I. Tools for Determining Quality of Care and Services

**Nursing Home Compare** at http://www.medicare.gov/nursinghomecompare/
Provides information about the quality of care and services and gives rating Medicare and Medicaid certified nursing homes in the Washtenaw county and elsewhere.

**Annual State Survey** - Ask to see this report when you go to a nursing home. Each facility must post and make this available to the public. It describes in detail any regulations not met and gives examples of why they are not met.

**Nursing Home Inspect** - Compare nursing homes in a state based on the deficiencies cited by regulators and the penalties imposed in the past three years. You can also search over 60,000 nursing home inspection reports to look for trends or patterns. For Michigan go to http://projects.propublica.org/nursing-homes/state/MI

II. Advocacy and Reporting Abuse and Neglect (State Supported, No Fees for Services)

**Ombudsman Office Longshore Legal Aid** (866-485-9393)
Advocacy services to help address the quality of care in a licensed long term care facilities (i.e. nursing homes, homes for the aged, and adult foster care facilities). Services include investigating complaints, suggesting remedies, and assisting with resident rights, payments, issues, guardianship, and nursing home placement.

**Health Care Fraud Division, Michigan Attorney General** (800-882-6006)
Will investigate and prosecute patient financial and physical abuse and neglect, and Medicaid provider fraud, statewide. Patient Abuse Complaint Form at http://www.michigan.gov/ag/0,4534,7-164-17331-46928--,00.html

III. Resources for Determining Medicaid Eligibility

**Medicaid Eligibility**  Determined by both medical and financial need. The Michigan Medicaid Nursing Facility Level of Care Determination is the official document to determine medical need. Find at http://www.michigan.gov/documents/AttachA__NF_LOC_Criteria_Form-WEB-BLANK_107510_7.pdf For information on the rules and regulations, make the following contacts:
- Apply at the **Department of Human Services**, 22 Center Street, Ypsilanti, Mi. (734-481-8000) for eligibility determination. Intake hours are between 8:00 -11 AM.
- Call the **Medicare/ Medicaid Assistance Program** at 734 712-3625 for counseling.

For more information call 734-998-9346
Outside of Washtenaw County call the Area Agency on Aging – 1B at 800-852-7795
http://www.med.umich.edu/seniors

All information is provided by the senior communities. Their rates and services may change without giving notice to the Housing Bureau for Seniors.
NURSING HOME CARE: DIFFERENCE BETWEEN SKILLED AND BASIC CARE
If someone is unable to care for themselves due to physical, emotional, or mental conditions and when family caregivers cannot provide adequate care, a nursing home is appropriate.

Comparing Skilled (Sub-acute Care) and Basic Care

<table>
<thead>
<tr>
<th></th>
<th>Skilled Medical/Sub-acute Care</th>
<th>Custodial/Basic Care</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Provides rehabilitation by skilled therapists and licensed nurses for a limited period following an illness or injury</td>
<td>Provides long-term care for people who are unable to recover from an illness or injury</td>
</tr>
<tr>
<td>Payment Source</td>
<td>Medicare (Part A)</td>
<td>Private pay, Long-Term Care Insurance &amp; Medicaid</td>
</tr>
<tr>
<td></td>
<td>Private Insurance</td>
<td></td>
</tr>
<tr>
<td>Maximum Stay</td>
<td>100 days (average stay 21-30 days)</td>
<td>No limit</td>
</tr>
<tr>
<td>Goal(s)</td>
<td>Provides rehabilitation</td>
<td>Provides a home with 24/7 care</td>
</tr>
<tr>
<td></td>
<td>Finish medical treatments</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Go home</td>
<td></td>
</tr>
<tr>
<td>Admission</td>
<td>After hospital stay - the family may give their preferences for a nursing home; however, the final determination is based on opening in an area nursing home</td>
<td>Can be admitted from home, an assisted living or hospital per doctor’s report on physical and mental functional ability</td>
</tr>
<tr>
<td>Physician Contact</td>
<td>Frequent visits and close medical supervision</td>
<td>Once a month and occasionally more often</td>
</tr>
<tr>
<td>Medical Treatment</td>
<td>Medical treatments follow and complete hospital discharge plans</td>
<td>Medical management by primary care doctor or nursing home doctor</td>
</tr>
<tr>
<td></td>
<td>If needed, frequent blood tests and x-rays</td>
<td>Care includes extensive help with activities of daily living, such as, bathing, toileting, feeding, dressing, medication, skin care and walking.</td>
</tr>
<tr>
<td></td>
<td>Usually rehabilitation services such as physical therapy, occupational therapy and speech therapy</td>
<td>Occasional blood tests and x-rays</td>
</tr>
<tr>
<td></td>
<td>No routine therapy</td>
<td></td>
</tr>
</tbody>
</table>
BORTZ HEALTH CARE OF YPSILANTI  
28 South Prospect Street, 
Ypsilanti, MI 48198

