

VITA

2004-2005

MARILYNN M. ROSENTHAL, Ph.D.

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OFFICE: University of Michigan
FORUM on Health Policy
Room 6306 Med Sci 1
Medical Center
Program in Society & Medicine
University of Michigan Medical School
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**CURRENTLY
PREPARED
TO TEACH**

Sociology of the Medical Profession
Patient Safety: Medical Mistakes (short course)
Comparative Health Care Systems
Medical Sociology

**RESEARCH
INTERESTS**

Medical Mishaps; Patient Safety
Professional Regulation and Self-Regulation
Comparative Medical Malpractice Systems
Comparative Physician Manpower Policy
USA Health Policy

**RESEARCH
IN PROGRESS**

“Supporting Young Doctors: A Study of Medical Mishaps.” Principle investigator
with Kathleen Sutcliffe, M.N. Ph.D., University of
Michigan Business School (funding UMOVPR)

A Curriculum on Patient Safety for Residents and Medical Students
Under development with Raj Mangrulkar MD;
Part of AHRQ Grant, Saint and Hofer, Principle Investigators

GRANTS

Office of the Dean, College of Arts, Sciences &
Letters, University of Michigan-Dearborn, for
Medical Mistakes Research, 2001
Office of the Vice-President for Research
University of Michigan Grant for Medical
Mishaps Study, December 1999-2001

King Edwards Hospital Fund Grant, to support
book symposium, London England,
January 1999

International Partnership Grant, University of
Michigan Rackham School of Graduate
Studies, February 1999. To support
international collaborative research.

University of Michigan Travel Grant,
Central Asia, Fall 1996

King Edwards Hospital Fund Grant,
England, 1993, 1996

British Council Travel Grant, 1992

UM Office of the Vice President for Research
Small Projects Grant, Fall 1991; 1994-95

Fulbright Western European Region Research
Grant, 1989-90 (sabbatical)

Swedish Medical Research Council
Visiting Scientist Fellowship, 1986-88

University of Michigan Rackham Fellowship, 1984

University of Michigan Rackham Grant, 1982-83,
(Sabbatical)

University of Michigan-Dearborn Campus Grants,
1980, 1983, 1990, 1994, 1996, 1997

University of Michigan Grant to develop
undergraduate Health Policy Studies
concentration, 1979

GRANTS IN PROCESS

Grant proposals related to Patient Safety:

(1) with Sanjay Saint, MD, et al, submitted to the Agency for
Health Care Research and Quality, February 2001, for the establishment
of a Center for Patient Safety. Awarded.

(2) with Jack Billi, MD et al, BCBS grant for statewide patient safety
Conference. Awarded

AWARDS And HONORS

Appointed to Expert Panel 2003-4
Department of Minority Health
United State Dept of Health and Human Services

Faculty Member of the Year
University of Michigan-Dearborn Alumni Association
April 21, 2002

Fellow, Swedish Society of Medicine, Winter 2001-

Overseas Fellow, The Royal Society of Medicine
London, England Fall 2000 –

Medical Mishaps: Pieces of the Puzzle
Nominated by the Open University Press
(by invitation) for the European Health
Management Association Baxter Award, Award

Michigan Association of Governing Bodies
Distinguished Faculty Award, April, 1999

Testimony to the commission on the Public
Inquiry into the Bristol Affair, London, England,
February 8, 1999

Distinguished Faculty Research Award
University of Michigan in Dearborn, 1998

Book award for the THE INCOMPETENT DOCTOR
European Health Care Management Association
Celle, Germany, July, 1995. (Baxter Award
Distinguished Submission)

Conference based on my book "The Incompetent
Doctor," Nordic School of Public Health
Gothenburg, Sweden, 29-30 August, 1995.

University of Michigan Faculty Recognition Award
1992 (for Research, Service, Teaching)

Invited Participant-World Health Organization
Conference: "Diabetes Care as a Model for
Primary Health Care." Karolinska Institute,
Stockholm, Sweden. June 9 - 11, 1986.

Invited Participant-International Meeting on
"Future of Health and Health Systems in the
Industrialized Societies."
Centre do Sociologie et de Demographie
Medicales Paris, France. Villa Serelloni-
Rockefeller Foundation, Bellagio, Italy. 27-31
May, 1985.

Rackham Graduate Fellowship, 1970-1971.

Danforth Graduate Fellowship for Women, 1970-1975.

Hopwood Writing Award, University of Michigan
(Essay), 1970

EMPLOYMENT

Professor Emeritus of Sociology
Behavioral Sciences Department
University of Michigan in Dearborn 2003

Professor
Behavioral Sciences Department
University of Michigan in Dearborn, 1988 -

Visiting Professor, Sociology Dept., Columbia
University, Summer 1996, 1997

Associate Professor
Behavioral Sciences Department
The University of Michigan - Dearborn, 1982-88

Assistant Professor
Behavioral Sciences Department
The University of Michigan - Dearborn, 1976-1982

Instructor, Department of Community Medicine
School of Medicine, Wayne State University, 1975-1976

Lecturer and Teaching fellow, Sociology Department
The University of Michigan - Ann Arbor,
1973-1974; 1974-1975.

