



Breast-feeding Clinic

After discharge from the hospital you may continue to need care from our Lactation Consultants. They are available in our breast-feeding Clinic. For more information about breast-feeding or to arrange an appointment with one of the University of Michigan Health System's lactation consultants, call the Women's Health Resource Center at (734) 936-8886. <http://www.med.umich.edu/nursing/holden/lactationlist.htm>

Ethics Committee

Sometimes, patients and their families have to deal with complex ethical and moral questions related to medical treatment - questions for which the answers are values-driven and not always clear. The University of Michigan Pediatric Ethics Committee helps patients, families and staff work through these difficult questions and issues to determine the best course of action for treating infants, children and teenagers. Appointed by the U-M Health System's Office of Clinical Affairs, Pediatric Ethics Committee members include physicians, nurses and social workers, as well as a lawyer, chaplain, medical ethics professional and members of the community. The committee performs case reviews initiated by patients, family members or staff. <http://www.med.umich.edu/mott/pvguide/ethics.html>.

Neonatal Follow-Up / Developmental Assessment Clinic

The Neonatal Follow-Up and Chronic Illness Program at the University of Michigan provides periodic check-ups for babies who were in Holden. All babies born with a birth weight of less than 2 1/2 pounds, or babies who were very sick are followed in the

program. We also take referrals from families or their doctors if there is a concern about a baby's development. Follow-up is important during the first 2 years of life because this is a time of rapid growth and development, especially of the brain. <http://www.med.umich.edu/nursing/holden/followup.htm>.

Patient Relations

Your well-being is important to us, so if you have a concern or problem during your stay, let us help. The Patient Relations staff can answer questions about Hospital policies, facilitate communication among departments and champion patient rights. If we are doing something wrong, we want to let our staff know so we can correct the problem. We would also love to know if you think we did a good job. There are postage-paid Comment Cards located throughout the Hospitals which we encourage you to complete, or you can fill on our online Commendation/Concern Form. We want to know what you think.

We also offer a variety of alternatives for the resolution of any medical/legal concerns, should such questions arise. If you need assistance with any Hospital matter, please contact Patient Relations. We have regular business hours Monday through Friday but are closed from 12:00 noon-1:00 pm. University Hospital, Level 2 Room 2B228, 936-4330 or toll-free (877) 285-7788. After hours, on weekends or in an emergency, please ask your nurse to contact the Hospital Administrator-on-call. <http://www.med.umich.edu/1toolbar/visinfo/svcs04.htm>