Telephone:  (734) 483-2220  
Fax:  (734) 483-8972  
Contacts:  Kevin Beardsley, Administrator  
           Patty Chitwood, Admissions/Marketing  

Care Offered:  144 beds with skilled and basic nursing care.  
               Physical therapy, Occupational therapy, Sub-acute care,  
               Long-term basic and skilled nursing care.  
               Alzheimer’s unit is available.  
               Hospice unit available.  
               Short stay accommodations.  
               Building just recently completely remodeled.  

Certification:  Medicare and Medicaid  

Daily Rates:  Private Rooms $240; Semi-Private $227; Three bed unit $222  

CHELSEA RETIREMENT COMMUNITY -- Kresge Health Care Center  
805 West Middle St.  
Chelsea, MI 48118

Telephone:  (734) 475-8633  
Fax:  (734) 475-5820  
Contacts:  Stacey Olson, Marketing Director  

Care Offered:  Independent, assisted living, memory care, and skilled nursing.  

Certification:  Medicare and Medicaid (Medicare needs to be primary)  

Daily Rates:  Deluxe Private room $352  
               Private Room $298/ day; Semi Private Room $254/day  

Rehabilitation after hospitalization.  Discharge planning is provided.
EVANGELICAL HOME – SALINE/The Redies Center for Rehabilitation & Healthy Living
440 West Russell Street,
Saline, MI 48176

Telephone: (734) 429-9401
Fax: (734) 429-9401
Website: www.ehmchoices.org
Contacts: Marie Young or Liz Heller
Email: youngm@evalngelicalhomes.org - or- hellere@evangelicalhomes.org

Certification: Medicare and Medicaid (inquire regarding other insurance plans)
Daily Rates: Private, Semi and Tri Private Rooms – starting from $320 per day
Description: Services Provided -

The Redies Center for Rehabilitation & Healthy Living offers a short-term rehabilitation solution that helps individuals of any age to recover from an illness or injury.

Evangelical Home-Saline offers a short-term rehabilitation solution for individuals needing therapy services after an injury or illness. Our long-term care solution is available for those facing a wide variety of medical concerns that require the medical and nursing services provided by a residential care facility.

Services offered includes: Long Term Care & Skilled Nursing, Short Term Rehabilitation, Memory Care, Hospice Care and Respite. Other services include activities and events, dental services housekeeping and maintenance, life enrichment programs, eye exams, podiatry and foot care, dining and dietician as well as pet therapy.

GILBERT RESIDENCE
203 South Huron Street,
Ypsilanti, MI 48197

Telephone: (734) 482-9498
Fax: (734) 482-1848
Contacts: Lindsay Mann-Shanahan, Director of Community Relations
lindsaym@gilbertresidence.com

Care Offered: 32 beds LTC intermediate basic nursing care. (Most nursing beds are filled from residents within the facility).
Certification: Medicaid
Daily Rate: Private Room $260; Semi Private Room $235
GLACIER HILLS CARE AND REHABILITATION CENTER
1200 Earhart Road,
Ann Arbor, MI 48105

Telephone: (734) 929-6842
Fax: 
Website: www.glacierhills.org

Contacts: Admissions Department

Care Offered: 161-and Rehabilitation Center provides 24-hour skilled nursing services, including memory care, rehabilitative and extended care.

Certification: Medicare & Medicaid (inquire about other insurance plans)

Daily Rates: Private $480 (large) $455 (small); Semi-Private Room: $400

HEARTLAND HEALTH CARE CENTER OF ANN ARBOR
4701 E. Huron River Drive,
Ann Arbor, MI 48105

Telephone: (734) 975-2600
Fax: (734) 330-2002
Contacts: Courtney Haynes, Admissions Director

Care Offered: 180 beds: 25 for Dementia/Alzheimer’s Care (not a locked unit); Long-term care unit 40 beds. Skilled and basic skilled nursing; Hospice and respite care.