AFFILIATION

And

ADMINISTRATION

Adjunct Professor, Dept of Internal Medicine in the Division of General
Medicine

University of Michigan Medical School
July 1, 2002 -

Visiting Scholar
Division of Social Sciences
The New College of Florida
February, 2003; February-March 2004

Visiting Fellow
Center for the Teaching of Health, Culture and Society
Rollins School of Public Health
Emory University Atlanta, Georgia
February, 2002

Program Director, Program in Health Policy Studies. Degree concentration, The University of Michigan-Dearborn, 1981 -2003

Associate Director for Program in Society and Medicine, “University of Michigan Forum on Health Policy” Medical Center, University of Michigan-Ann Arbor. 1994 -

Editor, Health Policy Video Series
University of Michigan FORUM on Health Policy 1997 -

Editorial Board, Journal of Medical Practice Management, 1984 -

Editorial Board, Consumers Index to Product Evaluation and Information Sources
Pierian Press, Ann Arbor, Michigan.
1990 –

Visiting Scholar, Dartmouth University, August, 1993.

Visiting Fellow, Scholar, Member of Commons Room, Wolfson College. Centre for Socio-Legal Studies. Oxford University, Oxford England, Winter-Spring, 1990, Summers 1991, 1992, 1993. MCR, 2000-

Visiting Scholar, Swedish Planning and Rationalization Institute and Swedish Medical Association. Stockholm, Sweden - Spring-Summer, 1990.

Visiting Lecturer, Harvard, School of Public Health
Dept. of Health Policy and Management, Fall 1984.

Consultant, Karolinska Hospital
Center for Diabetes Education and Training
Stockholm, Sweden. June 1984 - 1988

Research Affiliation
Center for Research on Social Organization
The University of Michigan - Ann Arbor
1983 - 1987

BOOKS

MEDICAL MISTAKES: WHAT DO WE KNOW? WHAT DO WE DO? Kathleen Sutcliffe, Ph.D., Co-Editor, JosseyBass Publications, June 2002

MEDICAL MISHAPS: PIECES OF THE PUZZLE
Co-Editors Linda Mulcahy, Ph.D. and Sally Lloyd-Bostock, Ph.D., LLB,
Open University December, 1998

HEALTH POLICY: Understanding Our Choices from National Reform to
Market Forces
Co-Editor Max Heirich, Ph.D., Westview Press, 1998

THE INCOMPETENT DOCTOR: BEHIND CLOSED DOORS.
Open University Press, England, January, 1995.

HEALTH CARE SYSTEMS AND THEIR PATIENTS: AN
INTERNATIONAL VIEW
Edited work with Marcel Frenkel, M.D., M.B.A.
Westview Press, February, 1992.

FOREIGN SCHOLARS LOOK AT SWEDISH HEALTH POLICY.
With Johan Calltorp, M.D. and Chris Ham, Ph.D.
HEALTH POLICY, special volume, 1992.

THE POLITICAL DYNAMICS OF PHYSICIAN MANPOWER
POLICY
With Irene Butter, Ph.D. and Mark Field, Ph.D.
Elsevier Press, The Netherlands 1990.

DEALING WITH MEDICAL MALPRACTICE - THE BRITISH AND
SWEDISH EXPERIENCE.
Tavistock Publications, Ltd. November 1987.
Duke University Press, January 1988.

HEALTH CARE IN THE PEOPLES REPUBLIC OF CHINA:
MOVING TOWARDS MODERNIZATION
Westview Press, August 1987.

ARTICLES

“Residents responses to medical error: coping, learning and change”
Engel, Kirsten MD, Marilyn Rosenthal PhD, Kathleen Sutcliffe, PhD
Academic Medicine. Summer, 2005. (Revise and Resubmit)

“Patient Safety Curriculum and Activities at the University of Michigan
Medical School”
Marilyn M. Rosenthal PhD
Unpublished paper commissioned by Rieko Ijiri MD .Yokohama City
University, School of Medicine
January, 2005

“The importance of Communication in Reducing Medical Error”
Solicited Editorial in The Medical Journal
of Australia, Spring 2004.

“Mental Health Services for Residents: More Important than Ever”
Elaine Pitt MD, Marilyn Rosenthal PhD, Tamara Gay MD,
Elizabeth Lewton PhD. Academic Medicine, Vol 79, No. 9/September
2004. Pps 840-44

“Beyond the Medical Record: Multiple Ways Errors are Acknowledged”.
with Pat Cornett Ph.D., Kathleen Sutcliffe Ph.D. and Elizabeth Lewton
Ph.D. accepted Journal of General Internal Medicine)

“Research on Medical Mishaps: Problems in Communication” with
Kathleen Sutcliffe Ph.D. and Elizabeth Lewton Ph.D. Accepted. Journal of
Academic Medicine

“Residents Perception of Errors in an Emergency Department”
with Stephen Schenkel MD, Khare, Sutcliffe, Lewton. Accepted. Annals
of Emergency Medicine

“How Residents Think About Error Prevention”
with Lewton and Sutcliff (in progress)

“ Residents Emotional Response to Medical Errors”
with Kirsten Engel MD. (in progress)

“The Importance and Inevitability of Medical Professional Self-
Regulation” (invited articles, Sir Donald Irvine Editor))
Doctor, and Hospital Doctor,
11 October, 2001.

“Changing Practice in Health Care” (invited discussion review)
British Medical Journal,
25 November, 2000, No. 321, p. 1355.

“Regulating Medical Work” (invited discussion review)
British Medical Journal,
31 May, 1997, No. 7094, p. 1633.

“Managed Care Revolution in the USA”
Swedish Medical Journal, Winter, 1996.

“Medical Malpractice Reform: The Current Proposals”
with Troyan Brennan, M.D. J.D. Journal of General Internal
Medicine, 1995

“The Incompetent Doctor” Nordisk Medicine, January, 1995.

