Local Resources for Older Adults in Washtenaw County

This resource database provides a list and description of services available in Washtenaw County to older adults and their families. It is organized by types of assistance.

If you do not see the category you are looking for, use the Find function (CTRL+F) to search for keywords.

Michigan Medicine Geriatrics Center does not endorse any of the services listed on this website. It is intended to be as comprehensive as possible. We apologize in advance for any omissions or errors. Please contact us at (734) 998-9353 to suggest changes.

Types of Assistance:

- Adult Day Care/Respite Services
- Counseling/Mental Health
- Education
- Emergency Services
- Financial Assistance
- Health Services – Alzheimer's Disease/Memory Loss
- Health Services – Dental
- Health Services – Geriatric Health Assessment
- Health Services – Health Care Organizations
- Health Services – Hearing and Speech Impairment
- Health Services – Hospice
- Health Services – Hospitals
- Health Services – Low Vision and Blindness
- Health Services – Outpatient Services
- Home Care
- Home Maintenance
- Housing – Independent/Assisted Living/Alzheimer's
- Housing – Nursing Homes
- Information/Referral/Advocacy
- Insurance Assistance
- Legal Assistance
- Meals
- Physical Fitness
- Senior Centers
- Support Groups
- Transportation
- Volunteer and Employment Opportunities
ADULT DAY CARE / RESPITE SERVICES - rev May 2018

Area Agency on Aging 1B  (Livingston/Washtenaw County)
Website:  [www.aaa1b.com](http://www.aaa1b.com)
Address:  3941 Research Park Drive, Suite B, Ann Arbor  MI 48108
Toll Free:  (800) 852-7795
TTY: Michigan Relay (800) 649-3777
Fax:  (248) 262-9971
Email:  jjarvis@aaa1b.com
Services: In home respite can be regularly scheduled on a weekly basis or as needed by the caregiver.
Hours: Information and assistance: Monday - Friday 8 am - 5 pm
Fees: Call for current rates; discounts may be available. Some programs have eligibility requirements.

Brecon Village - Evangelical Homes of Michigan
Website:  [www.evangelicalhomes.org](http://www.evangelicalhomes.org)
Address:  200 Brecon Drive, Saline  MI 48176
Phone:  (734) 429-1155
Fax:  (734) 295-9822
Email:  marketing@evangelicalhomes.org
Services: Housed in the Memory Support Center at Brecon Village, Adult Day Services provides a secure environment with specially trained staff to offer daily recreation, social support, and individually-based activities. Overnight respite is available.
Hours:  Adult Day Care  Monday – Friday; Overnight Respite Care – 7 days a week.
Fees:  Call for current rates.

Catholic Social Services of Washtenaw County - Interfaith Volunteer Caregiver Respite Program
Website:  [www.csswashtenaw.org](http://www.csswashtenaw.org)
Address:  4925 Packard Road, Ann Arbor  MI 48108
Phone:  (734) 712-7774
Fax:  (734) 971-2730
Email:  atraskos@csswashtenaw.org
Services: Trained volunteers provide in-home companionship visits for homebound Washtenaw County older adults, 2-4 hours per week. Client must be at least 60 years old. No medical attention or assistance with toileting available.
Hours:  Scheduled visits of 2 - 4 hours per week.
Fees:  No fee; donations accepted.

Hillside Terrace
Website:  [www.hillsideterrace.net](http://www.hillsideterrace.net)
Address:  1939 Jackson Avenue, Ann Arbor MI 48103
Phone:  (734) 761-4451
Services: Respite care in independent, assisted-living, and enhanced memory apartments.
Hours:  Based on availability.
Fees:  Call for current rates.
Huron Woods - St. Joseph Mercy Ann Arbor  
Website: [www.huronwoods.org](http://www.huronwoods.org)  
Address: 5361 McAuley Drive, Ypsilanti MI 48197  
Phone: (734) 712-4051  
Services: Short-term respite care for seniors with mild, moderate, and advanced dementia, based on availability.  
Hours: Generally 7-10 days. Extended stays also available.  
Fees: Call for current rates.

PACE (Program of All-Inclusive Care for the Elderly)  
Website: [www.HuronValleyPACE.org](http://www.HuronValleyPACE.org)  
Address: 2940 Ellsworth Road, Ypsilanti MI 48197  
Phone: 1 (734) 572-5777  
Email: [info@hvpace.org](mailto:info@hvpace.org)  
Services: Adult Day program and respite care. Eligibility is based on medical criteria. Must be 55 or older with disabilities and live in the service area. Transportation provided.  
Hours: Varies according to services provided  
Fees: No cost if on Medicaid and Medicare. If on Medicare only, responsible for portion of cost. Call for additional information.

Sanctuary at St. Joseph’s Village - Ann Arbor & Ypsilanti  
Website: [St. Joseph's Village](http://www.saintjosephsvillage.org)  
Address: 5341 McAuley Drive, Ypsilanti MI 48197  
Phone: (734) 712-1600  
Services: Respite care available. Ninety (90) day minimum for independent living; 6 month minimum for assisted living.  
Hours: Based on availability. Office 8:30 am - 4 pm  
Fees: Call for current rates.

Silver Maples of Chelsea  
Website: [www.silvermaples.org](http://www.silvermaples.org)  
Address: 100 Silver Maples Drive, Chelsea, MI 48118  
Phone: (734) 475-4111  
Email: [info@silvermaples.org](mailto:info@silvermaples.org)  
Services: Short term respite stays in The Meadows assisted living residence. Includes social and recreational activities, art, musical and intellectual interests. Based on availability.  
Hours: Monday - One week minimum for overnight respite.  
Fees: Call for current rates.

Superior Woods  
Website: none  
Address: 8380 Geddes Road, Ypsilanti MI 48198  
Phone: (734) 547-7600  
Services: 24 hour respite care in both assisted living and nursing facilities. Medications can be monitored.  
Fees: Call for current rates.
The Oaks Adult Day Care - Catholic Social Services of Washtenaw County
Website: www.csswashtenaw.org/
Address: Ann Arbor Church of Christ, 2500 S. Main Street, Ann Arbor MI 48103 &
          Peace Lutheran Church, 8260 Jackson Road, Ann Arbor MI 48103
Phone: (734) 662-4001
Fax: (734) 926-4649
Email: theoaks@csswashtenaw.org
Services: Recreational and therapeutic programs and activities for older adults with cognitive,
          physical, or mental disabilities.
Hours: Monday - Friday 7:30 am - 5:30 pm
Fees: Hourly rate, sliding scale fee if eligible.

Silver Club Memory Programs - Michigan Medicine
Website: www.med.umich.edu/geriatrics/silverclub
Address: Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor, MI 48105
Phone: (734) 998-9352
Fax: (734) 998-9340
Email: GerMedSilverClub@umich.edu
Services: Recreational and therapeutic day care services for older adults with mild and moderate
          memory loss. Activities include exercise, music, gardening, art and socialization. Interview required to
          determine eligibility. Early stage memory loss programs also available.
Hours: Monday through Friday 10 am - 3 pm. Early stage memory loss programs meet one day a
week: call for information.
Fees: Hourly rates based on ability to pay.

University Senior Living
Website: https://www.provisionliving.com/locations/ann-arbor/
Address: 2865 S. Main Street, Ann Arbor MI 48103
Phone: (734) 619-0155
Services: Brings people together in a supportive, inspirational and education environment; promotes
          new skills for daily living. Respite Care program assists families when short-term care is needed.
Hours: Open 24 Hours; 2 week minimum and 2 month maximum.
Fees: Call for current rates.
Ann Arbor Center for Independent Living
Website: www.annarborcil.org
Address: 3941 Research Park Drive, Ann Arbor MI 48108
Phone: (734) 971-0277
Fax: (734) 971-0826
Email: info@aacil.org
Services: The Center provides short-term individual counseling, skill-building classes, and independent living coaching for people with disabilities. Serves Washtenaw and Monroe Counties.
Hours: Monday - Friday 8 am - 5 pm
Fees: None, donations are accepted.

Ann Arbor Center for the Family
Website: www.annarborcenter.com
Address: 2395 Oak Valley Drive Suite 100, Ann Arbor MI 48103
Phone: Service/Intake (734) 995-5181 Alternate (734) 995-9010
Fax: (734) 995-9011
Services: Psychotherapy for individuals, couples, families, and groups; divorce mediation; and family business consultation.
Hours: Varies according to therapist
Fees: Varies. Some insurances accepted.

Catholic Social Services of Washtenaw County - Counseling
Website: www.csswashtenaw.org/counseling
Address: 4925 Packard Road, Ann Arbor MI 48108
Phone: (734) 971-9781
Fax: (734) 971-2730
Services: Licensed social workers and psychologists provide assessment and short-term, solution focused therapy for individuals, couples, and families. Substance abuse assessment and treatment is also available.
Hours: Monday - Thursday 8:30 am - 9 pm; Friday 8:30 am - 5 pm; Saturday 9 am - 3 pm
Fees: Most insurance policies accepted, sliding scale available

Eastern Michigan University - Psychology Clinic
Website: www.emich.edu/psychology/psychologyclinic
Address: 611 W. Cross Street, Ypsilanti MI 48197
Phone: (734) 487-4987 Older Adults & Caregivers (734) 627-7620
Fax: (734) 487-4989
Services: Comprehensive cognitive and neuropsychological assessments and group and/or individual psychotherapy are provided to the Ypsilanti community and surrounding areas. Speciality programming for caregivers and for older adults 60+ who have concerns about thinking, remembering or problem-solving.
Hours: Monday - Thursday 8:30 am – 7 pm; Friday 8:30 am – 4 pm
Fees: $5 per group session, $10 per individual session; $200 for a full psychological assessment. Fees due at time of service.
Michigan Medicine - Geriatrics Center - Social Work and Community Programs
Website: [www.med.umich.edu/geriatrics](http://www.med.umich.edu/geriatrics)
Address: 4260 Plymouth Road, Ann Arbor MI 48109
Phone: (734) 764-2556
Toll Free: (877) 865-2167
Fax: Office (734) 936-4120 Clinic (734) 647-8535
Services: Various therapy groups available, individual counseling for Turner Geriatric Clinic patients.
Hours: Monday - Friday 8 am – 5 pm
Fees: Services reimbursed by Medicare and most insurances.

National Suicide Prevention Lifeline NEW 8/27/10
Website: [suicidepreventionlifeline.org](http://suicidepreventionlifeline.org)
Toll Free: 24 Hours (800) 273-8255 Spanish (888) 628-9454
TTD: (800) 799-4889
Online Chat: Yes
Services: Provides 24/7, free and confidential support for people in distress, prevention and crisis resources for you or your loved ones, and best practices for professionals. The website offers specific resources for disaster survivors, veterans, loss survivors, suicide attempt survivors, and for the deaf/hard of hearing.
Hours: 24 hours

Psychiatric Emergency Services – 24 Hour Crisis Center - Michigan Medicine Hospital
Website: [www.medicine.umich.edu/dept/psychiatry](http://www.medicine.umich.edu/dept/psychiatry)
Address: Michigan Medicine Hospital, 1500 E. Medical Drive, Floor B1, Room A240, Ann Arbor MI 48109 (use Emergency Room entrance)
Phone: (734) 936-5900 24 Hours (734) 996-4747
Services: Psychiatric Emergency Services (PES) provides crisis phone services and emergency/urgent walk-in evaluations resulting in treatment recommendations; crisis intervention; screening for inpatient psychiatric hospitalization; mental health and substance abuse treatment referral information.
Hours: 24 hours
Fees: Charges are same as an ER Visit. Insurance plans and Medicare.

St. Joseph Mercy Ann Arbor - Adult Partial Hospitalization
Website: [http://www.stjoesannarbor.org/adultpartialhospitalizationprogram](http://www.stjoesannarbor.org/adultpartialhospitalizationprogram)
Address: Huron Oaks, 5401 McAuley Drive, Ann Arbor MI 48106
Phone: (734) 712-5850
Fax: (734) 712-5692
Services: Mental health services for all age groups, psychiatric day services, and treatment facility
Hours: Monday - Friday 8 am - 4:30 pm
Fees: Insurance plans and Medicare.
St. Joseph Mercy Ann Arbor - Behavioral [Health] Services
Website: [http://www.stjoesannarbor.org/behavioral-health](http://www.stjoesannarbor.org/behavioral-health)
Address: Reichert Health Center, 5333 McAuley Drive, Ann Arbor MI 48106
       Huron Oaks - 5401 McAuley Drive, Ann Arbor MI 48106 (Adult Partial Hospitalization)
Phone: (734) 712-2020 Adult Partial Hospitalization
      (734) 786-4900 Outpatient Chemical Dependency @ Greenbrook Recovery Center
      (734) 712-5850 Transition Clinic
Fax: (734) 712-5302
      (734) 712-5455 Adult Partial Hospitalization
      (734) 786-8051 Outpatient Chemical Dependency @ Greenbrook Recovery Center
Services: Cognitive evaluation; mood, memory and behavior testing; social work counseling and assistance. Support to family members who are caregivers.
Hours: Varies by program; call for hours.
Fees: Covered by Medicare and most insurances.

St. Joseph Mercy Ann Arbor - Women’s Mental Health Services
Website: [http://www.stjoesannarbor.org/WomensMentalHealth](http://www.stjoesannarbor.org/WomensMentalHealth)
Address: 2006 Hogback Road, Ann Arbor MI 48105
Phone: (734) 786-2300; Intake (734) 786-2301
Fax: (734) 786-4915
Services: Addresses general concerns, senior women’s challenges, aging parents, and grief/loss.
Hours: Call for hours.
Fees: Covered by Medicare and most insurances.

St. Joseph Mercy Chelsea – Behavioral Health Services
Website: [http://www.stjoeschelsea.org/behavioralhealthservices](http://www.stjoeschelsea.org/behavioralhealthservices)
Address: 350 N. Main Street, Suite 150, Chelsea, MI 48118
       7089 Dexter-Ann Arbor Road, Dexter MI 48130
Phone: Assessment (734) 593-5251    Outpatient (734) 593-5250
Toll Free: (800) 328-6261
Fax: Chelsea (734) 593-5255——Dexter (734) 593-6975
Services: Inpatient, outpatient, and day treatment programs are available. Services include individual and family counseling.
Hours: Monday - Thursday 8 am - 7 pm; Fridays 8 am - 6 pm
Fees: Most insurance policies accepted.

St. Joseph Mercy Chelsea - Older Adult Recovery Center
Website: [http://www.stjoeschelsea.org/olderadultrecoverycenter](http://www.stjoeschelsea.org/olderadultrecoverycenter)
Address: 350 N. Main Street, Suite 120, Chelsea, MI 48118
Phone: (734) 593-5251
Services: Outpatient/inpatient detoxification, intensive outpatient treatment, and standard outpatient treatment, including recovery groups and family treatment.
Hours: Monday - Thursday 8 am - 6 pm; Friday 8 am - 5 pm
Fees: Accepts Medicare and many commercial health insurances.
St. Mary Mercy - Outpatient Psychiatric Services (formerly St. Joseph Mercy Ann Arbor)
Website:  http://www.stjoesannarbor.org/outpatient-psychiatric-services
Address: Hogback Office Center, 2006 Hogback Road, Suite 1, Ann Arbor  MI 48105
Phone:  (734) 786-2301
Toll Free: Appt. (800) 289-0014
Services: Psychiatric evaluation and medication management; outpatient psychotherapy (individual, couple & family); psychological testing and evaluation (all ages); specialty psychotherapy & psycho-educational groups.
Hours: Monday - Friday 8 am - 5 pm; Friday evenings and Saturdays by appointment.
Fees: Medicare, private pay and some insurance programs.

Senior Counseling Services
Website:  www.seniorcounseling.info
Address: 37899 W. 12 Mile Road Suite 130, Farmington Hills, MI 48334
Phone: (248) 476-2229
Fax: (248) 476-4434
Email: admin@seniorcounseling.info
Services: In-home mental health counseling for seniors, homebound, and disabled individuals. in southeast Michigan. Provides supportive counseling for family members and caregivers. Assists with resources and referrals. “In-home” includes senior residences and assisted living facilities.
Hours: Monday - Friday 9 am – 5 pm; Confidential voicemail and fax available 24 hours.
Fees: Medicare, some insurances, private pay.

Thrive - Jewish Family Services of Washtenaw County
Website:  http://thrivecounselinga2.com
Address: 2245 S, State Street, Suite 1100, Ann Arbor  48103
Phone: (734) 436-4249
Email: hello@ThriveCounselingA2.com
Services: Counseling services for individuals, couples and families.
Hours: Call for hours.
Fees: Many insurances, including Medicare, and employee assistance programs (EAP) accepted. Sliding scale available for uninsured.

Washtenaw County - Community Mental Health - Access/Crisis
Website:  www.washtenaw.org/wccmh
Address: 555 Towner Street, Ypsilanti  MI 48198
                     Adult Services 110 N. 4th Avenue, Ann Arbor MI 48103
Phone: 24 Hours (734) 544-3050 Office (734) 3000
Toll Free: 24 Hours (800) 440-7548
Fax: (734) 544-6732
Services: Counselors available any time day or night for emergency assistance over the phone or in person. Older adult counseling is available by appointment in home or in the office. Group homes for the chronically mentally ill are available. Screening process to determine eligibility.
Hours: Monday - Friday 8:30 am – 5 pm. Closed on holidays.  24-hour hotlines.
Fees: Some insurances and based on ability to pay.
Women's Center of Southeastern Michigan
Website:  www.womenscentersemi.org
Address:  510 S. Maple Road, Ann Arbor MI 48103
Phone:  (734) 973-6779
Fax:  (734) 973-6609
Email:  info@womenscentersemi.org
Services: Personal counseling, job and financial coaching, divorce support, tax assistance, and community resource information.
Hours:  Monday - Friday 9 am - 5 pm; other hours by appointment.
Fees: Insurance or based on ability to pay.
EDUCATION

American Association of Retired Persons (AARP)
Website: [www.aarp.org](http://www.aarp.org)
Address: 309 N Washington Square, Suite 110 Lansing, MI 48933
Toll Free: (866) 227-7448
Fax: (517) 482-2794
TTY: (877) 434-7598
Services: Driver Safety Program– 8 hour classroom course for drivers 50+ offered at many locations around the state throughout the year. Call for dates, time and location.
Hours: Monday – Friday 9 am – 5 pm
Fees: $15.00 AARP members, $20.00 Non-members.

Ann Arbor Public Schools - Community Education and Recreation Department
Website: [www.reced.aaps.k12.mi.us/](http://www.reced.aaps.k12.mi.us/)
Address: 1515 S. Seventh Street, Ann Arbor MI 48103
Phone: (734) 994-2300
Fax: (734) 944-1454
Services: Education, recreation, adult enrichment, and foreign language classes. Generally, residents of the Ann Arbor Public Schools district age 65+ may take one class per term for 50% discount.
Hours: Monday – Friday 8 am – 5 pm; summer office hours 8 am – 4:30 pm
Fees: Varies according to program.

Elderwise
Website: [www.elderwiselearning.org/](http://www.elderwiselearning.org/)
Address: 4624 Packard Road, Ann Arbor MI 48108 (Red Cross Building)
Phone: (734) 929-9097
Fax: (734) 332-4646
Services: In-depth courses and interactive learning with peer teaching, plus social activities. Program may include art, music, literature, history, gardening, and travelogues and presentations on medical, financial, and legal issues.
Hours: Monday – Friday 9 am – 5 pm
Fees: Varies according to program - $30/year membership fee entitles member to 50% discount on course fees; membership is not required for class enrollment.

Jewish Family Services of Washtenaw County
Website: [www.jfsannarbor.org/](http://www.jfsannarbor.org/)
Address: 2245 S. State Street, Ann Arbor MI 48104
Phone: (734) 769-0209
Fax: (734) 769-0224
Services: English as a Second Language classes.
Hours: Daytime, call for schedule.
Fees: No fee.
Osher Lifelong Learning Institute at the University of Michigan - Michigan Medicine
Website: www.oll-umich.org/
Address: Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor MI 48105
Phone: (734) 998-9351
Fax: (734) 998-9340
Services: Lectures, study groups, mini classes, plus trips. Ages 50+
Hours: Monday – Friday 9 am – 5 pm
Fees: $20 annual membership fee. Fees vary according to program. Scholarships available.

Road Scholar (formerly Elderhostel)
Website: www.roadscholar.org
Address: 11 Avenue de Lafayette, Boston, MA 02111
Toll Free: (800) 454-5768
Fax: (617) 426-8351
TTY: (877) 426-2167
Services: Learning experiences around the world, through educational field trips, excursions, and a variety of activities.
Hours: Monday – Friday 9 am – 6 pm
Fees: Varies according to program, no membership fees.

Turner Senior Wellness Program - Michigan Medicine
Website: www.med.umich.edu/geriatrics/community/turner.html
Address: Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor MI 48105
Phone: (734) 998-9353
Fax: (734) 998-9340
Services Provided: Community and caregiver resources, health lectures, exercise classes, computer mentoring, cooking demonstrations, Gallery 55+ (art of artists 55+).
Hours: Monday – Friday 9 am – 5 pm
Fees: Varies according to the program. Scholarships available.

University of Michigan – Center for Education of Women
Website: www.cew.umich.edu
Address: 330 E Liberty Street, Ann Arbor MI 48104
Phone: (734) 764-6005
Fax: (734) 998-6203
Services: Workshop and programs: career development, building your financial future, work/life balance. Job search assistance: members of surrounding community, men and women, students, faculty, and staff of University of Michigan.
Hours: September – June Mondays 8 am - 7 pm & Tuesday – Friday 8 am – 5 pm
Fees: Fees apply to some programs.

