

Michigan Quality System Organization Chart for Clinical Initiatives Updated: 02.23.09

HSEG

R. Kelch (Lead)		
J. Billi	D. Morlock	- Establish institutional MQS strategy and direction based on Toyota Way "lean thinking" principles
T. Campbell	K. Potempa	
T. Denton	D. Spahlinger	- Support "lean" transformation
P. Greeno	D. Strong	
G. Hage	J. Woolliscroft	

MQS Clinical Delivery Prioritization Committee

J. Billi (Lead) M. Calarco D. Campbell R. Coffey R. Damschroder T. Denton J. Dewitt S. Dwyer D. Guglielmo T. Peterson J. Rizzo D. Spahlinger M. Valdes P. Warner	<ol style="list-style-type: none"> 1. Identify high level product lines, and designate product line managers as framework for deployment of MQS 2. Commission high level value stream analyses to inform selection of high priority projects/interventions 3. Approve specific "institutional" level projects, designating "process owner" and decision panels 4. Approve MQS program plans and budget 5. Monitor MQS progress reports and outcomes 6. Assure alignment of MQS with institutional strategies and goals 7. Rationalize QI initiatives with significant overlap 8. Approve institutional-level consultancies
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External Advisors

- Advise UMHS leaders on MQS deployment strategy
- Provide "lean" experience
- Assist in creating regional and national community of learners

J. Shook
LEI Partners
Others, TBD

High Level Product Line Managers

- Create high level VSAs
- Identify target projects, based on VSAs
- Develop deployment plans for their areas

MQS Operations Group
(Using CQI and POA Infrastructure)

J. Billi (Lead) R. Coffey D. Guglielmo (Co-leads) ----- Van Harrison Jeanne Kin Amy Perry	<ul style="list-style-type: none"> - Develop MQS plans and deployment strategies - Approve standard models and tools for MQS improvement activities (developed by coaches) - Recommend strategy for prioritizing value streams and institutional level projects to Prioritization Committee - Match coach resources to institutional priorities. - Administer/manage MQS program, including: <ul style="list-style-type: none"> - Personnel (MQS FTEs, consultants and assignment of responsibilities, as needed, across UMHS) - Budget (develop budget requests, seek institutional approval, monitor expenditures) - Communications (develop and implement internal & external communications plans, including MQS website; liaison across UM/UMHS) - Seek input on MQS from external environment; define need for and manage external consultants - Oversee value stream analyses and project set up and management - Monitor institutional level projects and troubleshoot - Monitor long-term project outcomes, as reported by line management - Monitor and report to leadership on MQS progress and outcomes - Provide in-house consultation to units engaging in lean improvement activities (beyond institutional level projects)
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Institutional Learning Plan

Develop and implement organizational learning plans:

- General training for new employees, new supervisors & masters level
- Lean/TPS-specific principles, methods & tools
- Programming for physicians, residents and medical students
- "Lean Thinkers" series
- Develop UMHS coach cadre

A. Perry (Lead)

MQS Coaches

Central (QI/POA) Coaches:	MQS Fellow:
K. Bombach (QI)	M. McVicker
K. DeHority (QI)	
M. Duck (POA)	OR & Material Services
S. Moore (POA)	ED
A. Perry (QI)	
W. Walters (QI)	Supply Chair OR
R. Wilke (QI)	CVC
B. Weil (QI)	Home Care Services
TBD (1 FTE)	

Area Coaches and Coaches-in-Training:

Ambulatory Care Services:	L. Chervenak, R. Collins, K. Haas, P. Lyons, P. Paliani, L. Roth
CIDSS	G. Sinwell
Educational Services for Nursing	M.A. Brancheau
Faculty Group Practice/MMC:	A. Hill, C. Kim, P. Sammour, C. Wise
Home Care Services	M. McKay
Hospital Finance	P. Cooke
Human Resources	T. Tsai
Internal Medicine	T. Ellies
Mott	J. Lapinski, S. Marquette, S. Peters, J. Wilson
Pathology (AP)	D. LeBlanc, MJ Liu, J. Perrin
Psychiatry	AM Lucas
Radiation Oncology	K. Lash
Radiology	S. Fisher