“Whatever happened to the reform of health policy in the United States?”
British Medical Journal No. 6966, volume 300 Nov 26, 1994, pp. 1383-4

“The Incompetent Doctor” (a three-part series)
Lakartidningen (The Swedish Medical Journal)
December, 1994.

“Privatization in the Swedish and British Health Care Systems”
Marilynn Rosenthal and Marcel Frenkel.
Jr. of Medical Practice Management. September/
October 1993 Vol. 9 / No. 2 pps. 53-59.

Proposal for Quality Improvement System Submitted to Clinton
Health Policy Reform Task Force February 1993.

“Tillvaxt och nya private vardformer Kamplement....” with Johan
Calltorp, M.D. Nordisk Medicin, 1990. Pp. 230.

“The People’s Republic of China and Its Changing Health Care
System.” Cahiers de sociologie et de Demographie Medicales
xxxeme Annee, No. 1, Janviers - marc, 1990. Pp. 47 - 73.

“Physician Surplus and the Growth of Private Medicine”
Scandinavian Studies 61/ 2-3. 1989. Pp. 169-184.

“The Swedish Medical Malpractice System” Swedish
Consulate Information Services Bulletin. Feb. 1989.

“Swedish Medical Care Programs: An Interim Assessment”
(with Pines, Shapiro, and Rosenqvist) Health Policy. September,
1988.

REVIEW: “Computers in Medicine” Int’l Journal of Technology
Assessment in Health Care. Vol. 4 1988. Pp. 649-650.

“Beyond Continuing Medical Education: Diabetes Field-Interactive Strategies from Sweden” (with Carlson and Rosenqvist) May 1988 The Diabetes Educator.

REVIEW: “Medicine and Philanthropy: To What Purpose?” Journal of Medical Humanities and Bioethics. 1987-88 issue.

“Modernization and Health Care in the Peoples Republic of China: The Period of Transition” Journal of Medical Practice Management, Feb. 1987. Pp. 207-215.

“Beyond Equity? Swedish Health Policy and the Private Sector” Milbank Memorial Quarterly Volume 4, 1987. Pp. 592-621.

“Dealing with Medical Malpractice: The Swedish Model” Business and Health, September, 1986. Pp. 62-63.

“Resistance to Change: The Case of the Swedish Diabetes Primary Care Program.” WHO Workshop on Diabetes Care as a Model for Primary Health Care, Conference papers, Stockholm, Sweden, 1986.

REVIEW: “The Technology Explosion in Medicine” Int’l Journal of Medical Technology Assessment, Vol 1, No. 1 January 1985. Cambridge University Press.

“Physician Mal-Distribution in England, Sweden, The People’s Republic of China and the USA.” (with Deborah Fredrick) Inquiry, Spring 1984. Pp. 60-74.

“Health Care in the PRC, 1981” Medical Anthropology Newsletter, Vol. 1B. No. 2 February 1982. Pp. 1, 3-4.

“The Barefoot Doctors of the Peoples Republic of China: From Political Creation to Professionalization” (with Jay Greiner), Human Organization. Vol. 41, No. 4, 1982. Pp. 330-341.

“Political Process in the Integration of Traditional and Western Medicine in the Peoples Republic of China,” Social Science and Medicine: October, 1981. Pp. 599-613.

“Study Tours to the People’s Republic of China: How Educational?” World Higher Education Communique. March 1981. Pp. 11-14.

“Perspectives on Women Physicians in the USA through Cross-Cultural Comparison: England, Sweden, USSR,” International Journal of Women’s Studies, Vol. 2, No. 6 Nov./Dec. 1979, pp. 528-540.

“Detroit Rumor Control Center: A Device for Intervention Disasters” The International Journal of Disaster Studies and Practice, Vol. 3, No. 3 1979, pp. 269-273.

“Riot News” Communication Research, Vol. 5, No. 2 April, 1978. Pp. 176-201.

“Where Rumors Raged” Transaction Magazine, February, 1971. Pp. 34-43. Reprinted: SOCIOLOGICAL REALITIES edited by Irving Horowitz, Transaction Books, 1971; GHETTO REVOLTS, edited by Peter Rossi, Transaction Books.

CHAPTERS

“Medical Professional Autonomy in an Era of Accountability and Regulation: Voices of Doctors under Siege.” Invited chapter for, MANAGING PROFESSIONAL IDENTITIES. Michael Dent, PhD editor. November 2001, Routledge Press, England.

“Medical Uncertainty, Medical Collegiality and Improving Quality of Care” Invited chapter in SOCIOLOGICAL RESEARCH, Kronefield editor, Volume 16, JAI Press, 1999.

“Beyond blaming and perfection: a multi-dimensional approach to medical mishap: with Linda Mulcahy, Ch. 1 in MEDICAL MISHAPS: PIECES OF THE PUZZLE, Open University Press, England, 1998.

“How Doctors Think About Medical Mistakes”, Chapter 10 in MEDICAL MISHAPS: PIECES OF THE PUZZLE, Rosenthal, Mulcahy, Lloyd-Bostock, editors, Open University Press, England, 1998

“Immigrant Physicians in the United States”
Invited Chapter 8 with R. Young and K. Schechter in PHYSICIANS IN NEW WORLDS: MIGRATION OF PHYSICIANS FROM THE FORMER SOVIET UNION TO ISREAL, CANADA AND THE UNITED STATES, Judith Shival & Judith Bernstein, editors
Greenwood Press, Westport, CT, 1998

“A Study of Soviet Immigrant Physicians in the United States”
Invited Chapter 9 with R. Young and K. Schechter, in PHYSICIANS IN NEW WORLDS, Shival and Bernstein, Editors. Greenwood Press, Westport, CT, 1998.