Contact Information:
Maire DeLand
E-mail: delandm@med.umich.edu
Phone: (734) 998-9353
Washtenaw Community College - Emeritus Scholarship Program
Website: www.wccnet.edu/
Address: 4800 E Huron River Drive, Ann Arbor MI 48105-4800
Phone: (734) 677-5027
Fax: (734) 973-5045
Services: Educational and cultural programs at Washtenaw Community College for Washtenaw County residents who are 65+ at no charge.
Hours: Monday – Friday 8 am – 5 pm
Fees: No fee or tuition for most classes, if space available.

Washtenaw Community College – LifeLong Learning
Website: www3.wccnet.edu/lifelong-learning
Address: 4800 E Huron River Drive, Ann Arbor MI 48105
Phone: (734) 677-5027
Fax: (734) 973-5045
Services: Classes offered: art and photography, computers and technology, fitness and recreation, health, wellness, and languages. Residents of Washtenaw County 65+ pay lower or no fee.
Hours: Monday – Friday 8 am – 5 pm
Fees: Varies according to program.

Washtenaw County MSU Extension
Website: www.ewashtenaw.org/government/departments/extension/
Address: 705 N. Zeeb Road, P.O Box 8645, Ann Arbor MI 48107
Phone: (734) 997-1678
Fax: (734) 222-3990
Services: Outreach programs of Michigan State University. Free educational programs in Washtenaw County: Food and nutrition, agriculture, horticulture, and natural resources, master gardener training. Open to Washtenaw County residents.
Hours: Monday – Thursday 8 am – 6 pm
Fees: Varies according to program; some have no fee.

Washtenaw Literacy
Website: www.washtenawliteracy.org
Address: 5577 Whittaker Road, Ypsilanti MI 48197
Phone: (734) 879-1320
Fax: (734) 879-1319
Services: One-on-one and group tutoring for adults in various locations, basic reading skills, and English as a second language. Available to Washtenaw county adults who live, work, or volunteer in Washtenaw County.
Hours: Monday – Friday 9 am – 5 pm
Fees: No fee.

Contact Information:
Maire DeLand
E-mail: delandm@med.umich.edu
Phone: (734) 998-9353
EMERGENCY SERVICES - rev May 2018

Aid in Milan (AIM)
Website: www.aidinmilan.org
Address: 89 W. Main Street, Milan MI 48160
Phone: (734) 439-8420
Email: info@aidinmilan.org
Services: Services include rent and utility crisis intervention, help with prescriptions, emergency food pantry, home-delivered meals for seniors. Generally reserved for residents of Milan School District, with proof of residency and proof of income.
Hours: Monday - Tuesday & Thursday - Friday 9 am - 3 pm
Fees: No fee.

American Red Cross - Washtenaw & Lenawee Counties
Website: www.redcross.org/local/michigan or www.redcross.org
Address: 4624 Packard Road, Ann Arbor MI 48108
Phone: (734) 971-5300
Toll Free: 24 Hours (866) 971-5300 24 Hours (800) 774-6066
Fax: (734) 971-5303
Services: Works to meet people's immediate needs after an emergency or disaster; provides shelter, food, personal and other emergency supplies, plus health and mental health services. In addition, serves as communication liaison between the military and a soldier's family in event of an emergency.
Hours: Monday - Thursday 8:30 am - 5 pm; Fridays 8:30 am - 3 pm
Fees: No fee.

Ann Arbor Thrift Shop
Website: www.annarborthriftshop.org
Address: 3030 Washtenaw Avenue, Suite K, Ann Arbor MI 48104
Phone: (734) 662-6771
Services: Takes referrals from social service case workers on behalf of local residents who need emergency aid for clothing, housing, utility bills, medical or dental care, car repair or transportation.
Hours: Monday – Saturday 10 am - 4 pm
Fees: No fee.

Catholic Social Services of Washtenaw County - Emergency Food Program
Website: csswashtenaw.org/food-housing/emergency-food-program/
Address: Northside Community Center, 815 Taylor, Ann Arbor MI 48105
Phone: (734) 662-4462
Services: Distributes groceries and personal care items to low-income families and individuals on a monthly and/or emergency basis. Referrals to other agencies for clothing and other critical services are provided as needed. Must live in Washtenaw County and meet the low-income poverty levels.
Hours: Tuesdays 2 pm - 5:30 pm; Thursdays 10 am - 2:30 pm
2nd and 4th Saturdays 10 am - 12:30 pm
Fees: No fee. Food donations are accepted.
Emmanuel Lutheran Church
Website: www.emmanueleypsi.org
Address: 201 N. River Street, Ypsilanti MI 48198
Phone: (734) 482-7121
Fax: (734) 482-7122
Email: info@EmmanuelYpsi.org
Services: Emergency food supplies are distributed based on referrals from local services agencies. Medical equipment loan closet and clothing are available (must call or email in advance for equipment).
Hours: Food Pantry - Wednesdays 9 - 10:30 am
Medical equipment loans & Clothing Closet - Wednesdays 3 - 3:45 pm
Fees: No fee.

Faith in Action (FIA) - Chelsea & Dexter
Website: www.faithinaction1.org
Address: 603 S Main Street, Chelsea MI 48118 and 7275 Joy Road, Dexter MI 48103
Phone: (734) 475-3305 Chelsea and (734) 426-7002 Dexter Food Pantry
Fax: (734) 475-3136
Services: Clothing and durable medical equipment available: no residency requirement but limited to every 2 weeks & no more than 12 times per year. Food for 3 – 5 days, household and other supplies not purchasable with food stamps; and financial assistance for rent and utilities: must be low income and live within the Dexter and Chelsea School Districts.
Hours: Chelsea: Monday – Friday 9 am - 4 pm; Wednesdays 9 am - 7 pm
Dexter Food Pantry: Wednesdays 12 pm - 7 pm
Fees: No fee.

Friends in Deed
Website: www.friendsindeed.info/
Address: 1196 Ecorse Road, Ypsilanti MI 48198
Phone: (734) 484-4357
Fax: (734) 484-5335
Email: Office@FriendsInDeedMI.org
Furniture Line: (734) 484-7607 Tuesday - Friday 9:30 - 12 pm
Services: Provides furniture, transportation assistance and utility shut-off help. Information and referrals for housing, health and employment-related needs, childcare, clothing, prescriptions, and medical needs. Focuses on unmet needs for Washtenaw County residents, such as those that other human services agencies cannot meet.
Hours: Monday - Friday 9:30 am - 12 pm
Fees: No fee.

House by the Side of the Road
Website: www.housebythesideoftheroad.org
Address: 2051 S. State Street, Ann Arbor MI 48104
Phone: (734) 769-4085
Email: housebyroad@gmail.com
Services: Free clothing and small household items available to people in need.
Hours: Monday - Friday 10 am - 2 pm and many 1st Saturdays (call for dates)
Fees: No fee.
**Housing Access for Washtenaw County (HAWC)**

**Website:** [www.housingaccess.net](http://www.housingaccess.net)

**Address:** 101 S. Huron Street, Ypsilanti MI 48197 (admin)

**Phone:** (734) 961-1999

**Email:** [HAWC_Washtenaw@usc.salvationarmy.org](mailto:HAWC_Washtenaw@usc.salvationarmy.org)

**Services:** Central intake or single point of entry for all emergency shelters and housing resources that are available to serve people experiencing homelessness in the county. Must be resident of Washtenaw County.

**Hours:** Monday - Friday 8:30 am - 5:30 pm (calls)
- Walk-In: Tuesdays 9 am - 12 pm (The Salvation Army, 9 S. Park Street, Ypsilanti MI 48197)
- Thursdays 1 pm - 4 pm (The Salvation Army, 100 Arbana Drive, Ann Arbor MI 48103)

**Fees:** No fee.

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**Kiwanis Club of Ann Arbor - Thrift Sale**

**Website:** [www.a2kiwanis.org](http://www.a2kiwanis.org) and [www.kiwanissale.com](http://www.kiwanissale.com)

**Address:** 100 N. Staebler at Jackson (west of Zeeb) Ann Arbor MI 48103

**Phone:** (734) 665-0450

**Services:** Ann Arbor Kiwanis sells used furniture, household goods, and clothing. Household goods assistance is provided only through charity and social agency caseworkers trained by Kiwanis.

**Hours:** Voucher Services by appointment with caseworkers trained by Kiwanis.
- Thursday 9:30 am - 11 am

**Fees:** No fee.

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**Manchester Family Services, Inc.**

**Website:** none

**Address:** PO Box 471, Manchester, MI 48158

**Phone:** (734) 428-7183

**Services:** Offers food distribution on the 3rd Wednesday of each month. Vouchers are given any time for food, rent, and utility assistance. Location for food pick up varies each month. Must call in advance to participate in the food program and live in Freedom, Manchester, Bridgewater, or Sharon Townships. Based on need.

**Hours:** Food pantry available 3rd Wednesday each month 1 pm - 3 pm

**Fees:** No fee.

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**Peace Neighborhood Center**

**Website:** [www.peaceneighborhoodcenter.org](http://www.peaceneighborhoodcenter.org)

**Address:** 1111 N. Maple Road, Ann Arbor MI 48103

**Phone:** (734) 662-3564

**Fax:** (734) 662-8589

**Email:** info@peaceneighborhoodcenter.org

**Services:** Provides regular food assistance. Coordinates with other agencies to provide services.

**Hours:** Monday - Friday 9:30 am - 5:30 pm
- Food distribution: Fridays, 10 am - 12 pm, September through June

**Fees:** No fee.
Poison Control Center (Listed as National Capital Poison Center)
Website: www.poison.org
Toll Free: 24 Hour (800) 222-1222
Services: 24 hour telephone guidance for poisoning emergencies.
Hours: 24 hours
Fees: No fee.

SOS Community Services - Food Pantry & Housing Crisis Center
Website: www.soscs.org
Address: 114 N. River Street, Ypsilanti MI 48198
Phone: Food Pantry (734) 484-9945   Housing (734) 961-1999   Office (734) 485-8730
Resource Center (734) 484-5411
Fax: (734) 485-8739
Services: Information and referral services, short-term crisis counseling, financial assistance (when funds available), eviction prevention, utility assistance (based on shut-off notification). Must be a Washtenaw County resident for some services. Housing assistance provided via referrals from Housing Access for Washtenaw County (HAWC). Food for 3 meals per person in household up to 12 times a year. Personal care items and meats from Pantry for eligible residents by appointment only.
Hours: Monday - Friday 9 am - 5 pm; Tuesdays 9 am - 6:30 pm
   Resource Center: Mondays 9 am - 1 pm, Thursdays & Fridays 9 am - 4 pm
   Food Pantry: Tuesdays 1 pm - 6 pm and Wednesdays 9 am - 1 pm
Fees: No fee.

SafeHouse Center
Website: www.safehousecenter.org
Address: 4100 Clark Road, Ann Arbor MI 48105
Phone: 24-Hour Helpline (734) 995-5444   Office (734) 973-0242
Fax: (734) 973-7817
TTY: (734) 973-2227
Email: info@safehousecenter.org
Services: Provides safety, support, legal advocacy, and resources for survivors (female, male & LGBT) of sexual assault and domestic violence and their children. Has a 50-bed emergency shelter. Must be a survivor of an intimate partner of domestic violence to use the services.
Hours: Monday - Friday 8 am - 5 pm for counseling and legal advocacy.
Fees: No fee.

Saline Area Social Service
Website: www.salinesocialservice.com
Address: 224 W. Michigan Avenue, Saline MI 48176
Phone: (734) 429-4570
Email: socserv@frontier.com
Services: Provides temporary emergency financial aid, food, clothing, fuel, Christmas baskets, and transportation to residents of Saline Area School District. Must provide ID & meet income guidelines.
Hours: Mondays 10 am - 6 pm; Tuesday - Thursday 10 am - 2:30 pm
Fees: No fee.
Salvation Army - Ann Arbor  MI  
Website: centralusa.salvationarmy.org  
Address: 100 Arbana, Ann Arbor  MI 48103  
Phone: (734) 668-8353  
Fax: (734) 668-0908  
Services: Food, fuel, clothing, and shelter provided during an emergency. Call to make appointment; application must be picked up in person. Eligibility determined on individual basis. Must be Washtenaw County resident. Ypsilanti and Willis residents should use Ypsilanti office.  
Hours: Monday - Friday 8 am - 4 pm  
Fees: No fee.

Salvation Army - Ypsilanti  MI  
Website: centralusa.salvationarmy.org  
Address: 9 South Park Street, Ypsilanti  MI 48198  
Phone: (734) 482-4700  
Fax: (734) 482-2689  
Services: Food pantry, soup kitchen, clothing, family shelter, transitional housing and counseling for veterans, emergency and disaster relief, utility assistance, and eviction prevention. Emergency services by appointment only. Food pantry visits limited to 1/month; produce distribution limited to 1/week. Primarily serves Ypsilanti area residents.  
Hours: Monday - Friday 8:30 am - 4 pm  
   Food Pantry: Tuesdays 1 pm - 3 pm   Produce Distribution: Thursdays 1 pm - 3 pm  
Fees: No fee.

Shelter Association of Washtenaw County - Delonis Center  
Website: www.annarborshelter.org  
Address: 312 W. Huron Street, Ann Arbor  MI 48103  
Phone: Office (734) 662-2829  
Fax: (734) 996-3022  
Services: Provides temporary shelter and supportive services to homeless adults on a walk-in or appointment basis. Employment assistance, substance abuse evaluations, mental health assessments, meals, health care, referrals for clothing, transportation assistance, and networking to other community resources are offered to clients 18+, drug-free, and sober. Washtenaw County residents served first; and all others will be on a 30-day wait list pending availability.  
Hours: 24 hours  
Fees: No fee.

Staples Family Center - Salvation Army of Washtenaw County  
Website: centralusa.salvationarmy.org  
Address: 3660 Packard Street, Ann Arbor  MI 48108  
Phone: (734) 761-7750  
Services: A drug-free homeless shelter. Phone screening required.  
Hours: 24 hours  
Fees: No fee.
St. Thomas Catholic Church - St. Vincent de Paul
Website: stthomasannarbor.org/l3-ministries/st-vincent-de-paul/ or svdpaa.org/office/
Address: Parish Office Bldg., 530 Elizabeth Street, Ann Arbor MI 48104
Phone: Office (734) 761-8606 Ext. 2901 Home Visit Request (734) 719-1632
Fax: (734) 997-8432
Email: svdpaa@att.net
Services: Provides vouchers for food, clothing, work shoes and prescription; bus tokens; and other assistance on a case-by-case basis. Services are based on need; applicants may be referred to other social agencies. Clients are required to come in person and have some form of photo ID. Home visits to assess need are available. Individual services are provided once every 6 months.
Hours: Tuesdays & Fridays 9 am - 11 am
Fees: No fee.

St. Vincent De Paul Society Thrift Store
Website: svdpaa.org/store/
Address: 1001 Broadway, Ann Arbor MI 48105
Phone: (734) 761-1400 (announces days & hours)
Email: svdpaa@att.net
Services: Used clothing, shoes, jewelry and housewares are sold. Cash only; no longer accepts vouchers from social service agencies.
Hours: Monday - Friday 10 am - 5 pm; Saturdays 10 am - 3 pm
Fees: Varies according to service.

State of Michigan - Department of Health and Human Services - Assistance Programs
Website: www.michigan.gov/mdhhs/AssistancePrograms
Address: 22 Center Street, Ypsilanti MI 48198
Phone: (734) 481-2000
Toll Free: (888) 642-7434 Michigan (855) 275-6424
Fax: (734) 481-8386
Services: The Emergency Relief Program provides immediate help to individuals and families facing conditions of extreme hardship or for emergencies that threaten health and safety. Through direct financial assistance and contracts with a network of non-profit organizations, helps low-income households meet emergency needs such as heat & utilities, home repairs, relocation assistance, home ownership services, and burial. Primarily designed to maintain low-income households who are normally able to meet their needs but occasionally need help when unexpected emergency situations arise, not for chronic difficulties. Includes refugee assistance. Must meet eligibility requirements.
Hours: Monday - Friday 8 am - 5 pm excluding state holidays
Fees: No fee.
Washtenaw County - Community Mental Health
Website: [www.washtenaw.org/839/Community-Mental-Health](http://www.washtenaw.org/839/Community-Mental-Health)
Address: 555 Towner Street, Ypsilanti  MI 48198
Phone: Office (734) 544-3000    24 Hours (734) 544-3050
Toll Free: 24 Hours (800) 440-7548
Fax: (734) 544-6732
Services: Crisis planning, stabilization and support for substance abuse and mental health; Project Outreach (PORT) Services for the Homeless - crisis management and transition to mainstream services; OBRA Services for Older Adults - Nursing Home Screening and Services.
Hours: Monday - Friday 8:30 am - 5 pm
Fees: Based on ability to pay.

Washtenaw County - Community Mental Health & Michigan Medicine - Psychiatric Emergency Services
Website: [www.medicine.umich.edu/dept/psychiatry](http://www.medicine.umich.edu/dept/psychiatry)
Address: Michigan Medicine Hospital, 1500 E. Medical Center Drive, Floor B1, Room A240; Ann Arbor, Michigan 48109 (use Emergency Room entrance)
Phone: (734) 936-5900    24 Hours (734) 9960-747
Services: Offers assistance with psychological emergencies, including suicide prevention. Evening phone calls are forwarded to Psychiatric Emergency Services at Michigan Medicine.
Hours: 24 hours
Fees: Patient’s insurance is billed for services. If uninsured, other billing agencies may be considered.

Ypsilanti Thrift Shop
Website: [thriftshopofypsi.org](http://thriftshopofypsi.org)
Address: 14 S. Washington Street, Ypsilanti MI 48197
Phone: (734) 483-1226
Services: Provides housewares; toys & books; clothing for men, women & children; jewelry, and small appliances. Vouchers accepted from area agencies and must be signed by the Thrift Shop social worker.
Hours: Mondays & Wednesday - Friday 10 am - 3:45 pm; Tuesdays 12 pm - 6 pm; Saturdays 10 am - 1 pm; open until 8 pm the 1st Friday of each month; Closed on major holidays
Fees: Cash and vouchers accepted.
Ann Arbor Thrift Shop  
Website: [www.annarborthriftshop.org](http://www.annarborthriftshop.org)  
Address: 3030 Washtenaw Avenue, Suite K, Ann Arbor MI 48104  
Phone: (734) 662-6771  
Services: Takes referrals from social service case workers on behalf of local residents who need emergency aid for clothing, housing, utility bills, medical or dental care, car repair or transportation.  
Hours: Monday – Saturday 10 am - 4 pm  
Fees: No fee.

BenefitsCheckUp  
Website: [www.benefitscheckup.org](http://www.benefitscheckup.org)  
Services: Finds benefits programs for seniors with limited income and resources. Search by zip code for information on: medication, food and nutrition, income assistance, health care, housing and utilities, discounts, tax relief, transportation, education, employment, veterans, and other assistance such as legal aid for civil matters.  
Hours: 24 hours  
Fees: No fee.

Department of Veterans Affairs - Washtenaw County  
Website: [washtenaw.org/959/Veterans-Affairs](http://washtenaw.org/959/Veterans-Affairs)  
Address: 2155 Hogback Road, Ann Arbor MI 48108  
Phone: (734) 973-4540  
Fax: (734) 973-4560  
Services: Help offered to Washtenaw County veterans to apply for all federal, state and local veterans’ pensions and benefits including financial assistance for food, housing, medical care, transportation and utilities. Acts as liaison with the Michigan Veterans Trust Fund, which has emergency funds for assistance with employment and burial expenses.  
Hours: Walk In Service (Public): 8:30 am - 12 pm; Appointments (Public) 1 pm - 5:30 pm  
Closed for Lunch 12 pm - 1 pm; Closed Fridays - Sundays & Holidays  
Fees: No fee.

Faith in Action (FIA) – Chelsea & Dexter  
Website: [www.faithinaction1.org](http://www.faithinaction1.org)  
Address: St. Joseph Mercy Chelsea, Faith in Action Bldg., 603 S. Main Street Chelsea, MI 48118  
Phone: (734) 475-3305  
Services: Financial help with heat, electric, water, and rent. Income-qualified families are eligible to receive help when they have received a shut-off notice or notice to quit/eviction. Social work staff will negotiate with utility companies and landlords to clarify expectations. Available only to residents of Chelsea and Dexter School Districts.  
Hours: Call for hours.  
Fees: No fee.
Friends in Deed
Website: www.friendsindeed.info
Address: 1196 Ecorse Road, Ypsilanti MI 48198
Phone: (734) 484-4357
Fax: (734) 484-5355
Email: Office@FriendsInDeedMI.org
Services: Financial help for unmet needs for Washtenaw County residents, such as housing, utility bills, health and employment-related needs, transportation, childcare, clothing, prescriptions, and medical needs. Needs should be those that other human services agencies cannot meet.
Hours: Monday - Friday 9:30 am - 12 pm
Fees: No fee.

GreenPath Debt Solutions
Website: www.greenpath.com
Address: 5397 West Michigan Avenue, Ypsilanti MI 48197
Toll Free: (800) 550-1961   Appt. (888) 776-6735
Services: Non-profit company provides confidential credit reports, money management assistance, debt consolidation, pre-purchase foreclosure prevention, mortgage and reverse mortgage counseling.
Hours: Call for hours.
Fees: Varies according to service.

Health Well Foundation
Website: www.healthwellfoundation.org
Address: Head Office PO Box 4133, Gaithersburg, MD 20878
Call Center PO Box 220410, Chantilly, VA 20153
Toll Free: (800) 675-8416
Fax: (800) 282-7692
Email: Grants@HealthWellFoundation.org
Services: The Health Well Foundation is a non-profit, charitable organization for improving access to care for America’s underinsured. Assists with copays, premiums, deductibles and out-of-pocket expenses including travel. Eligibility is determined by financial, medical, and insurance information. Apply online or via automated phone system.
Hours: Monday - Friday 9 am - 5 pm.
Fees: No fee.

