

Staff

The staff members at PEP are dedicated to providing an exceptional customer service experience for UMHS staff and applicants alike. Collectively, we offer over 100 years of customer service experience!



Jason A. Gagneur, PEP Representative, joined the PEP team in June 2010. Jason brings with him over six years of experience in customer service, recruiting and account management. He thoroughly enjoys helping people find the *right* job. "Pleasure in the job puts perfection in the work." -Aristotle. Contact Jason at 734.615.1280 or jasongag@med.umich.edu

Sheila A. Losee, HR Assistant, has been working in the customer service field for over 20 years, having joined the PEP team in 2003. Sheila believes it to be a personal accomplishment to help our applicants feel comfortable during testing and interviewing – which many consider to be stressful situations. Contact Sheila at 734.647.9933 or slosee@med.umich.edu



Brenda L. Smith, PEP Representative, joined the PEP team in April 2006 with 30 years of customer service experience. Brenda's experience includes upper level management, finance/treasury management and customer service. She believes that people are a company's most valued asset, "Good people provide good customer service." Contact Brenda at 734.647.5770 or smitbren@med.umich.edu

Kristin K. Vuocolo, Strategic Account Manager, has been involved with PEP since it's inception in February 1999. Kristin has over 15 years of customer service experience and ten years of management experience. "Helping those with employment needs is very rewarding. I look forward to coming to work each day and meeting new and interesting people." Contact Kristin at 734.231.4176 or kvuocolo@med.umich.edu



Matthew D. Woods, Project Manager, joined the PEP team in April 2001. Matt has worked in customer service settings his entire life including positions with UMHS, retail and restaurant management, office management and banking. Contact Matt at 734.647.3531 or woodsm@med.umich.edu