Promise and Reality: Professional Self-Regulation

and 'Problem' Colleagues," Invited Chapter in
PROBLEM DOCTORS; A CONSPIRACY OF SILENCE
Gerrit van der Wal and Peter Lens, editors
Elsivier/IOS Press, Netherlands, March, 1997.

"The Development of Private Medicine in Britain and Sweden: Rhetoric and
Ideology" with Joan Higgins, Ph.D. JAI MEDICAL SOCIOLOGY
VOLUME, 1993.

"Private Medicine in Sweden: The New Diversity and the New Challenge."
Chapter in FOREIGN SCHOLARS LOOK AT SWEDISH HEALTH
POLICY, edited by Marilyn Rosenthal, Ph.D., Johan Calltorp, M.D., and
Chris Ham, Ph.D. Stockholm, 1992.

"Medical Disciplinary Boards in Cross-Cultural Perspective:
Sweden, England and the USA." Invited chapter in QUALITY AND
REGULATION IN HEALTH. Editors Robert Dingwall, Ph.D. and
Paul Fenn, Ph.D. Routledge Press, September 1992.

"Setting the Context", with I. Butter and M. Field, Chapter 1 in THE
POLITICAL DYNAMICS of PHYSICIAN MANPOWER POLICY,
Rosenthal, Butter and Field, editors, Elsevier, Amsterdam, 1990.

"Synthesis and Prospects", with I. Butter and M. Field, Chapter 12 in THE
POLITICAL DYNAMICS of PHYSICIAN MANPOWER POLICY,
Rosenthal, Butter and Field, editors, Elsevier, Amsterdam, 1990.

"Struggling to Shift Resources to Primary Care: Lessons from
Innovations in Swedish Diabetes Care" HEALTH SYSTEMS IN
THE FIRST DECADE 21st. CENTURY, Dr. Bui Dang, Editor,
Praeger Press, 1988.

"Physician Mal-Distribution in England, Sweden, The People's
Republic of China and USA." (with Deborah Fredrick) RESEARCH
IN SOCIOLOGY OF HEALTH CARE: International Comparison
of Health Services. Julius Roth, Editor. JAI Press, Aug. 1987,
pp. 101-136.

"Ageism vs. Sexism: Male Models as a Source of Support"
Forisha-Goldman, OUTSIDERS ON THE INSIDE: WOMEN
IN ORGANIZATIONS, Prentice-Hall, Feb. 1981. Pp. 213-232.

REVIEWER British Medical Journal
Journal of Medical Practice Management
Scandinavian Studies Journal
British Economic and Social Research Council
Social Science Research Council
Council for International Exchange of Scholars
Center for Education of Women, University of Michigan-Ann Arbor

ABSTRACTS 29 July, 1998
“Medical Collegiality, Clinical Uncertainty and Effective Quality Assurance”
International Sociological Association, Montreal, Canada

29 April, 1998
“Problem Doctors: Report on International Research” AMA/CMA Physicians
Health Conference, Victoria, Canada

Fri. 14 Nov. 1997
“Medical Uncertainty, Medical Collegiality and Quality
Assurance in Health Care”
14th International ISQua Conference on Quality in Health Care, Chicago, IL.

Thurs. 15 Oct. 1996
“Health Care Delivery in Mountainous Areas: Innovations from Sweden,
PRC & USA”
Challenges of Mountainous Areas
Conferences Sponsored by American Association for the Advancement of
Science, UNESCO, Int’l
University of Kyrgyzstan. Bishkek Kyrgyzstan, 14-18, Oct. 1996.

Fri. 16 August 1996
“Medical Profession Informal Self-Regulation & Social Structure”
American Sociological Association
Annual Conference
Medical Sociology Section

May 29, 1996
“The Incompetent Doctor”
International Society for Quality Assurance,
Annual Conference
Jerusalem, Israel

“Coping with the Incompetent Doctor, The Informal Mechanism: Implications for Future Systems of Peer Review” Federation for International Co-operation of Health Services and Systems Research Centers Annual Conference. November 28 - December 1, 1990, National School of Public Health of Brazil. Rio de Janeiro, Brazil.

“Dealing with the Incompetent Doctor: Preliminary Report of Research” First World Congress - “Safety in Medical Practice” Elsinore, Denmark
May 28 - 31, 1990

“The Political Dynamics of Physician Manpower Policy” Panel Presentation. American Public Health Association. Boston, 14 Nov. 1988.

“Dealing with Medical Malpractice: The American and Swedish Systems Compared” Panel presentation Health Administration Section, American Public Health Association October 20, 1987 New Orleans, Louisiana.

“The Impact of the Medical Profession on Medical Malpractice Systems: Research from Britain and Sweden” Panel Presentation, Medical Sociology Section, August 20, 1987. American Sociological Association, Annual Conference, Chicago, Illinois.

“Private Medicine and the Doctor Surplus in Sweden” Panel presenter. American Sociological Assoc. Annual conference, August 30, 1986.

“Disciplining Doctors: The British and Swedish Experience” American Public Health Association Conference, Washington, D. C. 18 November, 1985.

