

## 什么是视频就诊? What is a video visit?

密西根医学在特定条件下会提供视频就诊，以更便捷的方式帮助您接受诊疗。通过视频就诊，您可以在线访问密西根医学医疗提供者，从而节省了您通常需要花费在来回诊所或等待医生的时间。

Michigan Medicine offers video visits for certain conditions to help you receive care in a more convenient way. Video visits save you time that you would normally spend traveling or waiting for your doctor by giving you online access to your Michigan Medicine provider.

要使用视频就诊服务，您必须就诊时身处密西根州。

You must be in the State of Michigan at the time of your visit to use the video visit service.

请注意，并非所有保险都涵盖患者家中视频就诊。您有责任确认您的保险承保范围。

Please note that not all insurance covers video visits for patients at home. Ultimately, it is your responsibility to confirm your coverage.

## 我该如何确认视频就诊是否属于承保范围?

### How do I confirm coverage for my Video Visit?

要确定是否属于承保范围，您需要咨询您的保险公司，询问患者在家中**进行医患双向实时视听通信**是否属于承保范围。请再次重申您将会在家进行视频就诊。

To confirm coverage with your insurance company you will need to ask if you are covered for a **live 2-way audiovisual communication between the**

**physician and patient when the patient is located at home.** Please repeat that you will be at home for the video visit.

保险公司还需要知道您的医疗提供者的计费方式:

The insurance company will also need to know that your provider will bill:

**CPT代码 (CPT Code) :** \_\_\_\_\_ 与GT修正码 (GT modifier)

**CPT Code:** \_\_\_\_\_ with a GT modifier.

**如果视频就诊不属于承保范围, 我该怎么做?**

**What do I do if my Video Visit is *not* a covered benefit?**

如果您的保险不涵盖视频就诊, 您将有资格获得视频就诊的自费折扣。当您收到服务账单后, 请致电患者财务部 1(855) 855-0863。

If your insurance does not offer video visits as a covered benefit, you will be eligible for a self-pay discount for the video visit. Call Patient Financial Services at 1(855) 855-0863 once you receive your bill for the service.

**如果我的视频就诊属于承保范围, 我需要做什么?**

**What should I know if my Video Visit *is* a covered benefit?**

如果能够涵盖, 您的保险计划会将视频就诊与面对面就诊等同处理。您的共付费、自费赔付比例或免赔额将取决于您的保险承保计划。保险涵盖后将没有资格获得患者自费折扣。

If you have coverage, then your plan will process video visits the same as a face-to-face visit. Your copay, coinsurance or deductible will be based on your plan benefits. Covered benefits are not eligible for the patient pay discount.

有关准备视频就诊的其他信息, 请访问:

Additional information about preparing for your video visits is available at:

<https://www.uofmhealth.org/virtualcare/virtual-care-video-visits>.

如果您遇到技术问题或下载程序时遇到问题，请发送电子邮件到 HIM-PatientPortal@med.umich.edu，或致电(734) 615-0872向患者门户代表咨询。

If you experience a technical issue or are having trouble downloading the app, please email HIM-PatientPortal@med.umich.edu or call (734) 615-0872 to speak with a patient portal representative.

免责声明：本文件所包含的信息和/或教学材料是由密西根医学部为与您病情类似的典型患者所撰写的。文中的链接可能连接到并非由密西根医学部所创建的网络内容，密西根医学部对此内容不承担责任。本文件不可取代您的医疗保健提供者的医疗咨询，因为您的情况可能和典型患者有所不同。如果您对此文件、您的病情或治疗方案有任何疑问，请与您的医疗保健提供者商谈。

Disclaimer: This document contains information and/or instructional materials developed by Michigan Medicine for the typical patient with your condition. It may include links to online content that was not created by Michigan Medicine and for which Michigan Medicine does not assume responsibility. It does not replace medical advice from your health care provider because your experience may differ from that of the typical patient. Talk to your health care provider if you have any questions about this document, your condition or your treatment plan.

编辑：Karelyn Munro, BA Plain language editing: Karelyn Munro, BA

翻译：密西根医学部翻译服务 Translation: Michigan Medicine Interpreter Services  
密西根医学部 病患教育是由 [Creative Commons Attribution-NonCommercial-ShareAlike 4.0 International Public License](#). 授权许可。最后修订日期 03/2020

Patient Education by [Michigan Medicine](#) is licensed under a [Creative Commons Attribution-NonCommercial-ShareAlike 4.0 International Public License](#). Last Revised 03/2020