

Our apologies!

You may have noticed we had a problem with our outreach system, and we may have contacted you at a time other than the one you specified when you enrolled in the MSHOP program. Some of you may have even been contacted in the middle of the night; we are so sorry!

The Daylight Savings time shift caused an unforeseen error which impacted the email, phone, and text configuration that automates the delivery of the messages to all MSHOP patients.

This error was detected, promptly investigated, and resolved for all MSHOP patients on 3/22/2017.

Please note it is never our intention to unduly disturb you, and we certainly appreciate your patience and participation in the program!

Should you have any additional questions about this issue, please feel free to contact Kristen Cunningham, MSHOP's Technical Project Manager at krcu@med.umich.edu.