RECENT
PROFESSIONAL
PRESENTATIONS

“What Do We Know About Medication Errors: an Overview”
May 21, 2004 Frontiers in Research . OHEP Research Committee
University of Michigan in Dearborn
Panel organizer and presenter

“Medical Errors and Patient Safety”
Analytic Brief
Commissioned by the Dept of Health and Human Services
Office of Minority Health
Presented at Project Expert Panel Meeting May8-9,2003
Washington DC

September 30, 2004
“Understanding Medical Mistakes”
Dept of Ob/Gyn Grand Rounds
University of Michigan

June, 2004
“Understanding Medical Mistakes”
UMHS Patient Safety Committee
University of Michigan

April 4, 2003
“Qualitative Research on Medical Mistakes”
Doctoral Students College of Pharmacy
University of Michigan

March 26, 2003
“Counting Medical Mistakes: Insight into Confusion”
Robert Wood Johnson Fellows
University of Michigan Medical School

February 26, 2003
“Swedish No-Fault Patient Insurance A Model for the USA?”
Division of Social Science
The New College of Florida

Nov 26,2002
“Understanding Medical Mistakes”
Conference presenter “Minimizing the Risk of Medical Errors”
Toronto, Canada

May 2, 2002

“Is the Swedish Patient Insurance Fund a Model for Michigan?”
Genessee Medical Society Annual Meeting

February 20, 2002

“Studying Medical Error: An Ethnographic Approach”
Emory University School of Public Health

August 9, 2001

“Patient Safety Activities in the USA: An Overview”
Swedish Federation of County Councils
Patient Safety Services
Stockholm, Sweden

March 21, 2001

“A Risk Management Case Study: Description, Challenges and Issues”
A keynote speaker via teleconferencing from the UMAA Media Center to
Risk Management Conference, London, England

Organizer of two University of Michigan FORUM on Health Policy
Symposium:

November 17, 2000

“Prospects for Health Policy Legislation: The New Congress: The New
White House”, SPH Auditorium, UMAA

May 11, 2001

“Clinician Order Entry: New Possibilities; New Challenges”
Ford Amphitheater, Medical Center

September 13-16, 2000

“Improving Patient Safety: International Perspectives”
Panel chair and convenor.
International Society for Quality in Health Care
Annual Conference, Dublin, Ireland

September 5, 2000

“Medical Mistakes: What Do We Know?”
Top NHS Managers Course
Kings Fund College
London, England

March 20, 2000

“What Do We Know About Medical Mistakes?”
First Year Medical Students, UM Medical School

November 10, 1999

“What Do We Know About Medical Mishaps?”
Provost Roundtable; University of Michigan-Dearborn

September 16, 1999

“What Do We Know About Medical Mishaps?”
Michigan Chapter Society of Research Administrators
Henry Ford Estate University of Michigan-Dearborn

10 August, 1999

Academy of Management Annual Meeting, Chicago, IL.
Panel in “Errors in Organizations: New Perspectives”

February-March, 1999

International academic book tour to present “Medical Mishaps:
Pieces of the Puzzle”

5 February, 1999

Kings Fund Centre, London, England

15 February, 1999

Royal Society of Medicine, Stockholm, Sweden

2 March, 1999

Royal North Shore Hospital Medical School, Sydney, Australia

4 March, 1999

New South Wales Advisory Committee on Quality in Health
Care, Sydney, Australia

12 March, 1999

Australian National University, Social Science Research Unit

15 March, 1999

Auckland, New Zealand, Women’s Health Action Trust

29 July, 1998

“Medical Collegiality, Clinical Uncertainty and Effective Quality Assurance”
International Sociological Association, Montreal, Canada

5 May, 1998

“Managed Care”, Inteflex Program, University of Michigan Medical School

29 April, 1998

“Problem Doctors: Report on International Research” AMA/CMA Physicians
Health Conference, Victoria, Canada

25 March, 1998

“The Swedish Health Care System, An Update” Scandinavian Studies Program, University of Michigan

24 February, 1998

“Problem Doctors and Ethical Issues” Bioethics Rounds, University of Michigan Medical Center

Fri. 14 Nov. 1997

“Medical Uncertainty, Medical Collegiality and Quality Assurance in Health Care”

14th International ISQua Conference on Quality in Health Care, Chicago, IL.

29 March, 1997

Medical Uncertainty and Medical Mistakes
Wayne State University Law School

Thurs. 15 Oct. 1996

“Health Care Delivery in Mountainous Areas: Innovations from Sweden, PRC & USA”

Challenges of Mountainous Areas

Conferences Sponsored by American Association for the Advancement of Science, UNESCO, Int’l

University of Kyrgyzstan. Bishkek Kyrgyzstan, 14-18, Oct. 1996.

Wed. 9 Oct. 1996

“How Doctors think about Mistakes” Social Medicine Dept.
University of Uppsala, Uppsala, Sweden.

Fri. 16 August 1996

“Medical Profession Informal Self-Regulation & Social Structure”

American Sociological Association

Annual Conference, Medical Sociology Section

June 5, 1996

“The Incompetent Doctor” presentation to Health Research Unit, Brookdale Institute
Jerusalem, Israel

June 4, 1996
“The Incompetent Doctor”
Medical Sociology Unit
Medical School
Ben Gurion University of the Negev
Beersheva, Israel

May 29, 1996
“The Incompetent Doctor”
International Society for Quality Assurance,
Annual Conference
Jerusalem, Israel

March 12, 1996
“The Incompetent Doctor”
Panelist, American Medical Association
Leadership Meeting
Washington, D. C.

