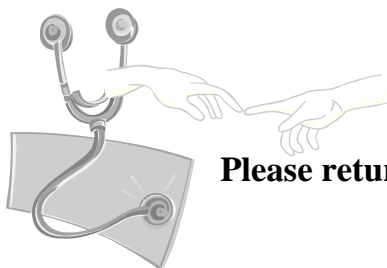


Visiting Nurse Services

Due to insurance requirements, HomeMed contracts with nursing agencies across the state to provide care to our patients. Your satisfaction with your nursing agency is very important to us. **Circle one answer for each of the questions.** Agency Name: _____

	Strongly Agree	Agree	Neither Agree/ Disagree	Strongly Disagree	Disagree	Not Applicable
1. The nurse was knowledgeable about your infusion therapy ... 5	4	3	2	1	n/a	
2. The nurse listened and included you/family in care plan.....5	4	3	2	1	n/a	
3. The nurse explained medications, dosage and side effects.....5	4	3	2	1	n/a	
4. The equipment was explained and how to use it..... ..5	4	3	2	1	n/a	
5. You understand how to care for yourself and the equipment... 5	4	3	2	1	n/a	
6. The services provided met your needs and expectations..... ..5	4	3	2	1	n/a	
7. The nurse acted professionally.....5	4	3	2	1	n/a	
8. Consistently the nurse arrived on time..... ..5	4	3	2	1	n/a	
9. You were given contact information for your nursing agency..5	4	3	2	1	n/a	
10. In your opinion, Visiting Nursing services are excellent.....5	4	3	2	1	n/a	
11. What did you like best about the nursing services you received?						

Please suggest ways we might improve the nursing services: _____



Please return within two weeks of receiving this survey.
Thank you!