer's prompts.
  - You may need to restart your computer to complete the installation.
- Open the Glooko Uploader on your computer and login with your account information.
- Plug your devices into the computer to begin the upload.

## 4. OPTIONAL: How to sync compatible Bluetooth devices to Glooko using your phone app

- Download the Glooko- Track Diabetes Data App on your smartphone
- If you have a compatible Bluetooth device (Dexcom, Omnipod, glucometers, etc), you can sync your data via the Glooko app.
- A list of devices and their compatibility can be found here: <a href="https://www.glooko.com/compatibility/">https://www.glooko.com/compatibility/</a>



If you need assistance with setting up this account, please contact GLOOKO technical support at :

Call Support: 1-800-206-6601

Live Chat Support: Available Monday through Thursday, 11am-3pm ET

via support.glooko.com

Web Support: support.glooko.com

Email Support: support@glooko.com