Hope Clinic
Website: www.thehopeclinic.org
Address: 518 Harriet Street, Ypsilanti MI 48198
Phone: (734) 484-2989
Fax: (734) 484-6825
Email: info@thehopeclinic.org
Services: Provides limited financial help for prescription co-pays, transportation to medical appointments, or help with other emergency financial needs.
Hours: Monday - Friday 9 am – 5 pm
Fees: No fee.
Housing Bureau for Seniors - Michigan Medicine
Website: www.med.umich.edu/seniors
Address: Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor MI 48105
Phone: (734) 998-9339
Fax: (734) 998-5878
Email: housingbureauseniors@umich.edu
Services: Offers assistance for ages 55+ and caregivers through the following programs:
  ● Housing Counseling: Housing options, including independent, assisted living, and nursing homes.
  ● Eviction Prevention: Assistance to keep renters in their apartment or help with relocation.
  ● Foreclosure Prevention: Assistance to prevent homeowners from foreclosure due to unpaid property tax or mortgage payments. AARP volunteer tax assistance program during tax season. Do not need to be an AARP member.
  ● HomeShare: Matching of senior homeowners with home seekers interested in renting space.
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.

Jewish Family Services of Washtenaw County
Website: www.jfsannarbor.org/
Address: 2245 S. State Street, Suite 200, Ann Arbor MI 48104
Phone: (734) 769-0209
Fax: (734) 769-0224
Email: info@jfsannarbor.org
Services: Helps Washtenaw County residents of any age access a variety of emergency community funds, based on those programs' income and asset guidelines.
Hours: Monday - Thursday 9 am – 5 pm; Friday 9 am – 3 pm
Fees: No fee.

Manchester Family Services, Inc.
Website: none
Address: PO Box 471, Manchester, MI 48158
Phone: (734) 428-7183
Services: Emergency aid for residents of Manchester School District. Can provide food or help with rent, utility payments, and medical bills.
Hours: Monday – Friday 9 am - 4 pm
Fees: No fee.

Michigan Medicare/Medicaid Assistance Program, Inc. (MMAP)
Website: www.mmapinc.org
Toll Free: (800) 803-7174
Online Chat: Yes
Services: Medicare/ Medicaid Assistance Program assists all Medicare beneficiaries in choosing a Medigap plan, Part D plan for prescription coverage, applying for Extra Help through Social Security, applying for Medicaid, and understanding medical bills.
Fees: No fee.
Michigan Parkinson Foundation
Website: www.parkinsonsmi.org
Address: 30400 Telegraph Road, Suite 150, Bingham Farms, MI 48025
Phone: (248) 433-1011
Toll Free: Michigan (800) 852-9781
Fax: (248) 433-1150
Email: info@parkinsonsmi.org
Services: Michigan Parkinson Foundation can assist Michigan residents with Parkinson’s disease who meet financial criteria obtain some relief for Parkinson’s medication costs and for respite care in or out of the home. It can help find alternative sources of funding medication costs.
Hours: Monday - Friday 8:30 am - 5 pm
Fees: No fee.

Michigan Prescription Drug Discount Card
Website: www.mihealth.org/mirx/
Address: PO Box 30412, Lansing, MI 48909
Toll Free: (866) 755-6479 Press 2, then 1 or (800) 259-8016
Services: MIRx card is a prescription drug discount program for Michigan residents who do not have any prescription drug coverage.
Hours: Monday - Friday 9 am - 5 pm
Fees: No fee.

National Kidney Foundation of Michigan, Inc.
Website: www.nkfm.org
Address: 1169 Oak Valley Drive, Ann Arbor MI 48108
Phone: (734) 222-9800
Toll Free: Michigan (800) 482-1455
Fax: (734) 222-9801
Email: info@nkfm.org
Services: The Luann Scheppelmann-Eib Emergency Fund provides a one-time help of up to $100 for the urgent needs of people with kidney disease. Payments are made directly to vendors. Common uses for emergency funds include: transportation to dialysis, utility bills, food, prescription co-pays, medical equipment, and moving. Contact a social worker to complete an application.
Hours: Monday - Friday 9 am - 5 pm
Fees: No fee.
NeedyMeds
Website: www.needymeds.org
Toll Free: (800) 503-6897
Fax: (206) 260-8850
Email: info@needymeds.org

Services: A source of information on thousands of programs that may be able to offer assistance to people in need. The information is available anonymously and free of charge.

- **Patient Assistance Programs**: These programs are usually sponsored by pharmaceutical companies and provide free or discounted medicines to low-income, uninsured and underinsured people who meet the guidelines. Eligibility criteria are different for every program. Includes some medical transportation assistance.
- **Disease-Based Assistance**: Programs targeted at specific diseases.
- **Discount Drug Cards**: To obtain medicines at a discounted price. The card is printable from the website.

Hours: N/A.
Fees: No fee.

SOS Community Services - Food Pantry & Housing Crisis Center
Website: www.soscs.org
Address: 114 N. River Street, Ypsilanti MI 48198
Phone: Food Pantry (734) 484-9945 Housing (734) 961-1999 Office (734) 485-8730
Fax: (734) 485-8739

Services: Information and referral services, short-term crisis counseling, financial assistance (when funds available), eviction prevention, utility assistance (based on shut-off notification). Must be a Washtenaw County resident for some services. Housing assistance provided via referrals from Housing Access for Washtenaw County (HAWC). Food for 3 meals per person in household up to 12 times a year. Personal care items and meats from Pantry for eligible residents by appointment only.

Hours: Monday - Friday 9 am - 5 pm; Tuesdays 9 am - 6:30 pm
Resource Center: Mondays 9 am - 1 pm, Thursdays & Fridays 9 am - 4 pm
Food Pantry: Tuesdays 1 pm - 6 pm and Wednesdays 9 am - 1 pm

Fees: No fee.

Saline Area Social Service
Website: www.salinesocialservice.com
Address: 131 E. Michigan, Saline, MI 48176
Phone: (734) 429-4570
Email: socserv@frontier.com

Services: Short-term help with prescriptions, family counseling, food, and utility bills. Must live in the Saline School District and meet financial criteria.

Hours: Mondays 10 am - 6 pm; Tuesday - Thursday 10 am - 2:30 pm
Fees: No fee.
Salvation Army - Ann Arbor MI
Website: centralusa.salvationarmy.org
Address: 100 Arbana, Ann Arbor MI 48103
Phone: (734) 668-8353
Fax: (734) 668-0908
Services: Food, fuel, clothing, and shelter provided during an emergency. Call to make appointment; application must be picked up in person. Eligibility determined on individual basis. Must be Washtenaw County resident. Ypsilanti and Willis residents should use Ypsilanti office.
Hours: Monday - Friday 8 am - 4 pm
Fees: No fee.

Salvation Army - Ypsilanti MI
Website: centralusa.salvationarmy.org
Address: 9 South Park Street, Ypsilanti MI 48198
Phone: (734) 482-4700
Fax: (734) 482-2689
Services: Food pantry, soup kitchen, clothing, family shelter, transitional housing and counseling for veterans, emergency and disaster relief, utility assistance, and eviction prevention. Emergency services by appointment only. Food pantry visits limited to 1/month; produce distribution limited to 1/week. Primarily serves Ypsilanti area residents.
Hours: Monday - Friday 8:30 am - 4 pm
  Food Pantry: Tuesdays 1 pm - 3 pm
  Produce Distribution: Thursdays 1 pm - 3 pm
Fees: No fee.

Social Security Administration - Medicare Part D & SSI
Website: www.ssa.gov/benefits/medicare/prescriptionhelp/ & www.ssa.gov/benefits/ssi/
Address: 3971 Research Park Drive, Suite A, Ann Arbor MI 48108
Toll Free: (800) 772-1213 (no direct phone # for local office)
TTY: (800) 325-0778
Services: Enrolls financially-eligible Medicare beneficiaries in Part D Extra Help to assist with prescription costs; enrolls financially-eligible seniors and younger disabled people in Supplemental Security Income.
Hours: Monday - Tuesday & Thursday - Friday 9 am - 4 pm Wednesdays 9 am - 12 pm
Fees: No fee.

State of Michigan - Department of Health and Human Services - Washtenaw County
Website: http://www.michigan.gov/mdhhs
Address: 22 Center Street, Ypsilanti MI 48198
Phone: (734) 481-2000 Cash, Food, Medical, Home & Burial Assistance (855) 275-6424
Fax: (734) 481-8362
Services: Handles applications for Medicaid, State Emergency Relief, and other state financial programs.
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.
United Way of Washtenaw County - Financial Stability Program
Website: [https://www.uwwashtenaw.org/financialstabilityindividuals](https://www.uwwashtenaw.org/financialstabilityindividuals)
Address: 2305 Platt Road, Ann Arbor MI 48104
Phone: office (734) 971-8200
Toll Free: 24 Hours call 211 or (800) 552-1183
Fax: 734-971-6230
Online Chat: Yes
Email: liveunited@uwwashtenaw.org
Services: Help lower your monthly expenses, repair your credit and set you on the path to gaining and sustaining assets.
  ● Free 1-on-1 Financial Coaching & Resource Navigation
  ● Financial Empowerment Workshops
  ● Volunteer Income Tax Assistance (VITA) Program
  ● Free At Home Tax Filing Support
Hours: Monday - Friday 8 am - 4:30 pm
Fees: No fee.

University of Michigan Credit Union
Website: [www.umcu.org](http://www.umcu.org)
Address: Administrative office: 340 E. Huron, Suite 100, Ann Arbor MI 48104 (+ multiple branches)
Phone: (734) 662-8200
Toll Free: (800) 968-8628
Fax: (734) 996-4522
Services: Licensed professional will analyze income and debts in an initial 2-hour consultation. Must be a University of Michigan Credit Union member; open an account for $5.
Hours: Call for appointments Monday - Friday.
Fees: No fee.

Washtenaw County - Healthy Michigan Plan (Medicaid)
Website: [www.washtenaw.org/1877/Healthy-Michigan-Plan-Medicaid](http://www.washtenaw.org/1877/Healthy-Michigan-Plan-Medicaid)
Address: Washtenaw Health Plan, 555 Towner Street, Ypsilanti MI 48198
Michigan Medicine - Ann Arbor   Michigan Medicine - Patient Financial Counselors
Packard Health   Packard Health - Insurance Enrollment Assistance
Manchester Community Resource Center   734-428-7722 or Email: info@manchestercrc.org
Faith in Action - Chelsea   [www.faithinaction1.org/programs-services/](http://www.faithinaction1.org/programs-services/)
Phone: Ypsi (734) 544-3030
Services: Assist in applying for expanded Medicaid. Must be Michigan resident and not in or qualified for Medicare. Ypsi has Spanish, Arabic & French in-person interpretation services available.
Hours: Ypsi Monday – Friday 9 am – 4 pm
Fees: No fee.
Washtenaw County Prescription Health Plan, Plan B
Website: www.washtenaw.org/1878/Plan-B-Information
Address: 555 Towner Street, Ypsilanti MI 48198
Phone: (734) 544-3030
Toll Free: (866) 291-8691
Fax: (734) 544-6704
Services: Includes a discount prescription drug program for County residents of all ages who have limited, exhausted, or no prescription drug coverage.
Hours: Monday – Friday 8 am - 4 pm
Fees: No fee for membership. Drug fees vary for generic & brand name.

World Medical Relief - Local Programs
Website: www.worldmedicalrelief.org/local-programs
Address: 21725 Melrose Avenue, Southfield MI 48075
Phone: (313) 866-5333
Fax: (313) 866-5588
Email: info@worldmedicalrelief.org
Services: Facilitates the distribution of surplus medical resources where they are needed. Goods are distributed in a non-discriminatory manner without regard to race, color, gender, religion, nationality or political beliefs.
  ● Affordable prescription program available for financially-qualified individuals 18+. Financial guidelines: low/medium income as determined by federal guidelines and are uninsured or underinsured. Must have no or insufficient prescription coverage; not enrolled in Medicaid. May qualify with Medicare Part D.
  ● Medical Supply Service -- Must have a referral from a social service agency or prescription from a licensed healthcare professional.
  ● Durable Medical Equipment program -- Must have a doctor’s prescription and the ability to pick up medical equipment from the Southfield warehouse.
Hours: Monday - Friday 9 am - 5 pm
Fees: $ 8.30 per 30-day prescription. DME handling fee.

Ypsilanti Thrift Shop
Website: thriftshopofypsi.org
Address: 14 S. Washington Street, Ypsilanti MI 48197
Phone: (734) 483-1226
Services: Can give vouchers for clothing and household items from the store. Agency social workers must first contact the shop’s Director of Social Services at (734) 483-3932 for approval. One voucher per client every six months.
Hours: Mondays & Wednesday - Friday 10 am - 3:45 pm; Tuesdays 12 pm - 6 pm; Saturdays 10 am - 1 pm; open until 8 pm first Friday of each month; closed on major holidays
Fees: Cash and vouchers accepted.

Contact Information:
Maire DeLand
E-mail: delandm@med.umich.edu
Phone: (734) 998-9353
Alzheimer’s Association Michigan Great Lakes Chapter  
Website: [www.alz.org/mg](http://www.alz.org/mg)  
Address: 564 S. Main Street, Suite 200, Ann Arbor MI 48104  
Toll Free: (800) 272-3900  
Services: The Alzheimer’s Association provides a 24 hour helpline, care consultation and resource referral, support groups, message boards, publications and newsletters pertaining to Alzheimer’s disease, educational programs, professional training, a speakers’ bureau, a resource library with free lending opportunities, SafeReturn® (A nationwide identification, support and enrollment program that provides assistance when someone with Alzheimer’s or a related dementia wanders and becomes lost), and opportunities for clinical trials. The Alzheimer’s Association provides multi-lingual services.  
Hours: Monday - Friday 9 am - 5 pm. Hotline available 24 Hours a day/7 days a week.  
Fees: No fee for most services.

Michigan Medicine - Geriatrics Speciality Clinic - Cognitive Disorders Program  
Website: [www.med.umich.edu/healthcenters](http://www.med.umich.edu/healthcenters)  
Address: East Ann Arbor Health and Geriatrics Center, 4260 Plymouth Road, Ann Arbor MI 48109  
Phone: (734) 764-6831  
Toll free: (877) 865-2167  
TTY: (800) 649-3777  
Fax: (734) 647-8535  
Services: The Cognitive Disorders Program provides comprehensive testing and assessments of problems associated with memory loss. Physician’s referral required.  
Hours: Monday - Friday 8 am - 5 pm  
Fees: Varies according to insurance.

Michigan Medicine - Michigan Alzheimer’s Disease Center (MADC)  
Website: [alzheimers.med.umich.edu](http://alzheimers.med.umich.edu)  
Address: 2101 Commonwealth Blvd., Suite D, Ann Arbor MI 48105  
Phone: (734) 936-8803  
Email: [UM-Ask-MADC@med.umich.edu](mailto:UM-Ask-MADC@med.umich.edu)  
Services: The MADC provides information on Alzheimer’s disease and related disorders to people experiencing memory changes, 50+. Opportunities for participation in research studies are also available. Memory assessments for brain imaging, clinical drug trials, and observational studies provided.  
Hours: Monday - Friday 8 am - 5 pm  
Fees: No fee. Stipend may be offered for participation.
Michigan Medicine - Geriatrics Center Clinics
Website: www.med.umich.edu/geriatrics
Address: 4260 Plymouth Road, Ann Arbor MI 48109
Phone: (734) 764-6831
Toll free: (877) 865-2167
Fax: (734) 763-2064
Services: Provides comprehensive medical evaluations, neuropsychological testing, and consultations with a nurse and social worker. Counseling and ongoing care to monitor changes.
Hours: Monday - Friday 8 am - 5 pm; 24 Hour Careline (734) 764-6831
Fees: Varies according to insurance.

VA Ann Arbor Healthcare System - Speciality Care - Neurology
Website: www.annarbor.va.gov
Address: 2215 Fuller Road, Ann Arbor MI 48105
Phone: (734) 769-7100
Toll free: (800) 361-8387
TTY: (800) 361-8387 Ext. 711
Services: Veterans requiring evaluation of cognitive deficits are seen in the Neurology Clinic. A consult is required from the patient’s primary care provider.
Hours: The clinic is open Wednesdays 8:30 am - 10:30 am
Fees: Varies according to income and/or military service-connected disability.
Community Dental Center  
Website: [www.dent.umich.edu/cdc/](http://www.dent.umich.edu/cdc/)  
Address: 406 N. Ashley, Ann Arbor MI 48013  
Phone: (734) 998-9640 outgoing message with voicemail option  
Fax: (734) 998-9647  
Email: [CDCcontact@umich.edu](mailto:CDCcontact@umich.edu)  
Services: A non-profit program, jointly sponsored by the City of Ann Arbor and the University of Michigan Dental School, offering comprehensive dental care to the community.  
Hours: Mondays, Wednesdays & Thursdays 8 am - 4:45 pm; Tuesdays 9 am - 5:45 pm; and Fridays 8 am - 12:45 pm (note: Testing these Tuesday hours; may return to 8 am - 4:45 pm.)  
Fees: Most dental insurance is accepted, including Medicaid. There is a tiered fee structure for services by pre-doctoral dental students.

Hope Dental Clinic  
Website: [www.thehopeclinic.org/dental-clinic/](http://www.thehopeclinic.org/dental-clinic/)  
Address: 518 Harriet Street, Ypsilanti MI 48198  
Phone: (734) 480-9575 outgoing message & voicemail options only  
Fax: (734) 484-6825  
Services: Provides preventative and restorative dental care to low income children and adults without dental insurance or the ability to pay for dental care. If not seen at the clinic before, call or visit the website to find out when the next new patient sign-up day will be. Eligibility guidelines are based on family size and income. Proof of income and a photo ID are required during new patient sign-up.  
Hours: Monday - Friday 9 am - 12 pm and 1 pm - 5 pm  
Fees: Does not accept Medicaid or any dental insurance.

University of Michigan - Dental School  
Website: [www.dent.umich.edu](http://www.dent.umich.edu)  
Address: 1011 N. University, Ann Arbor MI 48109  
Phone: Student or Speciality Clinic (734) 763-6933 Dental Faculty appts. (734) 764-3155  
Toll Free: (888) 707-2500  
Services: Comprehensive dental care provided by pre-doctoral students, residents and faculty. Speciality Clinic treats patients 16+ with disabilities including dementia; progressive neurologic conditions; and physical disabilities that limit mobility, vision, or hearing.  
Hours: Monday – Friday 8 am - 4:50 pm.  
Fees: Accepts various insurances including Medicaid.
Washtenaw County Dental Clinic
Website: www.washtenaw.org/Dental-Clinic
Address: Haab Health Building, 111 N. Huron Street, Ypsilanti MI 48197
Phone: (734) 480-4250
Toll Free: appointments (877) 313-6232
Services: Dental services for adults and children who are uninsured and low income, or who are enrolled in Medicaid, MIChild, or Healthy Kids. Dental clinic staff speak Arabic and Mandarin. Telephone translation available for other languages. A program in partnership with Saint Joseph Mercy Health System, the Washtenaw Health Plan, Washtenaw County and My Community Dental Centers.
Hours: Call for Information.
Fees: Sliding scale for the uninsured. Call for more information.
HEALTH SERVICES – GERIATRIC HEALTH ASSESSMENT - rev May 2018

Michigan Medicine - Michigan Alzheimer’s Disease Center (MADC)
Website: www.med.umich.edu/alzheimers/
Address: 2101 Commonwealth Blvd., Suite D, Ann Arbor MI 48105
Phone: (734) 936-8803
Services: The MADC provides information on Alzheimer’s disease and related disorders to people 50+ experiencing memory changes. Opportunities for participation in research studies are also available. Memory assessments for brain imaging, clinical drug trials, and observational studies provided.
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee. Stipend may be offered for participation in research studies.

Michigan Medicine - Geriatrics Center Clinics
Website: www.med.umich.edu/geriatrics
Address: East Ann Arbor Health and Geriatrics Center, 4260 Plymouth Road, Ann Arbor MI 48109
and West Ann Arbor Health Center Parkland Plaza
380 Parkland Plaza, Ann Arbor MI 48103
Phone: (734) 764-6831
Toll free: (877) 865-2167
Fax: (734) 647-8535
Services: The Geriatrics Center Clinics provide comprehensive medical evaluations, primary care, specialty care, neuropsychological testing, and consultations with a nurse and social worker. Ongoing care to monitor changes and counseling are also provided.
Hours: Monday - Friday 8 am - 5 pm
Fees: Varies according to insurance.

St. Joseph Mercy Ann Arbor - Psychological Testing Services
Website: www.stjoesannarbor.org/PsychologyServices
Address: Outpatient Behavioral Services, 2006 Hogback Road, Ann Arbor, MI 48105
Phone: (734) 786-2300
Fax: (734) 786-4915
Services: Brief neuropsychological testing for evaluating problems of memory and cognition, including possible brain injury, dementia and other neurological disorders.
Hours: Monday to Friday 8 am to 5 pm
Fees: Covered by Medicare and most insurances.
Alzheimer’s Association – Michigan Great Lakes Chapter HQ
Website: www.alz.org/mglc/
Address: 564 S. Main Street, Suite 200, Ann Arbor MI 48104
Phone: Local (734) 369-2716
Toll Free: 24 Hour (800) 272-3900
TTY: 24 hour (866) 403-3073
Online Chat: No
Services: Provides a 24 hour helpline, care consultation & resource referral, support groups, message boards, publications and newsletters pertaining to Alzheimer’s disease, educational programs, professional training, a speakers bureau, a resource library with free lending opportunities, MedicAlert® + SafeReturn® (A nationwide identification, support and enrollment program that provides assistance when someone with Alzheimer's or a related dementia wanders and becomes lost), and opportunities for clinical trials. The Alzheimer’s Association provides multi-lingual services.
Hours: 24 Hour Helpline. Office Monday - Friday 9 am – 5 pm
Fees: Varies according to service – most are offered at no cost.

