

AUTHORIZATION TO RELEASE COPIES OF A MEDICAL RECORD

(Patient Requests Information To Be Sent From UMH)

For Clinic Use Only:

- Records sent from Clinic – please send form to Central Imaging
 Mailed Picked Up Faxed
 Date Received: _____
 Date Processed: _____
 Processed By: _____
 Forwarding Request to ROI for processing

Please complete this form in its entirety so we can help you receive the information you are requesting.

1. This authorization is voluntary. I understand that Michigan Medicine will not base treatment, payment, enrollment, or eligibility for benefits on my signing this document. Please see the second page for our fee schedule.

Patient Name: _____ Maiden/AKA: _____ Date of Birth: _____
 Street Address: _____ MRN (optional): _____
 City/State/Zip: _____ Telephone #: _____
 Email Address: _____

2. Myself: I request Michigan Medicine to release my protected health information to Myself to the address listed above.

Select delivery method: MyUofMHealth.org Patient Portal Electronic (email web link) US Mail

3. Other: I am the patient, or the legally authorized representative of the patient listed above and request Michigan Medicine to release my protected health information (or the patient information listed above) to:

Individual/Person: _____ Company/Organization: _____

Street Address: _____

City/State/Zip: _____ Telephone # _____

Select delivery method: Fax #(only health providers / urgent): _____

US Mail Certified Overnight Delivery (extra charge) E-mail _____

4. Purpose of release/disclosure to other person/organization:

Reason for Disclosure

Recommended Record Set (as described in Section 5)

Continuation of Care/Transfer of Care

Package 1

Attorney/Legal

Package 2 for a selected date range

Insurance Company

Package 1 for a selected date range

Workman's Compensation

Package 1 from date of incident

Patient Directive

As directed by Patient

Other (specify): _____

5. Record set to be released to the party indicated above: Use form 70-10232 for release of alcohol / substance use disorder info.

I request the following information be released, which may include: *alcohol and drug abuse/treatment; psychological and social work counseling; HIV, AIDS or ARC; communicable disease or infections, including sexually transmitted diseases, venereal disease, tuberculosis and hepatitis; genetic information and demographic information, for the purposes and conditions designated on this form.*

Package selections (as recommended in Section 4, more may be specified below):

Package 1: **Key Clinical** Written Documentation (includes, as applicable, history & physical, discharge summary, operative reports, consults, outpatient visit notes, test reports, ER clinician notes) related to a specific incident, injury or illness from ____/____/____ (mm/dd/yyyy) to ____/____/____ (mm/dd/yyyy). **If no dates listed, for the past 24 months.**

Package 2: **All Clinical** Written Documentation from ____/____/____ (mm/dd/yyyy) to ____/____/____ (mm/dd/yyyy) (includes, as applicable, ****Package 1 contents along with all** nursing notes, flow sheets, medication administration records, physician orders, etc.).

Other Records (Please specify): _____

Only Specific Providers: _____

Please contact the individual departments below to request their records (as applicable):

*Billing Records – Call (855) 855-0863

*Radiology Films Images: Call (734) 936-4517 Additional Charges May Apply

*Pathology Slides: Call (800) 862-7284 Additional Charges May Apply

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6. This authorization expires on: _____ (specify expiration date or event).

If the expiration date is left blank, the authorization expires 60 days from the signature date.

7. **Revoking (cancelling) authorization:** I may revoke (cancel) this authorization at any time. Revocations (cancellations) must be made in writing and sent to the Michigan Medicine Revenue Cycle Mid Service (HIM) Release of Information Unit at the address listed on this form. Revocations (cancellations) will not apply to information that already has been released. If this authorization was obtained as a condition of providing insurance coverage, the authorization will not apply to my insurance company to the extent the law provides my insurer with the right to contest a claim under the policy, or the policy itself.

8. **Note:** Once information has been disclosed, Michigan Medicine can no longer protect it from further disclosure.