February 26, 1996
“The Incompetent Doctor”
Emory University, School of Public Health
Atlanta, Ga.

October 2, 1996
“How Doctors Think About Medical Mishaps” Paper
presentation at British conference, “Medical Mishaps:
Putting Together Pieces of the Puzzle” Oxford, England.

“How Doctors Think About Medical Mishaps”
Provost’s Seminars, University of Michigan in Dearborn,
January 10, 1996

“How Doctors think about Medical Mishaps” UM-School
of Social Work, October 6, 1995.

“The Incompetent Doctor” - lecture and commentary. A
2-day Seminar and Conference based on my book of the
same title. Nordic School of Public Health
Göteborg, Sweden Aug. 29-30, 1995

“The Incompetent Doctor” Roundtable Presentation
American Sociological Association, August, 23, 1995.
Washington, D. C.

“Physicians Mishaps & Social Justice Concepts” Panelist,
Conference on Social Justice and Policy
Reno, Nevada June 27 1995

“The Incompetent Doctor”: presentations given in Europe
at the following places:

University of Birmingham
Oct. 4, 1994
Center for Health Services Administration
Birmingham, England

Oxford University
Oct. 5, 1994
Dept. of Community Medicine
Oxford, England

European Society of Medical Sociology
Sept. 16, 1994
Vienna, Austria

Swedish Planning and Rationalization
Institute
Sept. 12, 1994
Stockholm, Sweden

Nordic School of Public Health
Sept. 6, 1994
Gothenberg, Sweden

Medical-Legal Conference
Sept. 1, 1994, Stockholm, Sweden

“What Hillary Needs to Know: Lessons from Britain
and Sweden” Wednesday Lecture Series, Turner
Clinic; UM Medical Center 11 November, 1993;
several additional community groups, Winter &
Spring 1994.

“What Hillary Needs to Know: Lessons from Abroad”
American College of Physician’s Regional Meeting.
4 October, 1993. Traverse City, Michigan

“Clinton and You: Health Care Reform in 2004”
UM Inteflex Medical Student Program, May 14, 1993

“What Hillary Needs to Know: Lessons from Abroad”
UM Medical Center Series on Medicine, Ethics &
Humanities, April 21, 1993

“What Patients Want: An International Perspective”
UM Conference on Medicine and Ethics
March 13, 1993; and March 11, 1993 for UM Student
Physicians for Medical Responsibility

“Containing Costs: International Comparisons”
Wayne State University
Center for Conflict Studies
March 9, 1993

“Medical Malpractice Issues”
UM Inteflex Panel. Fall, 1992

“The German Health Care System: A Model for the
USA?” Panel Presentation
10th Annual American Association for International
Physicians Conference
June 27, 1992. Dearborn, MI.

“International Developments in Health Care
Systems.” Wayne State University Law School
Health Law Class, November 13, 1992.

“A Fresh Look at Innovative Proposals for Changing
The Medical Malpractice Liability system” Co-
covener of panel, American Public Health
Association, November 13, 1991. Atlanta, GA.

“Social Justice and Medical Liability: The
Swedish Patient Insurance Fund” Medical Ethics
Society. Emory University, November 12, 1991.
Atlanta, GA.

Inteflex Panels, University of Michigan Medical School.

May, 1991, 1992 “Comparative Health Systems.” September 19, 1991. “Comparative Health Care Systems Finance.” October 10, 1991. “Medical Responsibility for Errors.”

“Private Medicine in Sweden and England: The Role and Non-Role of Ideology” Scandinavian Studies Association Annual Conference, May 3, 1991. University of Massachusetts at Amherst.

“Coping with the Incompetent Doctor, The Informal Mechanism: Implications for Future Systems of Peer Review” Federation for International Cooperation of Health Services and Systems Research Centers Annual Conference. November 28 - December 1, 1990, National School of Public Health of Brazil. Rio de Janeiro, Brazil.

“Dealing with the Incompetent Doctor. The Informal Mechanisms” (A Preliminary Report of English Research)

Presentations at:

Department of Social Medicine.
Uppsala University,
August, 1990

First World Congress - “Safety in Medical Practice” Elsinore, Denmark
May 28 - 31, 1990

Centre for Socio-Legal Studies
Wolfson College, University of Oxford
23 April, 1990

Institute for Health Policy Studies
Southampton University, England
18 April, 1990

Health Policy and Management Dept.
Erasmus University
Rotterdam, The Netherlands
30 March, 1990

“The Swedish Medical Malpractice Model: Will It
Work in North America?”
Law and Medicine Conference
Montreal, Quebec, Canada
27 April, 1990

“The Medical Malpractice Situation in the
USA: Current Conditions and Possible
Futures” Major Panel, American Public
Health Association. Panel Convener.
Annual Conference Oct. 25, 1989. Chicago.

“Medical Discipline in the USA, UK and
Sweden” Law and Society Association Annual
Conference. Madison, Wisconsin. 9 June, 1989.

Health Policy and the Private Sector: Britain and
and Sweden “Brown University Sociology Dept.
February 29, 1989.

“The Malpractice Crisis and the Swedish Way”
Wayne State University Medical School
November 30, 1988.

“The Political Dynamics of Physician
Manpower Policy” Panel Presentation.
American Public Health Association.
Boston, 14 Nov. 1988.

“The Swedish Approach to Medical Malpractice”
University of Michigan Law
School Health Law Club
September 28 and Nov. 2, 1988.

“The American Health Care System: Current Developments”
MSC Program, Royal Holloway and Bedford New
College University of London
London, England 24 May, 1988.