American Cancer Society
Website: www.cancer.org
Address: 20450 Civic Center Drive, Southfield, MI 48076
Phone: (248) 663-3400
Toll Free: National (800) 227-2345
Online Chat: Yes
Services: Dedicated to eliminating cancer as a major health problem through prevention, research, education, advocacy, programming, and fundraising. Offers access to clinical trials, extensive information regarding cancer prevention, cancer treatments, and cancer facts and figures.
Hours: Monday - Friday 8:30 am – 5 pm
Fees: Fees vary according to service – most are offered at no cost.

American Diabetes Association
Website: www.diabetes.org
Address: 20700 Civic Center Drive, Suite 100, Southfield, MI 48076
Phone: Local (248) 433-3830
Toll Free: National (888) DIABETES (342-2383)
Online Chat: Yes Monday - Friday 8:30 am - 5 pm ET
Fax: (248) 353-4977
Services: Funds research, publishes scientific findings, provides information and other services to people with diabetes, their families, health professionals and the public. Advocates for scientific research and for the rights of people with diabetes.
Hours: Monday - Friday 8:30 am – 5 pm; National Helpline Monday-Friday 8:30 am - 8 pm ET
Fees: Fees vary according to service; most are offered at no cost.
American Heart Association of Southeast Michigan
Website: www.americanheart.org
Address: 27777 Franklin Road, Suite 1150, Southfield, MI 48034
Phone: (248) 936-5800,
Toll Free: National (800) 242-8721
Online Chat: No
Fax: (248) 936-5784
Services: Offers information and resources pertaining to heart disease and stroke, CPR and ECC certification, classes on healthy lifestyle management, as well as advocacy and fundraising efforts. Affiliated with the American Stroke Association.
Hours: Monday - Friday 8:30 am – 4:30 pm; National Monday - Friday 7 am - 9 pm CST & Saturdays and Sundays 9 am - 5 pm CST
Fees: Varies with program/service.

American Lung Association in Michigan
Website: www.alam.org
Address: 1475 East 12 Mile Road, Madison Heights MI 48071
Phone: (248) 784-2000
Toll Free: National (800) 586-4872
Online Chat: Yes
Fax: (248) 784-2008
Email: National info@lung.org Michigan midland@lung.org
Services: Improve lung health and prevent lung disease through research, education and advocacy. Offers information and resources pertaining to lung cancer disease, lung disease, COPD, tuberculosis, asthma, tobacco use, and clean air.
Hours: Monday - Friday 9 am – 5 pm; National Monday - Friday 7 am - 9 pm CST & Saturdays and Sundays 9 am - 5 pm CST
Fees: Varies according to program.

American Red Cross - Washtenaw & Lenawee Counties
Website: www.redcross.org/local/michigan or www.redcross.org
Address: 4624 Packard Road, Ann Arbor MI 48108
Phone: (734) 971-5300
Toll Free: 24 Hours (866) 971-5300 24 Hours (800) 774-6066
Online Chat: No
Fax: (734) 971-5303
Services: Trains the community in First Aid, CPR, Babysitting, Pet First Aid, and Aquatics. To donate blood, call (800) GIVElIFE or contact www.givelife.org.
Hours: Monday - Thursday 8:30 am - 5 pm; Fridays 8:30 am - 3 pm
Fees: Varies according to class or program.
American Stroke Association  
Website: [www.strokeassociation.org/](http://www.strokeassociation.org/)  
Address: 27777 Franklin Road, Suite 1150, Southfield, MI 48034  
Phone: (248) 936-5800  
Toll Free: National (888) 478-7653  
Online Chat: No  
Fax: (248) 936-5784  
Services: Offers information and resources pertaining to stroke warning signs, prevention, treatment and certification, and recovery information, as well as advocacy and fundraising efforts. Affiliated with the American Heart Association.  
Hours: Monday - Friday 8:30 am – 4:30 pm; National Monday - Friday 7 am - 9 pm CST & Saturdays and Sundays 9 am - 5 pm CST  
Fees: Varies with program/service.

Arthritis Foundation - Great Lakes Region - Michigan  
Website: [www.arthritis.org](http://www.arthritis.org)  
Address: 888 West Big Beaver, Suite 305, Troy, MI 48084  
Phone: (248) 649-2891 ext. 6600  
Toll-Free: National (877) 571-4357  
Michigan (855) 529-2728 ext. 2  
Online Chat: No  
Fax: (248) 649-2895  
National (866) 687-1977  
Services: Offers support for more than 100 types of arthritis and related conditions. Provides public health education; does advocacy, public policy, and legislation; leads and funds research to improve the quality of life for those living with arthritis.  
Hours: Monday - Friday 10 am – 3 pm; summer hours Monday -Thursday 8:30 - 5 & Fridays 8:30-3  
Fees: Varies according to program.

Greater Detroit Agency for the Blind and Visually Impaired  
Website: [www.gdabvi.org](http://www.gdabvi.org)  
Address: 16625 Grand River Avenue, Detroit, MI 48227  
Phone: (313) 272-3900  
Fax: (313) 272-6893  
Online Chat: No  
Email: [information@gdabvi.org](mailto:information@gdabvi.org)  
Services: Provides quality, innovative services that increase self-reliance, productivity and dignity for persons with severe vision loss. The agency offers in-home rehabilitation services to adults and seniors, community education programs on eye health and safety. Eligibility: Adults, age 60+ (age limit is flexible) who are blind or visually impaired.  
Hours: Monday - Friday 8:30 am to 4:30 pm  
Fees: No fee.
Huntington’s Disease Society of America - Michigan Chapter
Websites: www.hdsa.org/ and www.michigan.hdsa.org
Address: 1221 Bowers Street, PO Box 1091, Birmingham MI 48012
Phone: (989) 832-4170
Toll Free: Chapter Help Line (800) 909-0073 National Help Line (800) 345-HDSA (4372)
Online Chat: No
Fax: (517) 827-4950
Email: delandm@med.umich.edu
Services: Dedicated to improving the lives of people with Huntington's Disease and their families. Works to promote and support research and medical efforts, to assist people and families affected by Huntington's Disease, and to educate the public and health professionals about Huntington's disease.
Hours: The HDSA-MI social worker will return all phone calls left on the Chapter Help Line voicemail or to emails sent to sforbes@hdsa.org.
Fees: No fee for support groups that operate throughout Michigan.

Mesothelioma Prognosis Network
Website: www.mesotheliomaprosnosis.com
Toll Free: Michigan (855) 618-2834
Online Chat: Yes
Services: Provides free information and resources to those affected by mesothelioma cancer. Online monthly support group.
Hours: Call for information; online chat also available.
Fees: No fee.

Michigan Parkinson Foundation
Website: www.parkinsonsmi.org
Address: 30400 Telegraph Road, Suite 150, Bingham Farms MI 48025
Phone: (248) 433-1011
Toll Free: Michigan (800) 852-9781
Online Chat: No
Fax: (248) 433-1150
Email: info@parkinsonsmi.org
Services: Works to educate and support people with Parkinson's and related disorders, their loved ones and physicians/allied health professionals. Supports research into the mechanisms underlying the disease and therapeutic strategies aimed at reducing the burden of illness. Provides support groups for people with PD and their families.
Hours: Monday - Friday 8:30 am – 5 pm
Fees: Varies according to program.

Contact Information:
Maire DeLand
E-mail: delandm@med.umich.edu
Phone: (734) 998-9353
National Kidney Foundation of Michigan, Inc.  
Website: [www.nkfm.org](http://www.nkfm.org)  
Address: 1169 Oak Valley Drive, Ann Arbor MI 48108  
Phone: (734) 222-9800  
Toll Free: Michigan (800) 482-1455  
Email: delandm@med.umich.edu  
Phone: (734) 998-9353  
Fax: (734) 998-9353  
Email: delandm@med.umich.edu  
Services: Works to prevent chronic kidney disease and its leading causes: diabetes, obesity, and high blood pressure through education and research. Promotes organ and tissue donation.  
Hours: Monday - Friday 8:30 am - 5 pm  
Fees: No fee.  

Washtenaw County Medical Society  
Website: [http://washtenawcms.wordpress.com/](http://washtenawcms.wordpress.com/)  
Address: 5 Research Drive, Suite C, Ann Arbor MI 48103  
Phone: (734) 668-6241  
Online Chat: No  
Fax: (734) 668-8928  
Services: Offers physician referrals and answers inquiries regarding medical and public health programs in the community.  
Hours: Monday - Friday 9 am - 5 pm  
Fees: No fee.
Contact Information:
Maire DeLand
E-mail: delandm@med.umich.edu
Phone: (734) 998-9353

HEALTH SERVICES – HEARING AND SPEECH IMPAIRMENT - rev July 2018

AT&T Accessibility
Website: www.att.com/features/accessibility
Toll Free Disability & Aging Center Support: (800) 772-3140
Toll Free National Center for Customers with Disabilities: (866) 241-6568 for wireless customers
TTV Disability & Aging Center Support: (800) 651-5111
NCCD TTY: (866) 241-6567 for wireless customer
Online Chat: Yes; daily 7 am - 1 am ET
Services: AT&T Accessibility plan is a group of rate plans developed for customers who, because of a disability, are unable to effectively communicate over voice networks. These plans provide data only access to AT&T’s network and typically include the following features: Real-time text messaging, E-mail, Internet access, and Video Calling or Multimedia Messaging (when not restricted by device). Not for use on tablets. Customers using a TTY will receive a discount for local and toll calls, based on need. AT&T Lifeline offers low income customers a discount on their monthly land or wireless/mobile/cell phone bill.
Hours: Monday - Friday 10 am - 10 p. ET; Saturday 11 am - 7:45 pm ET
Fees: Varies, discounted services.

Audient Alliance for Accessible Hearing Care
Website: www.audientalliance.org
Toll Free: (866) 956-5400
Services: Affordable access to hearing aids and care for individuals with limited financial resources.
Hours: Monday - Friday 9 am - 9 pm ET (6 am - 6 pm Pacific Time)
Fees: Based on ability to pay.

Comcast - Accessibility Support Center
Website: www.xfinity.com/support/articles/accessibility-services
Toll Free: (855) 270-0379
Online Chat: Yes support.xfinity.com/accessibility
Email: accessibility@comcast.com
Services: Assistance with closed captioning and obtaining operator services and directory assistance exemptions for those with disabilities (as verified by a physician).
Hours:
Fee: Varies with services.
Deaf and Hearing Interpretive Services, Inc.
Website: www.dhisonline.org
Address: 25882 Orchard Lake Road, Suite 100, Farmington Hills MI 48336
Phone: (248) 473-1888,
TTY: (248) 473-1875
Fax: (248) 474-7938
Services: Provides assistance obtaining assistive devices, advocacy, support groups and counseling, information and referral, and individual client assistance. Serves deaf individuals in southeastern Michigan or older adults with hearing loss.
Hours: Monday - Friday 9 am – 5 pm
Fees: Fee varies according to service, also based on ability to pay.

Deaf Health Clinic at Dexter Health Center - Michigan Medicine
Website: www.uofmhealth.org/our-locations/deaf-health
Address: 7300 Dexter-Ann Arbor Road, Suite 110, Dexter MI 48130
Phone: (734) 426-2796
Video Phone: (810) 355-2743
Email: deafhealth@med.umich.edu
Services: Provides in-person primary care, prenatal & obstetrics care, and mental health services by ASL-signing physicians or social workers. Also provides virtual mental health services.
Hours: Call for appointments.
Fees: Varies according to insurances.

Eastern Michigan University - Speech and Hearing Clinic
Website: http://www.emich.edu/coe/speech/index.html
Address: 135 Porter Building, EMU Campus, Ypsilanti MI 48197
Phone: (734) 487-4410
Services: Speech and hearing services, including audiology testing, provided by graduate students.
Hours: Monday - Thursday 8:30 am - 5 pm; Friday 8:30 am - 4 pm
Fees: No fee.

Hearing Loss Association of America, Ann Arbor Chapter
Email: pamic86@gmail.com
Services: Monthly meetings offer socialization and education at the Ann Arbor Center for Independent Living (CIL), 3941 Research Park Drive, Ann Arbor MI 48108
Hours: 2nd Monday of the month at 6:30 pm
Fees: No fee; $15 annual membership fee for national association.
Lions Hearing Center of Michigan
Website: [www.lhcmi.org](http://www.lhcmi.org)
Address: 4201 Street Antoine 5E-UHC, Detroit, MI 48201
Clinic Locations: Farmington Hills, Dearborn, Royal Oak and Novi
Phone: (313) 745-4664
Fax: (313) 577-8555
Email: [info@lhcmi.org](mailto:info@lhcmi.org)
Services: Provides hearing screening and testing services plus hearing aids to all individuals, regardless of age or income. Provides hearing screening services to any senior program, community center or living facility in the region. Screenings are offered on location and at no cost to participants. Offers follow-up care and evaluation through the Michigan Ear Institute [www.michiganear.com](http://www.michiganear.com)
Hours: Varies, call for appointment.
Fees: Billed to insurance. Hearing aids discounted for people with limited financial resources.

Michigan Assistive Technology Loan Fund
Website: [www.michiganloanfunds.org](http://www.michiganloanfunds.org)
Address: c/o United Cerebral Palsy of MI, 4970 Northwind Drive, Suite 102, East Lansing MI 48823
Phone: (517) 203-1200
Toll Free: (800) 828-2714
Fax: (517) 203-1203
Services: Fund provides low interest loans for the purchase of assistive technology. Must be a resident of Michigan, and have a disability or be 65+. Also must be able to enter into a contract with no adverse credit history unless it is related to disability. Loans available via Option 1 Credit Union, which requires $5 to join.
Hours: Monday - Friday 8:30 am – 5 pm
Fees: Varies, low-interest loans available.

Michigan Dept. of Civil Rights (MDCR) - Division on Deaf, DeafBlind and Hard of Hearing
Website: [https://www.michigan.gov/mdcr/](http://www.michigan.gov/mdcr/)
Address: Cadillac Place, 3054 W. Grand Boulevard, Suite 3-600, Detroit, MI 48202
Phone: (313) 437-7035
Fax: (313) 456-3721
Toll Free Voice/TTY: (313) 437-7035
Email: DODDBHH@michigan.gov
Services: The office will assist deaf and hard of hearing persons with referrals to public or private agencies dealing with specific problems or concerns including technical support, accommodations, and interpreter information and services.
Hours: Monday - Friday 8 am – 5 pm
Fees: No fee.
Michigan Medicine - Audiology
Website: www.med.umich.edu/oto
Address: Locations at East Ann Arbor Medical Center, Briarwood, Taubman/Main Hospital, West Ann Arbor, Brighton and Livonia
Phone: (734) 936-8051
Services: Audiology testing and hearing aids.
Hours: Varies by location.
Fees: Varies based on services and insurance coverage.

Michigan Medicine - Geriatrics Center - Social Work and Community Programs
Website: www.med.umich.edu/geriatrics/community
Address: Turner Senior Resource Center, 2501 Plymouth Road, Suite C, Ann Arbor MI 48109
Phone: (734) 998-9353
Fax: (734) 998-9340
Services: A trained peer volunteer is available by email to discuss resources, equipment, and coping strategies. Call to request assistance.
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.

Sprint Relay Data Plan
Website: www7.sprint.com/landings/accessibility/hearing.html or sprintrelaystore.com
Address: Sprint Video Customer Service, PO Box 29230, Shawnee Mission, KS 66201-9230
Fax: Video Customer Service (VCS) (877) 877-3291
Email: Appointments vcs@sprint.com
Online Chat: Yes 24/7
Services: Sprint offers mobile/wireless customers a “Sprint Relay Data Plan” for data only. Available only via www.sprintrelaystore.com; not offered at retail stores. Offers Video Customer Service with American Sign Language by appointment via email address above. Also offers IP Relay Service via the web or a mobile app.
Hours: Monday - Friday 7 am - 10 pm CT (8 am - 9 pm ET)
Fees: Varies, discounted services.

T-Mobile Accessibility
Website: https://www.t-mobile.com/responsibility/consumer-info/accessibility-policy
Phone: Accessibility Customer Care (844) 375-8107
Toll Free: (844) 375-8107
TTY: (877) 296-1018
Online Chat: No
Services: Will provide a TTY device and phone specifically for customers who request it, offers data-only mobile plans, which also include unlimited texting, to hearing-impaired customers. Has real-time texting.
Hours: TTY & Customer Care daily 3 am - 10 pm PT (6 am - 6 pm ET)
Fees: Varies according to service.
Verizon - Accessibility Resource Center  
Website: www.verizon.com/about/accessibility/  
FIOS & Traditional customers (800) 974-6006  
TTY: Videophone (508) 251-5301  
Email: vccd@verizon.com  
Online Chat: No  
Services: Offers free 411/directory assistance (with physician verification), text to 911, Braille and large print bills and audio manuals for its products, text-to-speech software for the handsets called TALKS, TTY support for its phones, and real-time texting for people who don't use voice.  
Hours: Wireless customers Monday - Friday 8 am to 9 pm ET  
FIOS & Traditional customers Monday - Friday 8:30 am to 5 pm ET  
Fees: Varies by service.
Explanation:

**Hospice**  Hospice care involves a team-oriented approach to expert medical care, pain management, and emotional and spiritual support for people facing a life-limiting illness or injury. It is appropriate when it is not possible to cure an illness or a patient chooses not to undergo certain treatments. Hospice must be ordered by a physician and is generally provided in the patient’s living environment. It may also be provided in an inpatient hospital setting.

**Palliative Care**  Palliative care is focused on providing relief from the symptoms and stress of a serious illness and to help patients understand their choices for medical treatment. The goal is to improve quality of life for both the patient and the family. One’s primary care physician can provide information about palliative care specialists and will continue to be involved in the patient’s care.

A specially-trained team of doctors, nurses and other specialists work together with a patient’s other doctors to provide medical, social, emotional and practical support. It is appropriate at any age and at any stage in a serious illness, and it can be provided along with curative treatment. Palliative care may be provided in a hospital, outpatient clinic or in the home.

Hospice and Palliative Care are typically covered by Medicaid, Medicare, VA benefits and other health insurances.

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**Arbor Hospice**

**Website:**  [www.arborhospice.org](http://www.arborhospice.org)

**Address:**
- 2366 Oak Valley Drive, Ann Arbor  MI 48103
- 440 W. Russell Street, Ste. 100, Saline  MI 48176

**Phone:**  Admin (734) 662-5999

**Toll Free:**  24 Hours (888) 992-2273

**Fax:**  (734) 662-5518

**Email:**  WebContact@arborhospice.org

**Services:** Provides hospice care to seriously ill patients and their families throughout southeastern Michigan. Care is provided by a team of trained caregivers in patient homes, hospitals, nursing homes, assisted living facilities, as well as at the Arbor Hospice Residence, Ann Arbor and The Residence of Arbor Hospice, Saline. A variety of grief support groups are offered to patient families and the community. Offers palliative care through

**NorthStar Palliative Care (formerly Arbor Palliative Care)**

**Website:**  [www.arborhospice.org/our-care-services/palliative-care/](http://www.arborhospice.org/our-care-services/palliative-care/)

**Toll Free:**  (855) 249-5678

**Fax:**  (734) 929-3294

**Services:** Available for adults facing serious illness who have difficulty leaving the home for care. In home diagnosis and treatment of distressing symptoms that may be interfering with daily life. Prescribe medications when needed and reduce triggers for visits to the emergency room.

**Fees:** Typically covered by Medicare, Medicaid, and other insurances. If someone doesn’t have the insurance coverage or financial means to pay for our services, Arbor Hospice will provide care regardless.
Grace Hospice
Website: www.ghospice.com/
Phone: (734) 975-0499
Toll Free Fax: (855) 618-6650
Services: A team of doctors, nurses, social workers, counselors, hospice aides, chaplains, and trained volunteers work together focusing on the patient’s needs, whether physical, psychological, or spiritual. Serves veterans via a We Honor Veterans partnership. A Community Health Accreditation Partner (CHAP) accredited hospice agency.
Fees: Medicare, Medicaid, and other insurances.

Heartland Hospice Care
Website: www.heartlandhospice.com/heartland-hospice-services-of-ann-arbor/
Address: 3840 Packard Road, Suite 260, Ann Arbor MI 48108
Phone: (734) 973-1145
Fax: (734) 973-1241
Services: Heartland Hospice is a component of Heartland Home Care and provides nursing care, certified home health aides, social workers, volunteers, and pastoral care as needed.
Fees: Medicare, Medicaid, and other insurances. Also provides care to those who qualify for hospice services regardless of the ability to pay or insurance coverage.

Hospice of Michigan
Website: www.hom.org
Address: 2366 Oak Valley Drive, Ann Arbor MI 48103
Toll Free: 24 hour (888) 247-5701
Services: Hospice care is provided in the home, at the hospital, in assisted living, or at the nursing home. Serves Washtenaw County through Arbor Hospice.
Fees: Medicare, Medicaid, and other insurances. Provides care for all—regardless of age, diagnosis, or ability to pay.

Kindred Hospice (formerly Gentiva Hospice)
Website: www.kindredhealthcare.com/our-services/hospice
Address: Riverside Center, 25925 Telegraph Road, Suite 102, Southfield, MI 48033
Phone: 24 Hours (248) 356-5070
Toll Free: 24 Hours (888) 546-3733
Services: Hospice services: skilled and non-skilled nursing care, pain management, inpatient care, respite care, medical equipment, and grief support for families. A member of We Honor Veterans.
Hours: 24 hours.
Fees: Covered by Medicare, Medicaid and other private insurance.
St. Joseph Mercy Home Health Care and Hospice - Southeast Michigan
Website: [www.stjoeshealth.org/Hospice](http://www.stjoeshealth.org/Hospice)
Address: 34505 W. 12 Mile Road, Suite 100, Farmington Hills MI 48331
Toll Free: Michigan (855) 559-7178
Fax: New patient referrals (866) 754-4220
Services: Provides support, comfort and compassionate care for patients with serious, possibly terminal illnesses. In collaboration with the patient’s physician, provides patients with pain management and symptom control. Also gives psychological, emotional, social and spiritual support for patients and their families. Offers a healing bereavement services program to help family members and loved ones grieving the loss of a loved one. A Community Health Accreditation Partner (CHAP) accredited hospice agency.
Fees: Medicare, Medicaid, and other insurances.