Certification: Medicare and Medicaid (44 beds are dual certified) Accepts Medicaid for dementia care unit.

Daily Rates: Private: Monthly rate beginning at $13,065.49; Semi-private: Monthly rate beginning at $10,028.69
REGENCY AT WHITMORE LAKE
8633 Main Street,
Whitmore Lake, MI 48189

Telephone: (734) 449-4431
Fax: (734) 449-5505
Contacts: Matt Baad, Administrator
           Brittany Jacksot, Admissions/Marketing Director
Email: Whlake_admissions@cienafacilities.com

Care Offered: 135-beds with skilled nursing care, Subacute Rehab, and Secure Memory Care unit.
Certification: Medicare, Medicaid, and Veterans Administration
Daily Rates: Private $270

We offer short and long term skilled nursing care, Sub-Acute rehab, respite care and a secure dementia/memory care unit. We also specialize in stroke rehab and wound care.

REGENCY AT BLUFFS PARK
355 Huronview Blvd.,
Ann Arbor, MI 48103

Telephone: (734) 887-8700; Admissions: (734) 887-8606
Fax: (734) 887-8601
Contacts: Carole Galea, Administrator
           Becky Mazzoni, Dir. Of Clinical Services
           May Ada Wion, Admissions/Marketing

Care Offered: 71-beds with skilled nursing care and rehab;
              33 Private rooms; 19 Semi-Private rooms.
Certification: Medicare and Medicaid
Daily Rates: Private $350; Semi-Private $300

Description: Our sub-acute medical care offers an aggressive treatment regimen involving intensive rehabilitation and nursing services as well as medical services, physical, occupational and speech therapy are offered.

Amenities include personal bathrooms (including showers in each room), chef directed culinary department, private telephone and flat screen television for each resident bed, free wireless internet, whirlpool tub available, beauty salon services. We specialize in orthopedic conditions and management, stroke/cerebral vascular accidents, progressive neurological disorders, and speech and swallowing dysfunction and transplants. Skilled nursing is an all-RN staff. Have accessibility to U of M and St. Joseph’s nurse practitioners and physicians.
REGENCY AT CANTON
45900 Geddes,
Canton, MI 48188

Telephone: (734) 879-4100
Fax: (734) 879-4179
Contacts: Patricia Sullivan, Administrator; Jennifer Stefaniak & Andrea Ladzinski, Admissions/Marketing

Care Offered: 113 beds with skilled nursing and rehab.
Certification: Medicare and Medicaid
Daily Rates: Private $350; Semi-Private $300
Description: Both short-term rehabilitation and long term care are offered. There is a wide array of healthcare services, with around the clock care and assistance. There is a one-story floor plan, with 35 private suites and 39 semi-private rooms, all with in-room showers and baths.

SUPERIOR WOODS HEALTH CARE CENTER
8380 Geddes Road,
Ypsilanti, MI 48198

Telephone: (734) 547-7604
Fax: (734) 879-4950
Contacts: Lauren Davis, Admission Director and Nicole Weldon, Marketing Liaison

Care Offered: 94-bed skilled nursing care with rehabilitation and long-term care service.
Certification: Medicare and Medicaid
Daily Rates: Semi Private to $290; 2 Private rooms $424

VETERANS ADMINISTRATION
2215 Fuller Road,
Ann Arbor, MI 48105

Telephone: (734) 971-2195

Care Offered: None in Washtenaw County. Offered in Marquette and Grand Rapids, MI.

Please see the following website for additional information:
www.va.gov geriatrics/Guide/LongTermCare/Nursing_Home_and_Residential_Services.asp
WHITEHALL CONVALESCENT HOME
3370 Morgan Road,
Ann Arbor, MI 48108

Telephone: (734) 971-3230
Fax: (734) 971-2115

Contacts: Tara Thiel, Director of Admissions, Rhonda Kuzmanovich, Administrator and Toni Rieck Marketing Coordinator

Care Offered: 102-beds with skilled and basic nursing care. An alarm system for Alzheimer’s care. Physical, occupational and speech therapy are offered.

Certification: Medicare and Medicaid

Daily Rates: Private $246; Semi-Private $241