“Dealing with Medical Malpractice: A Comparative Perspective”
Oxford University, Oxford, England

20 May, 1988.

“Malpractice: A System to Punish or Compensate” Conference on Ethics, Humanism and Medicine 19 March, 1988. University of Michigan.

“ Dealing with Medical Malpractice: The Swedish Approach” Michigan Medical Society Leadership Conference, Lansing, Michigan Oct. 21, 1987.

“Dealing with Medical Malpractice: The American and Swedish Systems Compared”
Panel presentation Health Administration
Section, American Public Health
Association October 20, 1987 New Orleans, Louisiana.

“The Impact of the Medical Profession on Medical Malpractice Systems: Research from Britain and Sweden”
Panel Presentation, Medical Sociology Section, August 20, 1987.
American Sociological Association, Annual Conference, Chicago, Illinois.

“Malpractice in Britain and Sweden:
Policies and Practices” Tufts University
Community Health Program. Summerville, MA.
April 13, 1987.

“Dealing with Medical Malpractice: The
Swedish Approach” UM Women Research Club
Annual Banquet Speaker, Ann Arbor,
Michigan April 6, 1987.

“An Introduction to the British National
Health Service” Brown University, Health and
Society Program, Providence, Rhode
Island, Feb. 26, 1987.

“The Stockholm Diabetes Primary Care Project”
Harvard School of Public Health, Health
Policy and Management Dept.
Cambridge, MA. Feb. 20, 1987.

“Private Medicine and the Doctor Surplus in Sweden”
Panel presenter. American Sociological Assoc.
Annual conference, August 30, 1986.

“Disciplining Doctors: The British and
Swedish Experience” Roundtable, American
Sociological Association Annual Conference,
Aug. 30, 1986.

“Dealing with Medical Malpractice:
Swedish Style” Brown University, March 19, 1986.

“Disciplining Doctors: The British and Swedish
Experience” American Public Health Association Conference,
Washington, D. C. 18. November, 1985.

“Beyond Equity? Swedish Health Policy and the
Private Sector” Center for Research on Social
Organization. University of Michigan-Ann Arbor.
16 October, 1985.

“Development of HMOs in the USA” Inteflex
Medical students, University of Michigan
10 May, 1985.

“Economic Constraints in Health Care”
“Disciplining Doctors in Sweden and Britain”
“Health Care Delivery in Britain and Sweden”
National Endowment for the Humanities
Guest Lecturer, New England College of Osteopathic Medicine
22-23 April, 1985.

“Economic and Ethical Constraints in
Health Care” Eastern Michigan University
Lecture Series. 28 March, 1985.

“Disciplining Doctors: Research from
Britain and Sweden” Georgetown Medical
School, Dept. of Community and Family
Medicine. 20 March, 1985.

“Disciplining Doctors: Research from Britain and Sweden” Research Colloquium, Health Policy and Management Dept., Harvard School of Public Health. Oct. 23, 1984.

**ADDITIONAL
PROFESSIONAL
PRESENTATIONS
ABROAD**

Between 1978 and 1983, lectures were given at the following places;

Department of Social Medicine, Uppsala Medical School, Sweden

Health and Society Program, University of Linköping, Sweden

MSc Course in Medical Sociology, Bedford College, London, England

Nordic School of Public Health, Gothenberg, Sweden

Dept. of Community Medicine, St. Marys Medical School, London, England

Stockholm County Medical Services Board

USA

American Public Health Association

American Sociological Association: Medical Sociology section

Emory University Atlanta, Georgia

Georgia Sociological Association

Kalamazoo College, Michigan

Michigan Sociological Association

Society for Applied Anthropology

University of Michigan-Ann Arbor

University of Michigan-Dearborn

Voice of America

The subject of these lectures included:

Comparative Health Care Systems
Physician Autonomy in Comparative Perspective
The American Health Care System
Health Care in the Peoples Republic of China
Problems in Comparing Health Care systems
Physician Mal-Distribution: England, Sweden
and the USA
The British National Health Service
Women Physicians in Four Countries
The Integration of Traditional and Western
Medicine in the Peoples Republic of China

(Details of lectures provided upon request)

INTERNATIONAL Testimony to the commission on the Public
PROFESSIONAL Inquiry into the Bristol Affair, London England,
ACTIVITIES February 8, 1999

Co-Convener, British conference: "Medical Mishaps: Putting Together Pieces of the Puzzle." Wolfson College, Oxford England May, 1996.

Co-Convener, British conference: "Alternative Systems for Compensations for the Victims of Medical Accidents." April 6-8, 1992, Balliol College, Oxford University, England. Funding: Nuffield Hospital Trust.

Co-Chair, Organizing Committee - International Conference on "Foreign Scholars Look at Swedish Health Policy." August 22-24, 1990. Stockholm Sweden. Funding; Swedish Ministry of Health

Consultant - Michigan Hospital Association Seminar "The Changing British National Health Service" Kings Fund College, London, England August, 1990.

Consultant and Faculty-Michigan State Medical Society "Stockholm Seminar on Medical

Malpractice” 14-24- August, 1989. Stockholm, Sweden.

Co-chair, Organizing Committee - International Conference on “The Politics of Physician Manpower Policy.” May 1988 in London, England.
Funding: USA Kaiser Family Foundation and British King Edward Fund.

