

# Inpatient Discharge Information and Waiting Areas

#### Discharge time

If possible, you will be discharged from the hospital by 11 AM on the day you are scheduled to go home. Your discharge may be later if your care team is waiting for test results or other information. Being discharged earlier in the day will give you more time for travel and getting settled in at home.

### What can I do to prepare for discharge?

- Ask your care team any questions you have about your care.
- Share the contact information of the person giving you a ride home with your nurse.
- If you need help arranging a ride, please let your nurse know.

#### Discharge Hospitality Center (open Monday – Friday, 7 AM – 7 PM)

If there are any final care actions we need to complete on the day of your discharge (like delivering your medical equipment, giving you your last medication dose, waiting for lab results, etc.), we may move you to the Discharge Hospitality Center (DHC) on Level 1 of the Taubman Center. The DHC offers a private, comfortable space that is closer to the main University Hospital entrance, where our nursing team can complete the rest of your care while getting you ready to go home. A hospital team member will take you to your dedicated care space in the DHC, as well as out to the front entrance when your ride arrives. Please let your nurse know if your caregiver would prefer to come inside.

## Discharge waiting areas (open 24 hours per day)

If your care is complete and you have been discharged, you may choose to wait in one of our comfortable public waiting spaces within University Hospital, Taubman Center, and Frankel Cardiovascular Center.

Waiting Area	Nearest Entrance for Pickup
University Hospital Main Lobby  - Level 1  The University Hospital Main Lobby is the lobby with the piano located on Level 1 near the Welcome Desk.	The closest entrance to this waiting area is the University Hospital main entrance on East Medical Center Drive. The person picking you up can pull into the circle drive in front of this entrance and wait for you there.
Taubman Center Atrium Lobby – Level 1  The Taubman Center Atrium Lobby is a seating area located between the University Hospital Welcome Desk and the Taubman Pharmacy, near the Level 1 entrance of the P2 parking structure.	The closest entrance to this waiting area is the University Hospital main entrance on East Medical Center Drive. The person picking you up can pull into the circle drive in front of this entrance and wait for you there.
University Hospital Café – Level 2  The Café is located on Level 2, just off the main hallway in University Hospital. You can buy many food and drink options from the Café, which also has a dining room with tables and chairs.  Meals available:  • Breakfast: 6 - 10 AM  • Lunch: 11 AM - 2 PM  • Dinner: 4 - 9 PM	The closest entrances to this waiting area are the University Hospital Level 1 main entrance on East Medical Center Drive, the P2 parking structure's Level 1 entrance, or the P3 parking structure's Level 2 entrance. The person picking you up can park in a structure and come in to get you, or they can meet you at the circle drive in front of the University Hospital main entrance.
Frankel Cardiovascular Center Main Entrance Lobby – Level 3  The main entrance of the Frankel Cardiovascular Center is located on Level 3 and has a large seating area.	The closest entrance to this waiting area is the Frankel Cardiovascular Center main entrance at the intersection of East Ann Street and Observatory Street. The person picking you up can pull into the circle drive in front of this entrance and wait for you there.

For urgent medical help, **call 911** or (734) 936-7890.

For general information or directions, visit or call the nearest Welcome Desk:

- University Hospital Main Welcome Desk: (734) 936-6641
- Taubman Center Atrium Welcome Desk (near Elevator 5): (734) 764-0380
- Frankel Cardiovascular Center Welcome Desk: (734) 232-4333

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