Michigan Medicine - Palliative Care
Website: [https://www.uofmhealth.org/conditions-treatments/home-care/palliative-care](https://www.uofmhealth.org/conditions-treatments/home-care/palliative-care)
Addresses & Phone: UM Hospital (via page) or at these clinics
- East Ann Arbor Health Center’s Palliative and Supportive Care Clinic (734) 764-6831
- Rogel Cancer Center Symptom Management and Supportive Care Program (877) 907-0859
  - Available only for U-M Rogel Cancer Center patients
- Frankel Cardiovascular Center Palliative and Supportive Care Clinic (888) 287-1082
- Chelsea Health Center’s Palliative and Supportive Care Clinic (734) 475-1321
  - Palliative care consultations
Services: Helps patients with chronic conditions or life-limiting illnesses to enhance their quality of life and stay independent and symptom-free for as long as possible. Palliative care is delivered by an interdisciplinary team of nurses, physicians, social workers, chaplains, pharmacists and others who focus on advanced disease management.
Fees: Medicare, Medicaid, and other insurances.

VA Ann Arbor - Palliative Care Services
Website: [www.annarbor.va.gov/services/](http://www.annarbor.va.gov/services/)
Phone: (734) 769-7100
Toll Free: (800) 361-8387
Services: Inpatient palliative care consultation and outpatient palliative care clinic.
Hours: Monday - Friday 8 am - 4:30 pm
Fees: Covered under VA benefits. May also be covered by Medicaid or Medicare.
ACE (Acute Care for Elders)
Website: [ACE](#)
Address: Floor 10 East, 5301 McAuley Drive, Ypsilanti MI 48197
Phone: (800)211-8181
Services: A collaborative venture between St. Joseph Mercy Ann Arbor and the University of Michigan, ACE offers an inpatient service dedicated to providing the best possible care for older adults. Located in St. Joseph Mercy Ann Arbor, patients at the ACE unit are cared for by geriatricians and staff from both St. Joe’s and U-M, led by a U-M medical director. All admittance will be physician directed based on specific needs. A patient’s physician will collaborate with the ACE unit geriatrician to decide if the ACE unit is right for that specific case. Patients may be admitted through St. Joe and Michigan Medicine emergency departments, geriatric clinics, physician offices and sub-acute rehab facilities. This unit is for patients age 65+ who are hospitalized and who do not need urgent surgery or have other conditions that render them too unstable for a medical floor.

St. Joseph Mercy Ann Arbor - Senior Senior ER<sup>SM</sup>
Website: [www.stjoesannarbor.org](http://www.stjoesannarbor.org)
Address: 5301 McAuley Drive, Ypsilanti MI 48197
Phone: (734) 712-3456
Services: Dedicated to meeting the needs of patients age 65+, their caregivers and family. Staff have enhanced geriatric clinical training. The physical space has softer lighting, non-skid floors, and extra thick pressure-reducing mattresses in a private room. Each treatment room offers clocks and telephones with larger numbers. Can provide hearing assistive devices, warm blankets and items forgotten in the rush to the emergency department, such as reading glasses.

St. Joseph Mercy Chelsea
Website: [www.stjoeschelsea.org](http://www.stjoeschelsea.org)
Address: 775 S. Main Street, Chelsea MI 48118
Phone: (734) 593-6000

Michigan Medicine Hospital - University of Michigan
Website: [www.med.umich.edu](http://www.med.umich.edu)
Address: 1500 E. Medical Center Drive, Ann Arbor MI 48109
Phone: (734) 936-4000

VA Ann Arbor Healthcare System
Website: [www.annarbor.va.gov](http://www.annarbor.va.gov)
Address: 2215 Fuller, Ann Arbor MI 48105
Phone: (734) 769-7100; Toll free: (800) 361-8387
AT&T Accessibility  
Website: [www.att.com/features/accessibility](http://www.att.com/features/accessibility)  
Toll Free Disability & Aging Center Support: (800) 772-3140  
Toll Free National Center for Customers with Disabilities: (866) 241-6568 for wireless customers  
Services: AT&T Lifeline offers low income customers a discount on their monthly land or wireless/mobile/cell phone bill.  
Hours: Monday - Friday 10 am - 10 p. ET; Saturday 11 am - 7:45 pm ET  
Services: Directory assistance exemption program for individuals with certain disabilities (must have doctor complete an application). Telephone bills are available in large print or Braille. AT&T basic email works with screen readers and browsers.  
Fees: Varies, discounted services.  

Comcast - Accessibility Support Center  
Website: [www.xfinity.com/support/articles/accessibility-services](http://www.xfinity.com/support/articles/accessibility-services)  
Toll Free: (855) 270-0379  
Email: accessibility@comcast.com  
Services: Assistance with video description on non-X1 TV boxes, using voice guidance on X1 boxes, and obtaining operator services and directory assistance exemptions for those with disabilities (as verified by a physician). Provides braille bills, channel lineups, Xfinity User Guides and large-button Xfinity remotes.  
Fees: No fee.  

Detroit Radio Information Services (DRIS)  
Website: [https://wdet.org/dris/](https://wdet.org/dris/)  
Address: DRIS, c/o WDET 101.9 FM, 4600 Cass Avenue, Detroit, MI 48201  
Phone: (313) 577-3322  
Email: dris@wayne.edu  
Services: Radio Reading/Audio Information Service for people with disabilities. A special service of WDET 101.9 FM and Wayne State University. Specially built radio receivers are loaned free of charge to qualified applicants. An applicant must be 1) registered with a Library for the Blind and Physically Handicapped or 2) certified by a qualified healthcare provider such as doctor, social worker or rehabilitation counselor.  
Fees: No fee.  

Greater Detroit Agency for the Blind and Visually Impaired  
Website: [www.gdabvi.org](http://www.gdabvi.org)  
Address: 16625 Grand River Avenue, Detroit, MI 48227  
Phone: (313) 272-3900  
Fax: (313) 272-6893  
Email: Information@gdabvi.org or rehabilitation@gdabvi.org  
Services: Services include vision rehabilitation therapy, orientation and mobility therapy, community programs and education, and information and referral. Serves ages 60+ for rehabilitation services.  
Covers Livingston, Macomb, Monroe, Oakland, Washtenaw, Wayne and St. Clair counties.  
Hours: Monday - Friday 8:30 am - 4:30 pm  
Fees: No fee.
Lions International - Lions Clubs of Michigan
Website: [www.lionsofmi.com](http://www.lionsofmi.com)  [www.lionsclubs.org/](http://www.lionsclubs.org/
Address: 5730 Executive Drive, Lansing MI 48911
Phone: (517) 887-6640; ext. 13 or 15
Fax: (517) 887-6642
Email: lions@lionsofmi.com
Services: A Lions club in or near your community may sponsor a program that provides assistance for the purchase of eyeglasses, hearing aids, health-related services, scholarships or educational needs.
Hours: Monday - Friday 8 am - 4:30 pm
Fees: Varies based on club in local area; usually low vision aids and canes are free for individuals who have financial need.

Michigan Bureau of Services for Blind Persons (BSBP)
Website: [https://www.michigan.gov/BSBP](https://www.michigan.gov/BSBP)
Address: 201 N. Washington Square, 2nd Floor / P.O. Box 30652 / Lansing, Michigan 48909
Casilllade Place, 3038 W. Grand Boulevard, Suite 4-450, Detroit, MI 48202
Phone: Lansing 517-373-2062  Detroit (313) 456-1646
Toll Free: (800) 292-4200
TTY: (517) 373-4025
TTY Toll Free: (888) 864-1212
Fax: Lansing (517) 335-5140  Detroit (313) 456-1645
Services: Provides training and other services to help blind or visually impaired persons achieve employment and independence. Provides counseling and training in skills for daily living without vision. Depending upon needs and eligibility for specific services, BSBP may also provide some types of adaptive equipment, computer software, and postsecondary education. **Senior Blind Program is an independent living program which helps adults 55+ who are legally blind. Also provides information and referral plus peer support groups.**
Hours: Monday – Friday 8 am - 5 pm
Fees: No fee.

Michigan Council of the Blind and Visually Impaired
Website: [www.blindmi.org](http://www.blindmi.org)
Toll Free: (888) 956-2284
Services: Offers resources; provides forums; has programming on MCBVI radio [www.mcbviradio.com/](http://www.mcbviradio.com/)
Hours: Must leave voicemail.
Fees: No fee.
The Visually Impaired Information Center
Website: to be operational fall 2018 or winter 2019 -- Access-Insight.com
Address: PO Box 51207, Livonia MI 48151
Phone: (734) 421-6599  (until new website is operational)
Services: A comprehensive directory of low vision services including: low vision aids, low vision providers, support groups, education, recreation, computer consultation, and rehabilitation.
Hours: Directory of Visually Impaired Services is a volunteer based organization, and they do not have regular office hours; however, they try to be available during regular business hours as much as possible.
Fees: Website directory is free, $5-$10 for copies in alternative formats.

Michigan Medicine - Kellogg Eye Center
Website: www.kellogg.umich.edu
Address: 1000 Wall Street, Ann Arbor MI 48105
Phone: (734) 763-8122  appts. (734) 764-4190
Services: Provides diagnostic evaluation and treatment. The center also offers recommendations for optical aids and appliances as well as occupational therapy services for visually impaired patients.
Hours: Support group on Living With Low Vision meets second Wednesday of each month from 2-4 pm.
Fees: Varies based on insurance coverage and service.

Michigan Secretary of State
Website: www.michigan.gov/sos
Address: 295 N. Maple Road, Ann Arbor MI 48103; 4675 Washtenaw Ave, Ypsilanti MI 48108; 1113 M-52 Chelsea MI 48118
Toll Free: (888) 767-6424  Mondays - Fridays 8:30 am - 5 pm
Fax: (734) 528-0925
Services: State identification cards are free for Michigan residents who are legally blind or 65+.
Hours: All Washtenaw County offices - Mondays, Tuesdays, Thursdays & Fridays 9 am - 5 pm; Wednesdays 11 am - 7 pm. None of these offices close for lunch.
Fees: Varies, free for legally blind or those 65+.

Turner Senior Wellness Program - Michigan Medicine
Website: www.med.umich.edu/geriatrics
Address: 2401 Plymouth Road, Suite C, Ann Arbor MI 48105
Phone: (734) 998-9353
Fax: (734) 998-9340
Services: Offers low vision resources and a Low Vision Support Group which meets the fourth Wednesday of each month from 1-3 pm.
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.
VA Ann Arbor Health Care System - Visual Impairment Service Team (VIST)
Website: www.annarbor.va.gov/VIST
Address: 2215 Fuller Road, Ann Arbor MI 48105
Phone: (734) 845-3934
Toll free: (800) 361-8387
Fax: (734) 845-3234
Services: Veterans with low vision or blindness may consult the visual impairment services team for adaptive equipment and training. Referral needed from primary care physician. Support group and community activities also available.
Hours: Monday - Thursday 7:30 am - 5:30 pm for appointment; contact primary care physician at the VA for more information.
Fees: Varies based on eligibility for benefits.

Verizon - Accessibility Resource Center
Website: www.verizon.com/about/accessibility/
FS & Traditional customers (800) 974-6006
Email: vccd@verizon.com
Online Chat: No
Services: Offers free 411/directory assistance (with physician verification), text to 911, Braille and large print bills and audio manuals for its products.
Hours: Wireless customers Monday - Friday 8 am to 9 pm ET
FS & Traditional customers Monday - Friday 8:30 am to 5 pm ET
Fees: Varies by service.

Washtenaw Library for the Blind and Physically Disabled at the Ann Arbor District Library
Website: www.aadl.org/wlbpd
Address: 343 S. Fifth Avenue, Ann Arbor MI 48104
Phone: (734) 327-4224
Toll Free: (888) 460-0680
Email: wlbpd@aadl.org
Services: Loans books, magazines, and videos in alternative formats to individuals of all ages who are certified as unable to read or use standard print materials. These materials, and a talking book machine, are shipped free to the home. In addition, a collection of assistive technologies is available at the Downtown AADL facility. Demonstration sites in Washtenaw County have machines and materials on-site to show what's available through the WLBPD. The following libraries in Washtenaw County serve as WLBPD demonstration sites: Chelsea District Library, Dexter Public Library, Manchester District Library, Milan Public Library, Northfield Township Area Library, Salem-South Lyon District Library, Saline District Library, and Ypsilanti District Library.
Hours: Mondays 10 am - 9 pm; Tuesday - Friday 9 am - 9 pm; Saturdays 9 am - 6 pm; Sundays 12 pm - 6 pm
Fees: No fee.
HEALTH SERVICES – OUTPATIENT SERVICES

Neighborhood Family Health Center
Address: 111 N. Huron Street, Suite 200, Ypsilanti MI 48197
Phone: (734) 544-6900
Fax: (734) 544-6950
Website: http://www.stjoesannarbor.org/neighborhood-family-health-center
Services: The Neighborhood Health Clinic of St. Joseph Mercy Medical Group offers a variety of services for low-income individuals such as primary health care services, patient financial counseling, and specialty clinics such as diabetes and foot care. Clients must call to make an appointment. All insurances accepted, including Medicare, Medicaid, and Washtenaw Health Plan.
Hours: Monday - Friday 8 am - 5 pm
Fees: Varies per service.

Packard Health
Website: www.packardhealth.org
Address: 3174 Packard Road, Ann Arbor MI 48108
      501 N. Maple Road, Ann Arbor MI 48103 (Packard Health West)
Phone: (734) 971-1073 (Packard Office) (734) 926-4900 (N. Maple Road Office)
Fax: (734) 971-8545 (Packard Office) (734) 926-4901 (N. Maple Road Office)
Services: Offers a full range of services such as primary and mental health care services, health promotion, and chronic disease management. Assistance with obtaining medication is available when a financial need is demonstrated. The practice is open to all individuals. Clients must call to make an appointment.
Hours: Call for hours.
Fees: Most major insurances are accepted, and private fees are established on a sliding fee basis.

Michigan Medicine - Turner Geriatric Clinic and Geriatrics Center Clinics
Website: www.med.umich.edu/geriatrics
Address: 4260 Plymouth Road, Ann Arbor MI 48109
Phone: Appts. (734) 764-6831  Social Work (734) 764-2556
Toll Free: Appts. (877) 865-2167
Fax: (734) 647-8535
Services: Comprehensive primary care and geriatric assessments for 70+ staffed by multidisciplinary team of physicians, nurses, social workers, pharmacists, and medical assistants. Specialty clinics with varying age eligibility also available in the following areas: cognitive disorders, endocrinology and diabetes care, foot care, gastroenterology, incontinence, mobility enhancement, movement disorders, neurogenetic disorders, palliative care, physical therapy, psychiatry, rheumatology, and transitional care. Laboratory and pharmacy on-site. Social work and community programs also available. 24 hour call line answered after hours and during weekends.
Hours: Monday - Friday: 8 am - 5 pm
Fees: Varies according to service, Medicare and most insurances accepted.
Explanation:

**Skilled Home Health Care - Billable to Medicare:** Medicare will pay for some home care if the patient meets "homebound" criteria, as decided by a physician, and requires care by a skilled professional (R.N., physical therapist, speech therapist). If the patient meets these guidelines, as decided by a physician, Medicare will also pay for a home health aide who can assist on a limited basis with meal preparation, bathing, and other non-skilled home care needs, for as long as skilled care is required.

**Non-Skilled Home Care:** These agencies provide caregivers who can offer a wide range of services for private pay: for example, bathing, personal hygiene, meal preparation, companionship, light housekeeping, transportation. Call the agency for a specific list of services.

**Acclaimed Home Care**
Website: [www.acclaimedhc.com](http://www.acclaimedhc.com/)
Address: 24901 Northwestern Hwy., Suite 605, Southfield, MI 48075
Phone: (248) 352-0400
Fax: (248) 352-0408
Classification: Skilled Home Health Care.

**Accredited - We Are Home Care**
Website: [www.accreditedhomecare.com](http://www.accreditedhomecare.com)
Address: 27733 Schoenherr Road, Warren, MI 48088
Phone: (586) 427-6640
Toll Free: (888) 813-6244
Fax: (586) 427-6642
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare.

**Action Home Health Care - Work Skills Corporation**
Website: [www.wskills.com/health-care/](http://www.wskills.com/health-care/)
Address: 100 Summit Street, Brighton MI 48166
Phone: (810) 534-6128
Fax: (810) 227-1344
Classification: Non-Skilled Home Care

**Arcadia Home Care - Jackson**
Website: [www.arcadiahomecare.com/jackson/](http://www.arcadiahomecare.com/jackson/)
Address: 2600 Airport Road, Jackson MI 49203
Phone: (517) 796-0971
Toll Free: (866) 224-7541
Fax: (517) 796-0974
Classification: Non-Skilled Home Care & Skilled Home Health Care.
BrightStar Care - Brighton
Website: https://www.brightstarcare.com/brightonhowell
Address: 2300 Genoa Business Park Drive, Suite 290, Brighton, MI 48114
Phone: 24 Hours (810) 225-4000
Fax: (810) 225-6150
Notes: Offers disability or special needs home care. Accredited by the Joint Commission on Accreditation of Healthcare Organizations (JCAHO).
Classification: Non-Skilled Home Care & Skilled Home Health Care.

ComForCare Home Care - Western Wayne County
Website: comforcare.com/michigan/western-wayne
Address: 127 South Main Street, Suite 3 & 5, Plymouth MI 48170
Phone: (734) 414-1981
Fax: (734) 414-1983
Email: kprior@comforcare.com
Classification: Non-Skilled Home Care.

Comfort Keepers of Ann Arbor
Website: annarbor.comfortkeepers.com
Address: 7910 Ann Arbor Street, Suite 2, Dexter MI 48130
Phone: (734) 234-8277
Classification: Non-Skilled Home Care.

Friends Who Care
Website: www.friendswhocare.com/
Address: 2770 Carpenter Road, Suite 200, Ann Arbor MI 48108
Phone: (734) 971-6300
Toll Free: (800) 288-2167
Fax: (734) 971-1026
Classification: Non-Skilled Home Care & Skilled Home Health Care.

Heartland Home Health Care
Website: www.hcr-manorcare.com/
Address: 3840 Packard Road, Suite 240, Ann Arbor MI 48108
Phone: (734) 677-0336
Toll Free: (800) 690-6643
Fax: (734) 878-9657
Notes: Community Health Accreditation Program (CHAP) accreditation; also accredited by Accreditation Commission for Health Care (ACHC).
Classification: Skilled Home Health Care - Billable to Medicare.
Home Instead Senior Care  
**Website:** [www.homeinstead.com/](http://www.homeinstead.com/)  
**Address:** 2160 S. Huron Pkwy., Suite 4, Ann Arbor  MI 48104  
**Phone:** (734) 971-9023  
**Fax:** (734) 971-9024  
**Classification:** Non-Skilled Home Care.

Homewatch CareGivers  
**Website:** [www.homewatchcaregivers.com/ann-arbor/](http://www.homewatchcaregivers.com/ann-arbor/)  
**Address:** 315 E. Eisenhower Pkwy., Suite 9B, Ann Arbor  MI 4810  
**Phone:** (734) 622-8190  
**Fax:** (734) 864-7390  
**Note:** No minimum hours required.  
**Classification:** Non-Skilled Home Care.

Huron Valley Ambulance - EMS LifeLink  
**Website:** [hva.org/our-services/ems-lifelink](http://hva.org/our-services/ems-lifelink)  
**Address:** 1200 State Circle, Ann Arbor  MI 48108  
**Phone:** (734) 994-4111  
**Toll Free:** (866) 824-4413  
**Email:** lifelink@emergenthealth.org  
**Services:** User presses a pendant button, and the system automatically calls programmed phone numbers of chosen responders. If no one is available, the system calls the Huron Valley Ambulance emergency call center which can send paramedics, if needed.  
**Fee:** Varies. Month to month.  
**Classification:** Other - Medical Alert System.

IndeQuest Nurse Care Management  
**Website:** [www.indequeStreetcom/](http://www.indequeStreetcom/)  
**Address:** 42237 E. Ann Arbor Road, Plymouth  MI 48170  
**Phone:** (734) 468-1760  
**Toll Free:** (800) 422-7634  
**Fax:** (734) 468-1765  
**Note:** Private pay. Geriatric care managers provide assessment and education, direct care coordination, and assistance in navigating the health care system.  
**Classification:** Other - Care Management

Kennedy Care  
**Website:** [www.kennedycare.com/](http://www.kennedycare.com/)  
**Address:** 150 S. Fifth Avenue, Suite 205, Ann Arbor  MI 48104  
**Phone:** (734) 657-3528  
**Toll Free:** (800) 796-CARE(2273)  
**Fax:** (877) 533-6177  
**Email:** mi@kennedycare.com  
**Note:** Minimum of 2 hours per day. Offers veteran care.  
**Classification:** Non-Skilled Home Care.
MI Choice Waiver Program - Michigan - Department of Health & Human Services
Website: www.michigan.gov/mdhhs/
Address: Area Agency on Aging 1B - 3941 Research Park Drive, Suite B, Ann Arbor MI 48108
Phone: (734) 213-7604
Toll Free: (800) 852-7795
Fax: (248) 948-9691

Note: Government funded long term care program to help Washtenaw County residents remain in their homes. Provides personal care, homemaking, respite care, legal services, care management with nursing and social work services. Eligibility: Age 60+ and medically eligible for nursing home admission, or age 18+ with disability and medically eligible for nursing home admission. Income limits (change yearly), individual asset limits (not including house); different rules apply for couples (nursing home financial eligibility rules apply).
Classification: Non-Skilled Home Care.

