

# HomeMed Nursing

University of Michigan Hospital & Health Center • Home Care Services

We are committed to continuous improvement. Your satisfaction with our HomeMed Nursing staff is very important to us. **Circle one answer for each of the questions.**

	Strongly Agree	Agree	Neither Agree/Disagree	Strongly Disagree	Disagree	Not Applicable
1. The nurse was knowledgeable about your infusion therapy ..5	4	3	2	1	n/a	
2. The nurse listened and included you/family in care plan .....5	4	3	2	1	n/a	
3. The nurse explained medications, dosage and side effects.....5	4	3	2	1	n/a	
4. The equipment was explained and how to use it.....5	4	3	2	1	n/a	
5. You understand how to care for yourself and the equipment..5	4	3	2	1	n/a	
6. The services provided met your needs and expectations..... 5	4	3	2	1	n/a	
7. The nurse acted professionally.....5	4	3	2	1	n/a	
8. Consistently the nurse arrived on time.....5	4	3	2	1	n/a	
9. HomeMed Nursing services are excellent.....5	4	3	2	1	n/a	

10. What did you like best about the nursing services you received?

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Please suggest ways we might improve the nursing services:

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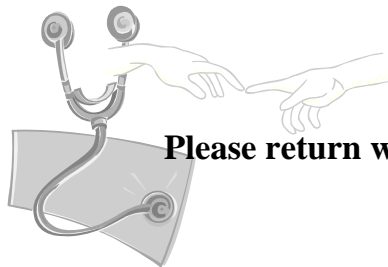
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**Please return within two weeks of receiving this survey.**

**Thank you!**