Reminders!

Turner Senior Resource Center Volunteers:
You can renew your ID badge and complete your annual health screening at Turner Senior Resource Center on Wednesday, October 11th between 9:00am-12:30pm. Call to register: 734.998.9354

Your Time is Important!
If you do not sign in and out at kiosk, please submit your hours each month! Click here: Time Sheet

Don't forget the Dress Code!
Let's look professional!
- Wear your uniform (if provided)
- Wear your ID above the waist
- DO wear pants but NOT jeans
- Do wear comfortable shoes but not open-toed shoes or flip-flops
- Avoid wearing dangling jewelry, perfume, cologne, fragrances
- Caps/hats ok only for religious purposes

Not Volunteering this Fall?
Please return your uniform to Volunteer Services (and UM students exchange your ID Badge at SAB)

Volunteer Services in the Headlines!
Volunteers were highlighted in the recent Headlines publication...Click here to read the article with photos:
Michigan Medicine Headlines - August 29, 2017

Q: What do I do with the Orientation & Training Checklist?
A: Have your Placement Supervisor sign it on your first day and return it to Volunteer Services. Click here.

New!
Online Scheduling Now Available for Your Annual Update Appointments!
Is your ID Badge expiring soon? If so, you need to schedule your Annual Update Appointment with Volunteer Services. Here's how:
Go to this website and select Annual Update Appointment:
Annual Update Appointment Scheduler
► Select an appointment date that falls WITHIN 30 days of your ID's expiration.
► Receive a confirmation email with instructions and the link to the necessary paperwork to bring with you to your appointment.
► Complete the documents and bring them to your appointment.
► Your appointment includes renewing your ID badge and completing your health screening (TB skin test, Flu shot).

Supervisors' Corner
Call or email us if you have any questions about your Fall 2017 Volunteer Schedule!
MARK YOUR CALENDAR!
Our next Supervisors’ Lunch Meeting will be Thursday, October 5, 2017 at 12:00 noon.

Volunteers Needed for Hurricane Harvey
The American Red Cross is looking for volunteers who are skilled in shelter operations. For more information click here: National Service

Welcome back Student Volunteers!
Your Stories: Therapaws Volunteer Jared Wadley

As a volunteer with Therapaws, there have been several memorable moments with patients and staff interacting with my therapy dogs Bella and Legend (both collies) that still resonate me.

During the end of a CVC visit, Bella and I entered a dimly-lit room where the patient had been resting less than 24 hours after receiving a heart transplant. His 10-year-old grandson, who had been playing with several toy action figures on the bed, reacted gleefully to Bella's arrival. He exuberantly petted her and commented on her gentleness.

After five minutes, it was time to leave to visit the next patient. The boy didn't want the precious moments to slip away. He knelt next to Bella and hugged her. As I gave him Bella's business card, he said, "When I grow up, I want to be just like you and I want a dog just like Bella."

Those words touched my spirit. My eyes nearly welled up with tears because it caught me off-guard. I'm a stranger, but made such an impact during the brief time that he already considered me a role model. I maintained my composure as we said our "good-byes," but that boy reaffirmed my love for volunteering at the University of Michigan.

Now in my sixth year, I still find satisfaction through visits with therapy dogs. I hope to inspire others, including my teenage sons, who are both junior therapy dog handlers, to be involved with pet therapy.

OPE and Volunteer Services Launches Enhanced Ambassador Program

The newly established Office of Patient Experience will begin to fan out dozens of new volunteers in September! They will serve as "Ambassadors" for the Health System, greeting patients and families as they enter the facility, escorting them to their destinations, and providing wayfinding information.

"We know that patients who have an ideal patient experience also have better outcomes."

If you are interested in volunteering for this new program, please email UMHS-PFCC@med.umich.edu.

GO BLUE
No Flu!

Flu shots will soon be available. Remember volunteers are required to have a flu shot!

Contact Volunteer Services

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Ann Arbor, MI 48109-5237
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Fax: 734.936.9423
Email: umhs.volunteer@umich.edu
Web: www.med.umich.edu/volunteer