Michigan Visiting Nurses
Website: homecare.med.umich.edu/Michigan-Visiting-Nurses
Address: 2850 S. Industrial Hwy., Suite 75, Ann Arbor MI 48104
Phone: (734) 677-1515
Toll Free: (800) 842-5504
Fax: (734) 908-0025
Notes: Accredited by Joint Commission on Accreditation of Healthcare Organizations (JCAHO).
Classification: Non-skilled Home Care & Skilled Home Health Care - Billable to Medicare.

Partners in Personal Assistance
Website: www.annarborppa.org/
Address: 2810 Packard Road, Ann Arbor MI 48108
Phone: (734) 214-3890
Fax: (734) 214-0644
TTY: 711
Email: info@annarborppa.org
Note: Serves people with disabilities 18+ in Washtenaw County. Two-hour minimum per visit.
Classification: Non-Skilled Home Care.

Personal Touch Home Health Care Services, Inc.
Website: www.pthhc.com/
Address: 300 N. Huron Street, Ypsilanti MI 48197
Phone: (734) 480-0125
Fax: (734) 480-0015
Note: Community Health Accreditation Partner (CHAP) accredited.
Classification: Non-Skilled Home Care & Skilled Home Health Care.
Philips Lifeline Medical Alert Service
Website: www.lifelinesys.com/
Toll Free: (800) 635-6156
Services: Emergency Response System allows caller to push a button to connect to a national 24/7 Response Center. The Center talks to caller to determine need and can call chosen responders or 911 if responders are not available.
Fees: Varies by services provided. No long-term contract.
Classification: Other - Medical Alert System.

Preferred Providers Home Healthcare, Inc.
Website: www.preprohomehealth.com/
Address: 4261 Park Road, Ann Arbor  MI 48103
Phone: (734) 213-7072
Fax: (734) 213-7790
Email: info@preprohhc.com
Note: Community Health Accreditation Partner (CHAP) accredited.
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare.

Primary Home Health Care, Inc.
Website: none
Address: 5860 N. Canton Center Road, Suite 362, Canton  MI 48187
Phone: (734) 416-8989
Toll Free: (866) 653-9337
Fax: (734) 416-9489
Note: Arabic bilingual personnel.
Classification: Skilled Home Health Care - Billable to Medicare.

Reliable Home Care, LLC
Website: www.reliablecarea2.com/
Address: 2723 S. State Street, Suite 150, Ann Arbor  MI 48104
Phone: office (734) 794-4748 leave message  cell (734) 395-7887
Fax: (734) 794-4701
Email: rhcareinyourhome@aol.com
Classification: Non-Skilled Home Care.

Right at Home
Website: www.rightathome.net/washtenaw
Address: 2355 E. Stadium Blvd. Suite 9, Ann Arbor  MI 48104
Phone: (734) 971-5000
Fax: (734) 971-5105
Classification: Non-Skilled Home Care.
St. Joseph Mercy Home Health Care and Hospice - Southeast Michigan
Website: www.stjoeshealth.org/HomeCare
Address: 34505 W. 12 Mile Rd., Suite 100, Farmington Hills MI 48331
Toll Free: Michigan (855) 559-7178
Fax: New patient referrals (866) 754-4220
Note: Provides Home Care Connect™ remote monitoring technology. Part of Trinity Health At Home.
Classification: Skilled Home Health Care - Billable to Medicare.

Serenity Home Health
Website: none
Address: 3460 E. Ellsworth Road, Suite 201, Ann Arbor MI 48108
Phone: (734) 677-0766
Fax: (734) 677-3151
Classification: Skilled Home Health Care - Billable to Medicare.

Shared Care Services - Evangelical Homes of Michigan
Website: www.evangelicalhomes.org/InHomeServices.aspx
Address: 1601 Briarwood Circle, Suite 475, Ann Arbor MI 48108
Phone: Non-Skilled Home Care (734) 222-4000 Skilled Home Health Care (734) 222-4037
Fax: (734) 222-4004
Notes: Community Health Accreditation Program (CHAP) accredited.
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare.

Synergy Home Care
Website: www.synergyhomecare.com/agencies/mi/chelsea/mi01/
Address: 140 W. Middle Street, Suite A, Chelsea MI 48118
Phone: (734) 433-9007
Toll Free: (877) 432-2692
Fax: (734) 433-9744
Note: Also provides live in care.
Classification: Non-Skilled Home Care.

United Home Health Services
Website: www.uhhs.org/
Address: 6701 Harrison Street, Garden City MI 48135
Phone: (734) 981-8820
Toll Free: (800) 968-8447
Fax: (734) 981-8828
Notes: Community Health Accreditation Program (CHAP) accredited.
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare.
VA Home and Community-Based Care  
Website: www.annarbor.va.gov/  
Address: 2215 Fuller Road, Ann Arbor MI 48105  
Phone: (734) 845-3417  
Fax: (734) 845-3234  
Note: Home and community based care services are available to all veterans who receive VA care as a standard benefit.  
Classification: Non-Skilled Home Care & Skilled Home Health Care - Billable to Medicare.

Visiting Angels - Washtenaw County  
Website: www.visitingangels.com/ann-arbor  
Address: 2860 Carpenter Road, Suite 300, Ann Arbor MI 48108  
Phone: (734) 929-9201  
Toll Free: (877) 618-4748  
Fax: (734) 929-9202  
Classification: Non-Skilled Home Care.
HOME MAINTENANCE - rev May 2018

Catholic Social Services of Washtenaw County - Neighborhood Senior Services
Website: www.csswashtenaw.org
Address: Towsley Health Building, 5361 McAuley Drive, PO Box 995, Ann Arbor MI 48106
Phone: (734) 712-7774
Fax: (734) 712-7833
Services:
- **Home Safety Services and Home Injury Prevention Program:** Provides seniors, regardless of income, with simple home adaptations. A certified technician identifies risks and can install a variety of safety devices, including: grab bars, step and stair railings, bathroom devices, smoke alarms, carbon monoxide detectors, porch railings, light fixtures.
- **Home Maintenance and Repair Services:** An affordable option for repairs, such as: minor plumbing and carpentry, exterior maintenance, weatherization, slip and fall prevention, interior maintenance, security enhancement, clutter removal. Limited snow removal and lawn care services, accessibility enhancement available.

Hours: Monday - Friday 8:30 am - 5 pm
Fees: Based on ability to pay.

City of Ann Arbor - Waste Management and Recycling
Website: www.a2gov.org
Address: Larcom City Hall, 1st Floor, 301 E. Huron Street, Ann Arbor MI 48104
Phone: (734) 794-6320
Email: customerservice@a2gov.org
Service: City of Ann Arbor will take out garbage and recycling bins to curb and return them on days of pickup when “Special Pick-up Service” is requested.
Eligibility: Requires a visit and signature to begin this service; must be renewed every 2 years.
Hours: Monday - Friday 7:30 am - 5:30 pm
Fees: No additional fee.

Michigan Department of Health and Human Services - State Emergency Relief Program
Website: http://www.michigan.gov/mdhhs
Address: 22 Center Street, Ypsilanti MI 48198
Phone: (734) 481-2000
Fax: (734) 481-8386
Services: The State Emergency Relief (SER) Program provides immediate help to individuals and families facing conditions of extreme hardship or for emergencies that threaten health and safety. Services are provided through direct financial assistance and contracts with a network of non-profit organizations to help with heat and utilities, home repairs, relocation assistance, and home ownership services. There are both asset and income guidelines.
Hours: Monday - Friday 8:30 am - 5 pm
Fees: No fee.
Pittsfield Charter Township - Residential Solid Waste Service
Website: www.pittsfield-mi.gov/Rubbish & Recycling
Address: 6201 West Michigan Avenue, Ann Arbor MI 48108
Phone: (734) 822-3105
Fax: (734) 944-1103
Email: utilities@pittsfield-mi.gov
Services: If unable to place rubbish at the curbside for pick-up due to a physical challenge or advanced age, please contact the Township to arrange for assistance
Hours: Monday - Friday 8 am - 5 pm
Fees: No additional fee.

Washtenaw County - Office of Community & Economic Development
Website: www.washtenaw.org
Address: 451 W. Michigan Avenue, 2nd Floor, Ypsilanti MI 48197
Phone: (734) 544-6748
Fax: (734) 544-6749
Hours: Monday - Friday 8:30 am - 5 pm
Fees: No fee. See individual programs for eligibility requirements.
Services:
  ● Accessibility Ramp Program - www.washtenaw.org/Accessibility-Ramp-Program
  Provides grants for the installation of exterior ramps at the homes of residents who meet income guidelines. Eligibility: Accessibility ramp grants will be limited to a one-time assistance per dwelling during a five-year period.
  ● Housing Rehabilitation - www.washtenaw.org//Home-Rehabilitation
  Assists income-eligible county homeowners with improving their homes by lowering energy bills, correcting health and safety concerns, correcting code violations, and making other repairs. Eligibility: First-come, first served for income-eligible applicants.
  ● Home Weatherization Program - www.washtenaw.org/Home-Weatherization
  Adding insulation to attics, walls, crawl space. Caulking around drafty windows and doors. Inspecting, repairing furnaces and hot water heaters. Inspecting and replacing inefficient refrigerators. Weather-stripping around doors and attic accesses. Eligibility: For homes weatherized before September 30, 1993 and where applicant earned less than 200% of the federal poverty level for the previous 3 months. Automatic qualification for those receiving SSI, FDA, or FIP within the previous 3 months.
The Housing Bureau for Seniors ((734) 998-9339) offers information on housing options, helps prevent eviction and foreclosure, and provides a HomeShare program which can match older adults in their own homes with others seeking housing.

**Alterra Clare Bridge of Ann Arbor - Brookdale Senior Living**
Address: 750 W. Eisenhower Parkway, Ann Arbor MI 48103
Phone: (734) 213-1708
Fax: (734) 213-1709
Levels of Care: Memory Care

**American House Senior Living Residence**
Address: 3470 Carpenter Road, Ypsilanti MI 48197
Phone: (734) 677-0071
Fax: (734) 677-0113
Website: [www.americanhouse.com](http://www.americanhouse.com)
Eligibility: 55+
Respite: Based on availability
Levels of Care: Independent

**Atria Ann Arbor**
Address: 1901 Plymouth Road, Ann Arbor MI 48105
Phone: (734) 741-9500
Website: [www.atria-annarbor.com](http://www.atria-annarbor.com)
Eligibility: 60 and older (some exceptions)
Respite: Based on availability
Levels of Care: Assisted, Memory Care

**Baker Commons**
Address: 106 Packard Street, Ann Arbor MI 48104
Phone: (734) 994-2926
Levels of Care: Subsidized, Independent

**Brecon Village Retirement Community**
Address: 200 Brecon Drive, Saline, MI 48176
Phone: (734) 429-1155
Fax: (734) 994-2235
Website: [www.evangelicalhomes.org/brecon_village.html](http://www.evangelicalhomes.org/brecon_village.html)
Eligibility: 55+ for condominiums, 60+ for apartments
Respite Care: Based on availability
Levels of Care: Independent, Assisted, Memory Care

Contact Information:
Maire DeLand
E-mail: delandm@med.umich.edu
Phone: (734) 998-9353
Brookdale Place of Ann Arbor
Address: 2190 Ann Arbor-Saline Road, Ann Arbor MI 48103
Phone: (734) 327-1350
Fax: (734) 327-1351
Website: www.brookdaleliving.com
Eligibility: 62+
Levels of Care: Assisted, Memory Care

Brookhaven Manor Retirement Community
Address: 401 West Oakbrook Drive, Ann Arbor MI 48103
Phone: (734) 747-8800
Fax: (734) 747-9288
Levels of Care: Independent with Services

Carpenter Place
Address: 3400 Carpenter Road, Ypsilanti MI 48197
Phone: (734) 973-8377
Website: www.carpenterplaceapts.com
Levels of Care: Subsidized, Independent

Chelsea Retirement Community
Address: 805 W. Middle Street, Chelsea, MI 48118
Phone: (734) 475-8633, ext. 429
Fax: (734) 475-8707
Website: www.chelsearetirementcommunity.com
Eligibility: 62+
Levels of Care: Independent, Assisted, Memory Care, Nursing

Chidester Place
Address: 330 Chidester Place, Ypsilanti MI 48197
Phone: (734) 487-9400
Fax: (734) 482-3097
Levels of Care: Subsidized, Independent

Clark East Towers
Address: 1550 Clark Road, Ypsilanti MI 48198
Phone: (734) 482-5511
Levels of Care: Subsidized, Independent

Courthouse Square Senior Apartments
Address: 100 S. Fourth Avenue, Ann Arbor MI 48104
Phone: (734) 995-5511
Fax: (734) 995-5533
Levels of Care: Affordable, Independent
Cranbrook Tower
Address: 2901 Northbrook Place, Ann Arbor MI 48103
Phone: (734) 668-8914
Levels of Care: Subsidized, Independent

Cross Street Village
Address: 210 W. Cross Street, Ypsilanti MI 48197
Phone: (734) 483-8300
Levels of Care: Affordable, Independent

Gilbert Residence
Address: 203 S. Huron Street, Ypsilanti MI 48197
Phone: (734) 482-9498
Fax: (734) 482-1848
Website: www.gilbertresidence.com
Eligibility: 60 and older
Levels of Care: Assisted, Memory Care, Nursing

Glacier Hills Retirement Community
Address: 1200 Earhart Road, Ann Arbor MI 48105
Phone: (734) 913-0730
Fax: (734) 769-3092
Email: jenbar@glacierhills.org
Website: www.gilbertresidence.com
Eligibility: 62+
Levels of Care: Independent, Assisted, Memory Care, Nursing

Hillside Terrace Retirement Community
Address: 1939 Jackson Avenue, Ann Arbor MI 48103
Phone: (734) 761-4451
Fax: (734) 761-7047
Website: www.hillsideterrace.net
Eligibility: 62+
Levels of Care: Independent, Assisted, Memory Care

Huron Woods
Address: 5361 McAuley Drive, Ann Arbor MI 48106
Phone: (734) 712-4295
Fax: (734) 715-4295
Website: www.huronwoods.org
Levels of Care: Memory Care

Lexington Club
Address: 2224 Golfside Road, Ypsilanti MI 48197
Phone: (734) 572-9000
Fax: (734) 572-9979
Levels of Care: Independent
Linden Square
Address: 650 Woodland Drive E, Saline, MI  48176
Phone: (734) 429-7600b
TTY: Michigan Relay (800) 649-3777
Website: www.lindensquarealc.com
Levels of Care: Assisted, memory care, adult day care, respite

Lurie Terrace
Address: 600 W. Huron Street, Ann Arbor  MI 48103
Phone: (734) 665-0695
Fax: (734) 665-1580
Website: www.lurieterrace.org
Levels of Care: Affordable, Independent

Melvin T. Walls Manor
Address: 2189 Glory Lane, Ypsilanti, MI  48197
Phone: (734) 484-3820
Levels of Care: Subsidized, Independent

Memory Lane Assisted Living
Website: none
Address: 4488 Jackson Road, Suite 9, Ann Arbor MI 48103
Phone: (734) 707-4039
Fax: (734) 628-0909
Notes: Private pay.
Levels of Care: Memory care

Milan Village Apartments
Address: 71 Hurd Street, Milan, MI  48160
Phone: (734) 439-8179
Levels of Care: Subsidized, Independent

Mill Pond Manor
Address: 460 W. Russell Street, Saline, MI  48176
Phone: (734) 429-3838
Fax: (734) 429-3390
Levels of Care: Subsidized, Independent

Parkway Meadows
Address: 2575 Sandalwood Circle, Ann Arbor  MI  48105
Phone: (734) 662-7872
Levels of Care: Subsidized, Independent

Sequoia Place
Address: 1131 Maple Road, Office Number 1025, Ann Arbor  MI  48103
Phone: (734) 669-8840
Fax: (734) 669-8903
Levels of Care: Subsidized, Independent
Silver Maples of Chelsea Senior Retirement Community
Address: 100 Silver Maples Drive, Chelsea, MI 48118
Phone: (734) 475-4111
Fax: (734) 475-4112
Eligibility: 60 and older
Respite Care: Available
Levels of Care: Independent, Assisted, Memory Care

StoryPoint
Address: 6230 S. State Street, Saline, MI 48176
Phone: (734) 470-4083
Eligibility: Call for information
Levels of Care: Independent, Enhanced, Assisted Living, Memory Care

Superior Woods Health Care - Assisted Living & Adult Day Program
Address: 8380 Geddes Road, Ypsilanti MI 48198
Phone: (734) 547-7605
Fax: (734) 879-4950
Eligibility: 60 years or older
Respite Care: Available
Levels of Care: Assisted, Nursing, Adult Day

The Sanctuary at St. Joseph’s Village
Address: 5341 McAuley Drive, Ann Arbor MI 48107
Phone: (734) 712-1600
Fax: (734) 712-1601
Eligibility: 55+
Respite Care: Available
Levels of Care: Independent, Assisted

Towne Centre Place
Address: 401 W. Michigan Avenue, Ypsilanti MI 48197
Phone: (734) 482-5500
Fax: (734) 482-0581
Levels of Care: Subsidized, Independent

University Commons – A Condo Community
Address: 817 Asa Gray Drive, Ann Arbor MI 48105
Phone: (734) 332-1221
Fax: (734) 332-1222
Website: www.universitycommons.org
Levels of Care: Independent
University Living
Address: 2865 S. Main Street, Ann Arbor MI 48104
Phone: (734) 669-3030
Fax: (734) 665-2819
Website: www.univliving.com
Eligibility: 60+ (university affiliation not required)
Respite Care: Available
Levels of Care: Assisted, Memory Care
HOUSING – NURSING HOMES

Explanation: Nursing Homes are medical facilities, which are highly regulated by the State and Federal government, and provide two levels of care:

- Long-term care is for patients who are unable to recover from an illness or injury. Their conditions are chronic. Payment is private or may be covered by Medicaid, if eligibility requirements are met.
- Short-term that provides rehabilitation by skilled therapists and licensed nurses following an illness or injury. Medicare or Medicaid or Medicaid typically covers payment when eligibility requirements are met.

The Housing Bureau for Seniors ((734) 998-9339) offers information on nursing homes, housing and care options, helps prevent eviction and foreclosure, and provides a HomeShare program which can match older adults in their own homes with others seeking housing.

Housing Bureau for Seniors
Address: 2401 Plymouth Road, Suite C
Phone: (734) 998-9339
Fax: (734) 998-9340
Website: www.med.umich.edu/seniors
Hours: Monday-Friday 8 a.m-5 pm.
Fees: No fee.

Chelsea Retirement Community
Address: 805 W. Middle Street, Chelsea, MI 48118
Phone: (734) 433-1000
Website: www.umrc.com
Certification: Medicare/Medicaid (Medicare needs to be primary)

Gilbert Residence
Address: 203 S. Huron Street, Ypsilanti MI 48197
Phone: (734) 482-9498
Fax: (734) 482-1848
Website: www.gilbertresidence.com
Certification: Medicaid

Glacier Hills Care and Rehabilitation Center
Address: 1200 Earhart Road, Ann Arbor MI 48105
Phone: (734) 769-0177
Fax: (734) 994-5919
Website: www.glacierhills.org
Certification: Medicare/Medicaid

Contact Information:
Maire DeLand
E-mail: delandm@med.umich.edu
Phone: (734) 998-9353
Contact Information:
Maire DeLand
E-mail: delandm@med.umich.edu
Phone: (734) 998-9353

Heartland Health Care Center of Ann Arbor
Address: 4701 E. Huron River Drive, Ann Arbor MI 48105
Phone: (734) 975-2600
Fax: (734) 975-2088
Website: www.hcr-manorcare.com
Certification: Medicare

Northfield Place
Address: 8633 Main Street, Whitmore Lake, MI 48189
Phone: (734) 449-4431
Fax: (734) 449-4644
Website: www.cienafacilities.com/communities/northfield-place
Certification: Medicare/Medicaid

Regency at Bluffs Park
Address: 355 Huron View Blvd., Ann Arbor MI 48103
Phone: (734) 887-8700
Fax: (734) 887-8601
Website: www.cienafacilities.com
Certification: Medicare/Medicaid

Superior Woods Health Care Center
Address: 8380 Geddes Road, Ypsilanti MI 48198
Phone: (734) 547-7600
Fax: (734) 547-7604
Certification: Medicare/Medicaid

The Evangelical Home – Saline
Address: 440 West Russell Street, Saline, MI 48176
Phone: (734) 429-9401
Fax: (734) 944-3482
Website: www.evangelicalhomes.org
Certification: Medicare/Medicaid

Veterans Administration
Address: 2215 Fuller Road, Ann Arbor MI 48105
Phone: (734) 971-2195
No nursing home in Washtenaw County.

Villa at Parkridge
Address: 28 S. Prospect Street, Ypsilanti MI 48198
Phone: (734) 483-2220
Website: www.villaatparkridge.com
Certification: Medicare/Medicaid
Whitehall Healthcare Center
Address: 3370 Morgan Road, Ann Arbor MI 48108
Phone: (734) 971-3230
Fax: (734) 971-2115
Website: www.consulatehealthcare.com
Certification: Medicare/Medicaid
INFORMATION / REFERRAL / ADVOCACY

Alzheimer's Association - Michigan Great Lakes Chapter
Website: www.alz.org/mglc
Address: 564 S. Main Street, Suite 200, Ann Arbor MI 48104
Toll Free: 24 Hour (800) 272-3900
Fax: (734) 369-2716
TTY: 24 Hour (800) 272-3900
Services: Provide updated information on Alzheimer’s services available in the community. Staff and trained professionals can also help assess whether a specific care provider meets the needs of an individual with Alzheimer’s. They also advocate for the needs and of people with Alzheimer’s disease and their families.
Hours: Monday – Friday 9 am – 5 pm
Fees: No fee.