9. **Payment:** There will be fees associated with most record requests as outlined below. Check if Fee Approval Required

Signature of Patient or Legally Authorized Representative (if patient is a minor or unable to sign)

_____/_____/_____
DATE (mm/dd/yyyy)

Printed Name of Legally Authorized Representative (if patient is a minor or unable to sign)

Relationship to Patient: Spouse Parent Next-of-Kin Legal Guardian DPOA for Healthcare (attach copy)

Additional Information Regarding Your Request

REQUESTING MEDICAL RECORDS ON BEHALF OF ANOTHER PERSON

If you are requesting medical records for someone other than yourself, you may be required to provide additional documentation to show that you have a legal right to request the record set. Examples of these documents include Letters of Representation, Guardianship Papers, Affidavits of Heir at Law, etc. Please contact the Release of Information Unit at (734) 936-5490 to determine the documentation that will be required to process your request.

SUBMITTING REQUESTS & RECEIVING RECORD COPIES - No In-Person Service:

- **MAIL ONLY - NO WALK-IN SERVICES** - to Revenue Cycle Mid Service (HIM), Release of Information Unit at 3621 S. State Street 700 KMS Place, Bay 11 - Mid Service Ann Arbor, MI 48108-1633
- Faxed to Revenue Cycle Mid Service (HIM), Release of Information Unit at (734) 936-8571

Our average turnaround time for processing requests is five business days plus shipping time. Unless otherwise requested, records will be sent through US Mail. Records needed for medical emergencies will be faxed directly to a physician or medical facility. Please include your phone number on your request, in case we need to contact you for additional information. **For questions regarding requests for medical record copies, please contact: Revenue Cycle Mid Service (HIM) – Release of Information Unit at (734) 936-5490.**

FEES are authorized and updated annually by the State of Michigan Medical Records Access Act, P.A. 47 of 2004, MCL 333.26269. **Additional fee guidance is provided under federal regulations.** Some records requested for legal, insurance, or personal use may require a prepayment. If your request requires pre-payment, a fee notice will be sent to you upon receipt of your request. Actual postage and Michigan State tax will be added to the fees outlined below. The current Fee Schedule can be found at <https://www.uofmhealth.org/patient-visitor-guide/medical-records>. Records fees will be billed as follows as of April 2018:

Patients:

- MyUofMHealth Patient Portal – No fee
- Electronic Records Electronic Delivery – See Fee Schedule
- Electronic records to Paper Mailed – See Fee Schedule
- Paper Records Electronic Delivery – See Fee Schedule
- Paper Records to Paper Mailed – See Fee Schedule

Attorneys, Insurance Companies and Third Parties:

- Initial Fee as permitted by State Law – See Fee Schedule
- Per Page Fees – See Fee Schedule
- Actual Postage Fees as Applicable
- Patient Directives – See Fee Schedule

70-10015

VER: A/23
HIM: 11/23

MEDICAL RECORD



HIM ROI AUTHORIZATION

How do I get electronic or paper copies of my health records?



VRC (Vital Records Control) is the approved vendor that provides copies of medical records for Michigan Medicine patients and families.

What is the cost as of 2023?

Medical Records Released	Type of record	Cost
MyUofMHealth	Any record available for Portal delivery	Free
Directly to the Patient	Electronic Record Delivered electronically	\$6.89
Directly to the Patient	Electronic or other Record delivered in paper format	\$6.89 plus actual shipping costs
Patient Directive to send records to family member	Electronic Record Delivered electronically	\$6.89
Patient Directive send records to 3rd Party	Electronic and Records Requiring Conversion are delivered electronically	Initial fee: \$28.92 Plus Per Page Fee for Converted Documents (see below)
3rd Party Requests for medical records (attorneys, insurance, and all other 3rd parties)	Electronic or other Record delivered in paper format	Initial fee: \$28.92
		Pages 1-20: \$1.45 per page
		Pages 21-50: \$0.72 per page
		Pages 51+: \$0.29 per page

**** Fees do not include postage and taxes**

We strive to meet a 5-7 business day turnaround time, but please allow up to 30 days for processing as allowed under HIPAA.

No Cost Services:

There is **no charge** for requesting records through your MyUofMHealth Patient Portal account (for records that can be released back to the portal account).

There is **no charge** if records are sent directly to your doctor to continue your care.

Fax: (734) 936-8571

Phone: (734) 936-5490

Address for Mail Only:
 Release of Information
 3621 S. State 700 KMS Pl
 Bay 11 - Mid Service
 Ann Arbor, MI 48109-1633

**** No Walk-In Services Available**