**PROGRAMS in
HEALTH POLICY
STUDIES
ACTIVITIES
(recent)**

“What Next for the Health Care System?”
Gail Warden CEO Henry Ford Health System
September 29, 2001
HPS 20th Anniversary

“What is the Future of Managed Care?”
Zelda Geyer-Sylvia
April 28, 2000
HPS Annual Student-Alumni Banquet

“Quality Measurement in Managed Health.”
Emily Santer Associate Vice President,
Health and Medical Affairs, Health Alliance Plan
April 28, 1999
HPS Annual Student-Alumni Banquet

“Legal Issues in Health Care Today.”
Cory Kalmowitz J.D. Partner, Law Firm of
Honigman, Miller, Schwartz, & Kohn
May 7, 1998
HPS Annual Student-Alumni Banquet

“Future of Health Care in Michigan,” James Walworth
CEO of Health Alliance Plan, May, 1997

Future Trends in Health Care.” Gail Warden, CEO
of Ford Health System and chair elected of American
Hospital Association. Dec. 13, 1994.
Fairlane Mansion, UM-D.

“The Presidential Candidates and Their Health
Policy Proposals” Health Policy Forum; Henry Ford
Estate Oct. 19, 1992.

“New Medical Reimbursement and Impact on Clinical
Medicine” Panel, Henry Ford Fairlane Estate, UM-D,
November 19, 1991. Tenth Anniversary Celebration.

Tenth Anniversary Alumni-Student Banquet. May 22, 1991 Henry Ford Fairlane Estate. Banquet Speaker: Ellen Gaucher, Associate Director University of Michigan Hospital.

SERVICE

Editorial Board
CLINICIAN in MANAGEMENT JOURNAL
Radcliffe Medical Press, England
2002-

Reviewer for Australian Medical Journal, 2001

Interviewed for articles on patient safety and medical mistakes for New Yorker, Medical Economic, and CFO. 2000-2001
Also provided background, not quoted, for the Los Angeles Times.

Reviewer for Fulbright Scandinavian Panel, Council for International Exchange of Scholars, 1997-2000, Washington, D.C.

Reviewer, UM Center for Education of Women Scholarships, Spring 1997.

Reviewer for British Economic and Social Research Council, Fall, 1996.

Reviewer for British Medical Journal 1995, 1996, 1997.

Chair, SE Michigan Fulbright Association, 1993-.

University of Michigan Grievance Review Board-
Panel Member 1994-98; chair, Grievance Panel, Feb. 1997.

University of Michigan in Dearborn, Behavioral Science Dept. Grievance Panel, 1995 -

Library Committee, University of Michigan-
Dearborn, 1994-96.

Board of Governors, University of Michigan League,
1991-1993; 1993 Vice Chair; 1993-96

Co-chair, Task Force on A Smoke-Free Environment
University of Michigan - Dearborn Spring 1991.

Producer: Four Educational Discussion Videotapes.
“The Medical Malpractice Situation” Program in
Health Policy Studies, University of Michigan-
Dearborn. 1990. Winner, UM-D “Best in Class
Award” May 1991.

Senate Advisory Committee on University Affairs
1988 - 91; University of Michigan-Ann Arbor

**SENATE
ASSEMBLY-UM**

Senate Assembly-University of Michigan 1986-1989; 1998-2001

**COMMITTEE
ASSIGNMENTS**

Medical School Advisory Committee, 1991-1995 (Chair 1993-1994);
1997-2000

Environmental Protection Committee

Development Committee

Government Relations Committee

Senate Assembly-University of Michigan 1986-1989

Tenure Committee 1983-1985

Government Relations Committee, 1983-1985

University of Michigan-Dearborn Aids Task Force, 1988

University of Michigan-Dearborn Business Committee, 1983-1984

Behavioral Sciences Department, UM-D
Anthropology Faculty Search, 1982

Dean Search Committee, 1981-1982, UM-D

Library Committee, UM-D 1980-1982; Chair, 1981-1982

Pre-Medical Advisory Committee, UM-D 1979-

University Relations Committee, UM-D, Chair 1978-1979

EDUCATIONAL BACKGROUND	Ph.D. University of Michigan, American Culture Program - August 1976
	Major: Sociology
	Minors: American Literature and History
	MA University of Michigan, 1965
	Major: American Literature
	Minor: American Intellectual History
	B.A. Wayne State University, 1952
	Major: Sociology
PROFESSIONAL ASSOCIATIONS	International Sociological Association
	American Public Health Association
	American Sociological Association
	Women's Research Club of the University of Michigan (President 1988-89)
ADDITIONAL AFFILIATIONS	Comprehensive Health Planning Council of Southeast Michigan, Consumer Representative, 1979-1985.
	Adjunct Instructor of Medical Sociology, Department of Pediatrics, Medical School, Wayne State University, Detroit, Michigan, 1978-1982.
TRAVEL TEACHING	Overseas Courses for American Health Professional Students: "The British National Health Service" "The British and Swedish Health Care systems" Summers: 1977-8; 1980, 1982-4; 1986-7; 1989 "Health Care in the Peoples Republic of China Summers: 1979; 1981.
DISSERTATION	"On the Edge of Riot: The Crystallization

Belief and Mobilization for Action”
-analyzing of an episode for collective
behavior and testing of theory, based on research
conducted in the metropolitan Detroit area in
1967-1968.

Dissertation Committee Chairman:
Dr. Charles Tilly
University of Michigan
Department of Sociology
(Now: Dept. of Sociology,
Columbia University
New York, NY

NAMES OF REFERENCES PROVIDED ON REQUEST

Social Security Number: 386-26-1544