American Association of Retired Persons (AARP) - Michigan Office
Website: www.aarp.org/states/mi
Address: AARP Michigan State Office, 309 N. Washington Square, Suite 110, Lansing, MI 48933
Toll Free: (866) 227-7448
Fax: (517) 482-2794
TTY: (877) 434-7598
Services: AARP is a nonprofit, nonpartisan membership organization that advocates for legislation and monitors public policy issues relating to seniors 50 +.
Hours: Monday – Friday 9 am – 5 pm
Fees: Membership is $12.50 per year with discounted rates for multi-year memberships.

Ann Arbor Center for Independent Living
Website: www.aacil.org
Address: 3941 Research Park Drive, Ann Arbor MI 48108
Phone: (734) 971-0277
FAX: (734) 971-0826
Services: Information and referral services are provided by phone, email, or in person to people with disabilities, and other members of the community seeking disability-related information.
Hours: Monday - Friday 9 am - 5 pm.
Fees: No fee.
Area Agency on Aging 1-B
Website: www.aaa1b.org (online request form available on website)
Address: 29100 Northwestern Highway, Suite 400, Southfield, MI 48034
Toll Free: (800) 852-7795
TTY: Michigan Relay (800) 649-3777
Fax: 248-262-9971
Services: Certified resource specialists are available to provide information on services and resources for adults 60+, persons with disabilities and family caregivers. Areas of assistance include housing, long-term care, transportation, personal care, respite care, and legal services. Counties covered include: Livingston, Macomb, Monroe, Oakland, Street Clair, and Washtenaw. They can also provide referral numbers for other counties in Michigan and for all states.
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.

Catholic Social Services of Washtenaw County - Senior Service Department
Website: www.csswashtenaw.org
Address: Towsley Health Building, 5361 McAuley Drive, PO Box 995, Ann Arbor MI 48106
Phone: (734) 712-7775
FAX: (734) 712-7765
Services: Resource Advocates provide information and referral by telephone or in-home assessment. Client must be a resident of Washtenaw County, age 60+. Publishes a free annual Senior Resource Directory for Washtenaw County listing agencies and phone numbers. The directory can be obtained by phoning the agency or online at blueprintforaging.org.
Hours: Monday - Friday 8:30 am - 5 pm
Fees: No fee.

Eldercare Locator
Website: www.eldercare.gov
Toll Free: 24 Hours (800) 677-1116
Services: Nationwide service that connects older Americans and their caregivers with information on both state and local senior services in their community.
Hours: 24 hours
Fees: No fee.

Michigan Office of Services to the Aging - State Long Term Care Ombudsman Program
Website: www.michigan.gov/miseniors
Address: 4750 Woodward Avenue, Detroit, MI 48201
Phone: (313) 832-6387
Toll Free: (866) 485-9393 or (800) 833-9548
Fax: (313) 832-7407
Services: The Long Term Care Ombudsman program is available for concerned relatives to investigate complaints, suggest remedies, and assist with resident rights, payment issues, guardianship, and nursing home placement.
Hours: Monday – Friday 9 am – 5 pm
Fees: No fee.
Michigan Office of Services to the Aging - Vulnerable Adult Helpline
Website: www.michigan.gov/miseniors
Toll Free: Michigan 24 Hours (855) 444-3911
Services: Responds to phone calls reporting concerns of abuse, neglect or exploitation against older adults, cognitively diminished or physically-challenged individuals. Makes referrals for assistance to local agencies.
Hours: 24 hours
Fees: No fee.

Public Citizens of Washtenaw (formerly Gray Panthers of Washtenaw)
Address: PO Box 7213
Phone: (734) 484-1628
Services: Intergenerational group which actively promotes changes in policy which will benefit people of all ages.
Hours: Group meets the 1st Saturday of each month from 10 am - 12 pm. (Please call to confirm).
Fees: $35 individual membership or sliding scale.

St. Joseph Mercy Health Center - Referral Line
Website: www.sjmercyhealth.org
Address: 5301 McAuley Drive, Ypsilanti MI 48197
Phone: (734) 712-5400
Toll Free: (800) 231-2211
TTY: Through AT&T: they call the operator
Services: Provides information on physician referrals and hospital services.
Hours: Monday - Friday 9 am - 5 pm
Fees: No fee.

United Way of Washtenaw County: 2-1-1
Website: http://www.uwwashtenaw.org/ourwork/211.asp
Phone: 24 Hours 2-1-1
Services: Provides callers with information and referrals to local human service agencies and volunteer opportunities. Can also help with connecting to information for other Michigan locations and other states.
Hours: 24 hours
Fees: No fee.

Michigan Medicine - Geriatrics Center - Social Work and Community Programs
Website: www.med.umich.edu/geriatrics
Address: 4260 Plymouth Road, Ann Arbor MI 48109
Phone: (734) 764-2556
Fax: (734) 936-4120
Services: Geriatric social workers offer individuals and caregivers a wide range of information services, through individual and group counseling, support groups, educational programs, and various other wellness programs.
Hours: Monday - Friday 8 am – 5 pm
Fees: No fee for support groups. There may be fees associated with other programs.
Turner Senior Wellness Program - Michigan Medicine
Website: [www.med.umich.edu/geriatrics](http://www.med.umich.edu/geriatrics)
Address: Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor MI 48105
Phone: (734) 998-9353
Fax: (734) 998-9340
Services: Staff and volunteers provide information on older adult services and agencies in the Washtenaw County area, including caregiver information, hearing and vision impairments, memory loss, and home care. Turner Senior Wellness Program publishes and updates "Local Resources for Older Adults in Washtenaw County" on the Michigan Medicine Geriatrics Center website (Local Resources).
Hours: Monday - Friday 9 am - 5 pm
Fees: No fee.

University of Michigan - Work-Life Resource Center
Website: [http://www.hr.umich.edu/worklife](http://www.hr.umich.edu/worklife)
Address: 2072 Administrative Services, 1009 Greene Street, Ann Arbor MI 48109-1432
Phone: (734) 936-8677
Fax: (734) 936-8894
TTY: (734) 647-1388
Services: Assists staff, retirees and students at the University of Michigan with information, resources and services for eldercare in Michigan and nationwide. Information provided on assisted living, nursing homes, medical & legal resources, counseling services, support groups for caregivers, and a variety of other resources. Also has list of current students at UM who can be employed for elder care, chores, etc.
Hours: Monday - Friday 8 am – 5 pm
Fees: No fee.
INSURANCE ASSISTANCE

Medicare/Medicaid Assistance Program: Area Agency on Aging 1-B
Website: www.mmapinc.org
Address: Services offered at various locations
Toll Free: (800) 803-7174
Services: Help and information on Medicare and Medicaid, health insurance, prescription insurance, doctor and hospitals bills, and long term care insurance. All Medicare recipients are eligible, regardless of age.
Hours: Monday - Friday 8:30 am - 5 pm
Fees: No fee

Social Security Administration
Website: www.ssa.gov
Address: 3971 Research Park Drive, Ann Arbor MI 48108
Toll Free: (800) 772-1213
TTY: (800) 325-0778
Services: Handles applications for Social Security, Medicare, Disability, SSI, Extra Help for prescriptions (Part D), and other federal financial programs.
Hours: Office Monday – Friday 9 am - 4 pm; Phone Monday – Friday 7 am – 7 pm
Fees: No fee.

State of Michigan - Department of Health and Human Services
Website: http://www.michigan.gov/mdhhs
Address: 22 Center Street, Ypsilanti MI 48198
Phone: (734) 481-2000
Fax: (734) 481-8386
TTY: (734) 481-2119
Services: Various programs and assistance for health insurance. Call for more information.
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.

Veterans Services Division
Website: www.michigan.gov/dmva
Address: 2155 Hogback Road, PO Box 8645, Ann Arbor MI 48107
Phone: (734) 971-2195,
Toll Free: VA Health Benefits Services Center (877) 222-8387
Fax: (734) 973-4560
Services: The U.S. Veterans Administration Health Care System provides a standard health plan for most enrolled veterans. Call VA’s Health Benefits Services Center at (877) 222-8387 for information about eligibility.
Hours: Monday – Thursday 8:30 am – 5:30 pm
Fees: The program includes fee and no-fee based services, depending on the veteran’s condition, income, and status.
Adult Protective Services - State of Michigan - Department of Health and Human Services  
**Website:** [http://www.michigan.gov/mdhhs/Adult Protective Services](http://www.michigan.gov/mdhhs/Adult Protective Services)  
**Address:** 22 Center Street, Ypsilanti  MI 48198  
**Phone:** (734) 481-2000  
**Toll Free:** Michigan Report Abuse & Neglect 24 Hour (855) 444-3911  
**Fax:** (734) 481-8386  
**Services:** DHHS investigates to determine whether the person suspected of being abused, neglected, exploited or endangered is in need of protective services. Based on the investigation, DHHS will “make available to the adult the appropriate and least restrictive protective services … and safeguard and enhance the welfare of the adult.” The Washtenaw County Dept. of Human Services will provide emergency services and referrals as needed which could include financial management, conservatorship, guardianship, civil commitment, case management, home help, housing information, and referrals to other needed services.  
**Hours:** Monday - Friday 8 am - 5 pm  
**Fees:** No fee.

**Dispute Resolution Center**  
**Website:** [www.thedisputeresolutioncenter.org/](http://www.thedisputeresolutioncenter.org/)  
**Address:** 4133 Washtenaw Avenue, Suite 125, Ann Arbor  MI 48108  
**Phone:** (734) 794-2125  
**Fax:** (734) 794-2126  
**Email:** thedrc@ewashtenaw.org  
**Services:** The Center provides confidential dispute resolution using trained volunteer mediators. They do not handle disputes involving serious violence and drugs.  
**Hours:** Monday - Friday 9 am – 5 pm.  
**Fees:** Depends on service. Some services based on ability to pay.

**Eastern Michigan University - Legal Resource Center**  
**Website:** none  
**Address:** 101 E. Huron, First Floor, Washtenaw County Courthouse, Ann Arbor  MI 48107  
**Phone:** (734) 994-0160  
**Services:** Legal self-help center. Staff helps people in Washtenaw County locate and fill out forms for civil issues such as divorce, personal protection orders, small claims, landlord-tenant disputes, probate, guardianship, conservatorship, etc. Staff gives information on legal procedures. No legal advice or representation.  
**Hours:** Tuesday - Thursday, 9 am - 4 pm  
**Fees:** No fee.
Elder Law of Michigan (ELM)
Website: www.elderlawofmi.org/
Address: 3815 W. St. Joseph, Suite C200. Lansing, MI 48917
7310 Woodward Avenue, Suite 703, Detroit MI 48202
Toll Free: (866) 400-9164
Fax: (517) 372-0792
Email: info@elderlawofmi.org
Services:
- The Legal Hotline for Michigan Seniors (800) 347-5297: provides free legal advice and information over the telephone to Michigan residents 60+. Intake Monday - Thursday 10 am +
- The Mid-America Pension Rights Project (866) 735-7737: assists retirees of any age in finding, securing, and recovering pension benefits. The project answers questions regarding pension plans and other retirement benefits. Monday - Friday 9 am - 3 pm
- The Michigan Coordinated Access to Food for the Elderly (866) 664-2233: (MiCAFE) Project is designed to increase the participation of older adults in the Food Assistance Program, Medicare/Medicaid, utility assistance and tax credits by making senior and community centers points of access for the program.
Hours: Monday - Friday 9 am – 5 pm
Fees: No fee.

KEPRO - Medicare Quality Improvement Organization - Michigan
Website: www.keproqio.com
Toll Free: 24 Hours (855) 408-8557
TTY: (855) 843-4776
Fax: (844) 834-7130
Services: Toll-free hotline for Michigan Medicare beneficiaries to make inquiries about patient rights under Medicare, premature discharges from hospitals, ending of Medicare-covered care, the Medicare appeals process and other quality of care issues. Facilities covered include hospitals, outpatient rehab facilities, skilled nursing homes, home health agencies, and hospice.
Hours: Weekdays 9 am – 5 pm Weekends and holidays 11 am - 3 pm
Fees: No fee.

Legal Services of South Central Michigan (LSSCM)
Website: www.lsscm.org/
Address: 15 South Washington Street, Ypsilanti MI 48198
Phone: (734) 665-6181
Toll Free: (866) 665-6181
Fax: (734) 665-2974
Services: Free legal assistance to low-income adults 60+ who are financially eligible. Offers services from information to formal legal representation in the following areas: housing, family law, public benefits (Social Security, Medicare, Medicaid, SSI, etc.), power of attorney, guardianship, simple wills, nursing home issues, consumer issues. Cannot accept fee-generating or criminal cases. Arrangements for special accommodations are available.
Hours: Monday - Friday 9 am – 5 pm
Fees: No fee.
SafeHouse Center
Website: www.safehousecenter.org/LegalAdvocacyServices
Address: 4100 Clark Road, Ann Arbor MI 48105
Phone: Administration (734) 973-0242
24-Hour Crisis Line: (734) 995-5444
TTY: (734) 973-2227
Fax: (734) 973-7817
Email: info@safehousecenter.org
Services: Secure temporary housing, counseling and legal advocacy is provided for victims of domestic violence and sexual assault. The staff works with law enforcement and social agencies for long term planning. Also uses Language Line, which allows a survivor that speaks a language other than English to have a conversation with SafeHouse staff through a confidential interpreter. An advocate may be available to meet for personal protection orders (PPO) at the Washtenaw County Court House -- call (734) 222-3381 for an appointment.
Hours: Lobby Monday - Friday 9 am - 5 pm
Fees: No fee.

Michigan Medicine - Geriatrics Center - Social Work and Community Programs - Advance Directives
Website: www.med.umich.edu/geriatrics/community/tswp
Address: Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor MI 48105
Phone: Appts. (734) 764-2556
Fax: (734) 936-4120
Services: Trained peer volunteers are available by appointment to discuss Durable Power of Attorney for Health Care (DPOA-HC), Living Will, and end of life decisions. Volunteers will assist in completing the DPOA-HC. Appointments required.
Hours: Monday afternoons
Fees: No fee.

Washtenaw Bar Association - Lawyer Referral and Information Service
Website: www.washbar.org/lawyer-referral
Address: 101 E. Huron Street, Suite 1111, Ann Arbor MI 48104
Phone: Referrals (734) 996-3229
Fax: (734) 663-2430
Services: For a $30 fee, client will receive one attorney’s name and phone number based on area of law needed, and up to 30 minutes of consultation with that attorney. Also offers the Family Law Modest Means Program where legal services are available for $75 per hour to those of moderate means, according to federal income guidelines. Spanish-language services available.
Hours: Monday – Friday 9 am – 5 pm
Fees: $30.
Washtenaw County - Prosecuting Attorney’s Office - Victim / Witness Services
Website: www.washtenaw.org/1107/Victim-Witness-Services
Address: 200 North Main Street, Suite 300, Ann Arbor MI 48107
Phone: (734) 222-6650
Services: Advocates work with victims of felonies and misdemeanors to help navigate the courts system; help with the return of personal property; employer intervention; providing information and assistance with filing applications for victim compensation or restitution; providing information and referral for community services; and act as liaison between the victim and other criminal justice agencies such as the police, courts, and probation department.
Hours: Monday - Friday 8:30 am - 5 pm
Fees: No fee.
MEALS

Ann Arbor Meals on Wheels - Michigan Medicine
Website: www.med.umich.edu/chs/services/meal.htm
Address: 2025 Traverwood Dr, Suite F, Ann Arbor MI 48105
Phone: (734) 998-6686
Fax: (734) 998-6277
Services: Provides meals to older adults or individuals with disabilities who are homebound or unable to prepare complete nutritious meals for themselves. Clients are served regardless of age or financial status and must be a resident of Ann Arbor.
Hours: Monday - Friday 8:30 am - 4 pm; Saturdays 9 am - 2 pm
Fees: Voluntary donation.

Area Agency on Aging - Senior Nutrition Program - Livingston/Washtenaw County
Website: www.aaa1b.com
Address: 3941 Research Park Drive, Suite B, Ann Arbor MI 48108
Phone: (734) 213-6704
TTY: Michigan Relay (800) 649-3777
Fax: (248) 262-9971
Services: Provides a listing of home-delivered meal providers in six counties by the Area Agency on Aging 1-B. Home delivered meals are available to individuals who are age 60+ and meet program eligibility requirements.
Hours: Monday - Friday 8 am - 5 pm
Fees: Fees are determined by the home delivered provider in each county in which participants live.

Baker Commons
Website: none
Address: 106 Packard Road, Ann Arbor MI 48104
Phone: (734) 994-2902, or Ann Arbor Housing Commission (734) 794-6720
Services: Lunch served Monday, Wednesday, and Friday for residents only. The Food Pantry is available on the 4th Thursday of the month for residents only.
Hours: Call for information
Fees: 60+: $3.00 suggested donation.

Chelsea Senior Center
Website: www.chelseaseniors.org
Address: 512 E Washington St, Chelsea, MI 48118
Phone: (734) 475-9242
Fax: (734) 475-6189
Services: Lunch available M-F at 12 pm; 24 hour reservation required. Lunch provided by Chelsea High School. Check Chelsea school webpage for lunch menu. Also provides Meals on Wheels.
Hours: Monday - Friday 9 am - 4 pm
Fees: 60+: $3.00 suggested donation.
**Dexter Senior Nutrition Program**  
**Website:** [www.dexterseniors.org](http://www.dexterseniors.org)  
**Address:** 7720 Ann Arbor Street, Dexter, MI 48130  
**Phone:** (734) 426-7737  
**Services:** Lunch served to people 60+ Monday - Friday. A 24 hour advance registration required. Also provides Meals on Wheels for Dexter School District only. Must be 60+ and unable to make own meals.  
**Hours:** Monday - Friday 9 am – 3 pm  
**Fees:** 60+: $3.00 suggested donation.

**Faith in Action (FIA) - Chelsea & Dexter**  
**Website:** [www.faithinaction1.org](http://www.faithinaction1.org)  
**Address:** 603 S Main, Chelsea, MI 48118  
**Phone:** (734) 475-3305  
**Fax:** (734) 475-3136  
**Services:** Food pantry for residents of Chelsea and Dexter school districts only.  
**Hours:** Call for hours.

**Jewish Community Center**  
**Website:** [www.jccannarbor.org](http://www.jccannarbor.org)  
**Address:** 2935 Birch Hollow Drive, Ann Arbor MI 48108  
**Phone:** (734) 971-0990  
**Fax:** (734) 677-0109  
**Services:** Lunch open to all.  
**Hours:** Tuesdays & Thursdays lunch served 12 pm - 12:30 pm  
**Fees:** $3.00 for lunch. Cost may be lower if qualified for food assistance or live in subsidized housing.

**Lincoln Senior Center**  
**Website:** [www.lincolnk12.org/lincoln-golden-ages](http://www.lincolnk12.org/lincoln-golden-ages)  
**Address:** 8970 Whittaker Road, Ypsilanti MI 48197  
**Phone:** (734) 483-8366  
**Services:** Lunch served at 12 pm, Tuesday - Friday.  
**Hours:** Tuesday through Friday 8 am - 4 pm  
**Fees:** 60+ - $3.00 suggested donation.

**Manchester Meals on Wheels (via Chelsea Senior Center)**  
**Website:** [http://chelseaseniors.org/daily-lunch-home-delivered-meals/](http://chelseaseniors.org/daily-lunch-home-delivered-meals/)  
**Address:** 512 E. Washington Street, Chelsea, MI 48118  
**Phone:** (734) 475-9242  
**Services:** Meals are provided through the Chelsea Senior Center for seniors 60+ that are unable to prepare their own meals.  
**Hours:** Meals delivered on Mondays.  
**Fees:** 60+: $3.00 suggested donation.
Manchester Senior Center
Website: [www.emanuelucc.org](http://www.emanuelucc.org)
Address: Emanuel United Church of Christ, 324 W Main Street, Manchester, MI 48158
Phone: (734) 428-7630
Services: Lunch provided at 12 pm, Tuesday and Thursday, September to mid-June, and Tuesday, mid-June to August. Serves Manchester, Sharon, Bridgewater, and Freedom Townships. Carry-out and dine-in available without reservations. Call to make reservations for delivery.
Hours: Tuesdays & Thursdays at 12 pm September to mid-June; Tuesdays only mid-June to August
Fees: 55+ $4.00 suggested donation, under 55 $4.50 suggested donation.

Milan Seniors for Healthy Living
Address: 45 Nickel Court, Milan, MI 48160
Phone: (734) 508-6229
Fax: (734) 439-4315
Services: Lunch served Mondays, Wednesdays, and Thursdays at 11:45 am. Home delivered meals offered Monday - Friday
Hours: Monday – Friday 9 am - 3 pm
Fees: 60+: $3.00 suggested donation.

Pittsfield Senior Center
Website: [www.pittsfieldtwp.org](http://www.pittsfieldtwp.org)
Address: 701 W. Ellsworth, Ann Arbor MI
Phone: (734) 822-2117 Fax: (734) 996-3015
Services: Lunch served to 60+ and must sign up 2 days prior.
Hours: Mondays, Tuesdays & Thursdays 12 pm
Fees: 60+: $3.00 suggested donation.

Saline Meals on Wheels
Website: [www.salineseniors.org](http://www.salineseniors.org)
Address: 7190 N. Maple, Saline, MI 48176
Phone: (734) 429-9274 Fax: (734) 429-1079
Services: Provides Meals on Wheels services to homebound individuals. There are no age requirements. A physician’s form, available at the Saline Senior Center, must be completed.
Hours: Monday - Friday 8 am - 4 pm. Meals delivered between 11:15 am - 1:30 pm. No meals served on holidays.
Fees: Ages 60+ suggested donation $2.50 for a hot lunch and $.50 cent additional for a sack dinner; under 60 suggested donation of $5.00. Fees are billed on a monthly basis.

