RETURNING VOLUNTEER REVIEW
GENERAL ORIENTATION

1. Wearing jeans, shorts, sweat suits, sandals and revealing clothing violates the UMHS Volunteer Services ___________ ____________.

2. HIPAA allows you to discuss patients with your families and friends. True or False

3. When you volunteer on an inpatient unit it is acceptable to give patients anything they want to eat or drink. True or False

4. When is it important to wash your hands with soap and water instead of using hand sanitizer?

5. If you come to a patient’s room with a brightly colored precaution sign, what should you do?

6. What does R A C E stand for?

7. Absences should be reported to the placement supervisor and Volunteer Services. True or False

8. Volunteers may give money and gifts to patients/families and/or accept money and gifts from patients/families. True or False

9. “Yellow Card” means ____________________________.

10. When you end your volunteer commitment, you are responsible for returning the volunteer uniform and UMHS ID card. True or False

I acknowledge receipt of the University of Michigan Health System Returning Volunteer Orientation Manual and understand that I am responsible for reading the contents of the manual.

_________________________    ________________________
Signature                      Date

_________________________    ________________________
Printed Name                   ID number