CASE STUDY 7
SLEEPING ON THE JOB

You observed one of your employees sitting at a table with her head down on her arms with the room lights off. Her response when you approached her was, “I didn’t mean to fall asleep, I was tired.”

1. What are the mitigating circumstances?
2. What are the aggravating circumstances?
3. What is the impact?
4. What is the appropriate corrective response?