Washtenaw County - Office of Community and Economic Development
Website: [www.ewashtenaw.org](http://www.ewashtenaw.org)
Address: 415 W. Michigan Avenue, PO Box 915, Ypsilanti MI 48197
Phone: (734) 544-2977
Fax: (734) 272-4183
Services: OCED group provides hot noonday meals, activities and an opportunity to socialize in locations throughout the county.
Hours: Monday – Friday 8:30 am – 5 pm
Fees: 60+: $3.00 suggested donation.
Ypsilanti Meals on Wheels  
**Website:** [www.ymow.org](http://www.ymow.org)  
**Address:** 1110 W Cross Street, Ypsilanti  MI 48197  
**Phone:** (734) 487-9669  
**Fax:** (734) 482-3868  
**Services:** Meals are offered to homebound individuals regardless of age or financial status. Service areas: The City of Ypsilanti, Township of Ypsilanti, Augusta Township, Superior Township, Eastern and Central Pittsfield Township, Eastern Area/York Township.  
**Hours:** Monday - Friday 9 am - 1 pm  
**Fees:** Based on ability to pay.

Ypsilanti Senior Recreation Center  
**Website:** [www.ypsiseniorcenter.org](http://www.ypsiseniorcenter.org)  
**Address:** 1015 N. Congress, Ypsilanti  MI 48197  
**Phone:** (734) 483-5014  
**Fax:** (734) 480-0380  
**Services:** Lunch is served Monday through Friday at 11:45 am  
**Hours:** Monday - Friday 10 am - 3 pm  
**Fees:** 60+: $3.00 suggested donation.

Ypsilanti Township Community Center  
**Website:** [www.ytown.org](http://www.ytown.org)  
**Address:** 2025 E Clark Road, Ypsilanti  MI 48198  
**Phone:** (734) 544-3838  
**Fax:** (734) 544-3888  
**Services:** Lunch is served Monday - Friday at 12 pm to persons 60 and over. Call 2 days in advance for a reservation.  
**Hours:** Monday - Friday 8 am – 4 pm; Office hours 9 am - 2 pm  
**Fees:** 60+: $3.00 suggested donation.
PHYSICAL FITNESS

Ann Arbor Senior Center - Ann Arbor Parks & Recreation
Website: www.A2gov.org/senior
Address: 1320 Baldwin, Ann Arbor  MI 48104
Phone: (734) 769-5911
Fax: (734) 997-1308
Activities: Yoga, Tai Chi, strength training, dance
Hours: Mondays, Wednesdays, Thursdays 9 am - 4 pm; Tuesdays 9 am - 1 pm
Fees: $25 membership fee.

Ann Arbor YMCA
Website: www.annarborymca.org
Address: 400 W. Washington, Ann Arbor  MI 48103
Phone: (734) 996-9622
Fax: (734) 661-8060
Activities:
- Exercise equipment
- Conditioning classes
- Stretch & toning classes
- Yoga
- Aerobics
- Arthritis warm water exercise
- Swimming classes
- Zumba Gold
Hours: Monday - Friday 5:30 am - 10 pm; Saturdays & Sundays 7 am - 7 pm
Fees: Depends on activity. Membership dues. Scholarships available

Chelsea Wellness Center
Website: www.chelseawellness.org
Address: 14800 E. Old U.S. 12, Chelsea, MI 48118
Phone: (734) 214-0220
Fax: (734) 214-0249
Activities:
- Aerobics and water aerobics
- Pilates
- Toning
- Yoga
- Arthritis classes
Hours: Monday - Thursday 5 am - 9:30 pm; Fridays 5 am - 8 pm; Saturdays & Sundays 7 am - 5 pm
(April - March Sundays 7 am - 7 pm)
Fees: Call for fees.
Chelsea Senior Center
Website: www.chelseaseniors.org
Address: 512 E. Washington Street, Chelsea, MI 48118
Phone: (734) 475-9242
Activities:
- Exercise classes with weights
- Chair exercises with gentle stretching
- Walking
- Pickleball
Hours: Monday - Friday 9 am - 3 pm
Fees: Depends on activity, membership dues.

Jewish Community Center
Website: www.jccannarbor.org
Address: 2935 Birch Hollow Drive, Ann Arbor MI 48108
Phone: (734) 971-0990 Ext. 140
Fax: (734) 677-0109
Activities: Fitness class with music.
Hours: Monday - Friday 9 am - 5 pm
Fees: Membership dues.

Michigan Medicine - Health & Fitness Programs - Dept. of Physical Medicine & Rehabilitation
Address: 325 E. Eisenhower Parkway, Ann Arbor MI 48108
Phone: (734) 232-1262
Website: pmr.med.umich.edu/transitions
Activities: Regular supervised exercise for people 65+: FUNctional Fitness for Older Adults, Transitional Therapy and Exercise Program, BioCored, Personal Training, Pilates, Weight Management Bariatric Conditioning Program, Yoga
Hours: 8 am – 5 pm
Fees: Call for current fees.

Michigan Medicine - FUNctional Fitness - Dept. of Physical Medicine & Rehabilitation
Website: pmr-transitions@med.umich.edu
Address: 325 E. Eisenhower Parkway, Garden Level, Suite 12, Ann Arbor MI 48108
Phone: (734) 232-1262
Activities: Regular supervised exercise for people 65+.
Hours: 8 am – 5 pm
Fees: Call for current fees.
Michigan Medicine – Transitions Training Studio – Dept. of Physical Medicine & Rehabilitation
Website: pmr.med.umich.edu/transitions
Address: 325 E. Eisenhower Parkway, Lower Level, Suite 12
Phone: (734) 232-1196
Fax: (734) 763-3715
Activities: Specializing in exercise programming for special populations including older adults, cancer survivors, and chronic conditions. Offers personal training, older adult exercise classes, membership, and free consultations.
Hours: Monday – Friday 7 am – 7 pm, Saturday 8 am -1 pm
Fees: Varies depending upon program

Milan Seniors for Healthy Living
Website www.milanseniors.org
Address: 45 Neckel Court, Milan, MI 48160
Phone: (734) 508-6229
Fax: (734) 439-4315
Activities:
- Beginning and intermediate line dancing
- Chair exercises
- Walk aerobics
- Tai Chi
- Various Dance Classes
- Enhanced Fitness
Hours: Monday - Thursday 8 am - 3 pm
Fees: Depends on activity. Membership dues.

NiaFit: Seniors in Action
Website: none
Address: 1945 Pauline, Suite C, Ann Arbor MI 48103
Phone: (734) 883-7513
Activities:
- Strength training
- Yoga
- Pilates
- Tai Chi
- Cardiotone.
Classes offered in various locations.
Hours: Vary.
Fees: Yes. No membership dues.
Northfield Township Senior Center
Website: http://twp-northfield.org/
Address: 9101 Main Street, Whitmore Lake, MI 48189
Phone: (734) 449-2295
Fax: (734) 449-8410
Activities:
- Aerobics
- Chair Yoga
- Drumming Classes
Hours: Monday - Friday 9 am - 4 pm
Fees: Yes. Membership dues.

Pittsfield Township Senior Center
Website: www.pittsfield/mi.gov
Address: 701 W. Ellsworth, Pittsfield Township, MI 48108
Phone: (734) 822-2117
Fax: (734) 996-3015
Activities:
- NiaFit
- Fitness with Ball
- Tai Chi
- Line dancing
- Yoga
- Fitness & wellness
- Exercise equipment
Hours: Monday - Friday 9 am - 5 pm
Fees: Depends on activity. $5.00 annual membership dues.

Saline Area Senior Center
Website: www.salineseniors.org
Address: 7190 N. Maple Road, Saline, MI 48176
Phone: (734) 429-9274
Fax: (734) 429-1075
Activities:
- Tai Chi
- Line Dancing
- NiaFit
- Yoga
- Posture and balance
- Ball exercise
- Hula Hooping
- Golf
- Tennis
- Pickleball
- Wii bowling
- Zumba Gold
Hours: Mondays & Wednesdays 8 am - 8:30 pm; Tuesdays, Thursdays & Fridays 8 am - 4 pm
Fees: Membership dues.
St. Joseph Mercy Hospital - Ellen Thompson Women’s Center
Website: www.sjmercyhealth.org
Address: 5320 McAuley Drive, Ypsilanti MI 48197
Phone: (734) 712-5800
Fax: (734) 712-5499
Activities:
- Strength and cardio
- Yoga
- Pilates
- Walking
- Ballroom dancing
Hours: Monday - Friday 7:30 am - 4 pm
Fees: Yes. No membership dues.

Turner Senior Wellness Program - Michigan Medicine
Website: www.med.umich.edu/geriatrics
Address: Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor MI 48105
Phone: (734) 998-9353
Fax: (734) 998-9340
Activities:
- Posture-Balance-Strength
- Tai Chi
- Yoga
- In-place walking
- Enhance Fitness
Hours: Monday - Friday 9 am - 5 pm
Fees: Depends on activity. No membership dues.

University Of Michigan - Lifetime Fitness - Dept of Kinesiology
Website: www.kines.umich.edu/community-programs/lifetime-fitness
Address: Division of Kinesiology, 401 Washtenaw Avenue, Ann Arbor MI 48109
Phone: (734) 764-1342
Fax: (734) 647-6375
Activities:
- Sitting and standing aerobics
- Strength and stretching exercises at Briarwood Mall in Von Maur court: Mon., Wed., Fri., 9 - 10 am
Hours: Monday - Thursday 8:30 am - 5 pm; Fridays 8:30 am - 4:30 pm
Fees: No fee. No membership dues.
Washtenaw Community College - Fitness Center
Website: www.wccfitness.org
Address: 4833 E. Huron River Drive, Ann Arbor MI 48108
Phone: (734) 975-9950
Fax: (734) 975-9958
Activities:
  ● Aerobics
  ● Yoga
  ● Swimming
  ● Arthritis classes
  ● Exercise equipment
Hours: Monday - Thursday 5 am - 10 pm, Friday 5 am - 9 pm, Saturday and Sunday 7 am - 6 pm
Fees: No fee. Membership dues.

Washtenaw County Parks & Recreation - Meri Lou Murray Recreation Center
Website: www.parks.ewashtenaw.org
Address: 2960 Washtenaw Avenue, Ann Arbor MI 48104
Phone: (734) 971-6355
Fax: (734) 971-2094
Activities:
  ● Strength training equipment
  ● Cardio training equipment
  ● Exercise equipment
  ● Indoor track
  ● Swimming pool
  ● Badminton
  ● Basketball
  ● Volleyball
  ● Pickleball
  ● Group fitness classes
Hours: Monday - Friday 6 am - 10 pm; Saturdays 8 am - 6 pm; Sundays 12 pm. - 10 pm
Fees: Depends on activity. Day passes available. Membership dues.

Ypsilanti Senior Center
Website: www.ypsiseniorscenter.org
Address: 1015 N. Congress Street, Ypsilanti MI 48197
Phone: (734) 483-5014
Fax: (734) 480-0380
Activities:
  ● Exercise classes
  ● Weight training
  ● Line dance
  ● Tai Chi
  ● Yoga
  ● Gentle Fitness
Hours: Monday, Wednesday, Friday 9 am - 2 pm; Tuesdays & Thursdays 10 am- 2 pm
Fees: No fee. No membership dues.
Ypsilanti Township 50 & Beyond
Website: www.ytown.org
Address: 2025 E. Clark, Ypsilanti MI 48198
Phone: (734) 544-3838
Fax: (734) 544-3888
Activities:
- Exercise classes
- Yoga
- Pilates
- Variety of dancing styles
- Tai Chi
- Cardiotone with weights
Hours: Monday - Friday 8 am - 4 pm
Fees: Depends on activity. Membership dues.
SENIOR CENTERS

Ann Arbor Community Center
Website: www.annarbor-communitycenter.org
Address: 625 N. Main Street, Ann Arbor MI 48104
Phone: (734) 662-3128
Fax: (734) 662-1099
Hours: Monday - Friday 9 am - 3 pm

Ann Arbor Senior Center
Website: www.a2gov.org/senior
Address: 1320 Baldwin, Ann Arbor MI 48104
Phone: (734) 794-6250
Fax: (734) 997-1308
Hours: Monday, Wednesday, Thursday 9 am - 4 pm; Tuesdays 9 am - 1 pm

Chelsea Senior Center
Website: www.chelseaseniors.org
Address: 512 E. Washington, Chelsea, MI 48118
Phone: (734) 475-9242
Fax: (734) 475-6189
Hours: Monday - Friday 9 am - 3 pm

Dexter Seniors
Website: www.hvcn.org/info/dexterseniors
Address: 7720 Ann Arbor, Dexter, MI 48130
Phone: (734) 426-7737
Hours: Monday - Friday 9 am - 3 pm

Jewish Community Center of Washtenaw County
Website: www.jccannarbor.org
Address: 2935 Birch Hollow Drive, Ann Arbor MI 48108
Phone: (734) 971-0990
Fax: (734) 677-0109
Hours: Monday - Friday 7:30 am - 6 pm; Sundays 9 am - noon. Call for summer hours.

Lincoln Senior Center
Website: www.lincoln.k12.mi.us
Address: 8970 Whittaker Road, Ypsilanti MI 48197
Phone: (734) 484-7000, Ext. 7557
Fax: (734) 484-1212
Hours: Tuesday - Friday 9:30 am - 3:30 pm

Contact Information:
Maire DeLand
E-mail: delandm@med.umich.edu
Phone: (734) 998-9353
Milan Seniors for Healthy Living  
Website: [www.milanseniors.org](http://www.milanseniors.org)  
Address: 45 Neckel Ct., Milan, MI 48160  
Phone: (734) 508-6229  
Fax: (734) 439-4315  
Hours: Monday - Friday 8 am - 3 pm

Northfield Township Senior Center  
Website: [www.twp.northfield.mi.us/services/sr_center/sr_center_home](http://www.twp.northfield.mi.us/services/sr_center/sr_center_home)  
Address: 9101 Main Street, Whitmore Lake, MI 48189  
Phone: (734) 449-2295  
Fax: (734) 449-8410  
Hours: Monday - Friday 9 am - 4 pm

Pittsfield Seniors  
Website: [www.pittsfieldtwp.org/seniors_center.html](http://www.pittsfieldtwp.org/seniors_center.html)  
Address: 701 W. Ellsworth Road, Ann Arbor MI 48108  
Phone: (734) 822-2117  
Fax: (734) 996-3015  
Hours: Monday - Friday 9 am - 5 pm

Saline Seniors  
Website: [www.salineseniors.org](http://www.salineseniors.org)  
Address: 7190 N. Maple, Saline, MI 48176  
Phone: (734) 429-9274  
Fax: (734) 429-1079  
Hours: Mondays 8 am - 9:30 pm; Wednesdays 8 am - 8:30 pm  
Tuesdays, Thursdays & Fridays 8 am - 4 pm

Salvation Army - Monday Club  
Website: none  
Address: 100 Arbana, Ann Arbor MI 48103  
Phone: (734) 668-8353  
Fax: (734) 668-0908  
Hours: Monday 10 am - 12 pm

South Lyon Senior Center  
Website: [http://www.slcs.us/center_for_active_adults.html](http://www.slcs.us/center_for_active_adults.html)  
Address: 1000 N. Lafayette, South Lyon, MI 48178  
Phone: (248) 573-8175  
Fax: (248) 437-1543  
Hours: Monday - Friday 9 am - 3:30 pm
Turner Senior Wellness Program - Michigan Medicine
Website: www.med.umich.edu/geriatrics
Address: Turner Senior Resource Center, 2401 Plymouth Road, Suite C, Ann Arbor MI 48105
Phone: (734) 998-9353
Fax: (734) 998-9340
Hours: Monday - Friday 9 am - 5 pm

Ypsilanti Senior Center
Website: www.ypsiseniorcenter.org
Address: 1015 N. Congress, Ypsilanti MI 48197
Phone: (734) 483-5014
Fax: (734) 480-0380
Hours: Monday - Friday 10 am - 2 pm

Ypsilanti Township Senior Center
Website: www.ytown.org
Address: 2025 E. Clark Road, Ypsilanti MI 48198
Phone: (734) 544-3838
Fax: (734) 544-3888
Hours: Monday - Friday 8 am - 4 pm
SUPPORT GROUPS

Al-Anon
Website: www.afgdistrict5.org
Address: 1475 Westfield, Ann Arbor  MI 48107
Phone: (734) 995-4949
Services: Program of recovery for family and friends of alcoholics, at various locations, whether or not the alcoholic recognizes the existence of a drinking problem or seeks help.
Hours: Monday - Thursday 8 am - 6 pm
Fees: Based on ability to pay.

Alcoholics Anonymous
Website: www.hvai.org
Address: 31 S. Huron St, Ypsilanti MI 48197
Phone: (734) 482-0707 - Literature line
Helpline: (734) 482-5700 - For support groups
Services: Support group to help recovery from alcoholism. There are a variety of locations and times for meetings. Open to anyone who wants to stop drinking.
Hours: Tuesday - Friday 1 pm - 6 pm
Fees: Based on ability to pay.

Alzheimer’s Association - Michigan Great Lakes Chapter
Website: www.alz.org
Address: 564 S. Main Street, Suite 200, Ann Arbor MI 48104
Toll Free: (800) 272-3900
Services: Support groups for people with Alzheimer’s disease, their family members and care partners at various locations. Check website for current locations and times.
Hours: Monday - Friday 9 am – 5 pm; Helpline available 24 hours.
Fees: Based on ability to pay.

Arbor Hospice
Website: www.arborhospice.org
Address: 2366 Oak Valley Drive, Ann Arbor MI 48103
Phone: (734) 662-5999
Fax: (734) 332-7827
Services: Support for those who coping with the death of someone close. Please call for dates and times of meetings.
  ● Adult Loss of a Child Support Group
  ● Adult Loss of a Parent Support Group
  ● Loss of a Spouse or Partner Support Group
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.

Contact Information:
Maire DeLand
E-mail: delandm@med.umich.edu
Phone: (734) 998-9353
Cancer Support Community of Greater Ann Arbor  
Website: www.cancersupportannarbor.org  
Address: 2010 Hogback Road, Suite 03 , Ann Arbor  MI 48105  
Phone: (734) 975-2500  
Services: A variety of programs, education, and groups for people affected by cancer. Registration is required for weekly support groups. Call for times and dates of specific cancer support groups which are listed on line. Some of these include:  
- Patient Groups  
- Breast Cancer Group  
- Look Good…Feel Good (a cosmetic group for women undergoing cancer treatment)  
- Friends and Family Group  
- FOCUS Facing Cancer Together (for patients and their partners)  
- Grief Group  
- Colorectal Cancer Group  
- Caregiver Support Group  
Hours: Monday - Friday 8 am - 5 pm  
Fees: No fee.

Catholic Social Services of Washtenaw County - Senior Services Department - Grandparents as Parents (GAP)  
Website: www.csswashtenaw.org  
Address: Senior Health Building, 5361 McAuley Drive, PO Box 995, Ann Arbor  MI 48106  
Phone: (734) 712-3774  
Fax: (734) 712-7765  
Services: Grandparents As Parents (GAP) offers caregiving grandparents/relatives the opportunity to share their experiences, to understand the children’s special needs and to learn how and where to seek community resources. The support group meets at various times and locations.  
Hours: Monday - Wednesday 8 am – 4:30 pm  
Fees: No fee.

Hearing Loss Association  
Website: www.hearingloss.org/content/ann-arbor-chapter  
Address: Ann Arbor Center for Independent Living 3941 Research Park Drive Ann Arbor  MI 48108  
Services: Monthly meetings, check website for information, meetings and events.  
Hours: Check website for hours.  
Fees: No fee.
Hospice of Michigan
Website: www.hom.org
Address: 555 Briarwood Circle, Suite 140, Ann Arbor  MI 48108
Home: (734) 769-5821
Services: Support for friends and family of terminally ill patients. Call to register and for information on times and locations.
Hours: Monday - Friday 9 am - 5 pm
Fees: No fee.

Jewish Family Services of Washtenaw County - Caregiver Conversations [Support Group]
Website: www.jfsannarbor.org
Address: 2245 S. State Street, Ann Arbor  MI 48104
Phone: (734) 769-0209
Fax: (734) 769-0224
Services: Caregiver Conversations. A monthly support group for adult caregivers that provides information and peer support. Call for times and location.
Hours: Monday - Thursday 9 am - 5 pm; Friday 9 am - 3 pm
Fees: No fee.

Jim Toy Community Center - GLBT Support Group
Website: www.wrap-up.org
Address: 319 Braun Court, Ann Arbor  MI 48104
Phone: (734) 995-9867
Services: Offers activities and a monthly support group for older gays/transgender/bisexual/lesbians. Call to confirm times and for more information.
Hours: Vary.
Fees: No fee.

Michigan Parkinson Foundation
Address: 30400 Telegraph Road, Suite 150, Bingham Farms, MI 48025
Website: www.parkinsonsmi.org
Phone: (248) 433-1011
Toll Free: (800) 852-9781
Fax: (248) 433-1150
Services: Support groups for people with PD and their families. See website for information about who to call
Hours: Monday - Friday  8 am - 5 pm
Fees: No fee.

Milan Seniors for Healthy Living - Caregiver Support Group
Website: www.milanseniors.org
Address: 45 Neckel Ct., Milan, MI 48160
Phone: (734) 508-6229
Fax: (734) 439-4315
Services: Support Group
Hours: 3rd Monday of month, 6 pm
Fee: No fee
St. Joseph Mercy Chelsea - Diabetes Sharing Group
Address: 755 S. Main Street, Chelsea MI 48118
Phone: (734) 593-5280
Website: www.sjmercyhealth.org
Services: Free support group offered to area residents and their families who have diabetes.
Hours: Call for hours and location.
Fees: No fee.

St. Joseph Mercy Chelsea - Stroke Support Group
Website: www.sjmercyhealth.org
Address: 775 S. Main Street, Chelsea, MI 48118
Phone: (734) 593-5620
Fax: (734) 593-5606
Services: Stroke support group. Meetings first Thursday, 11 am - 12 pm
Hours: Call for hours and location.
Fees: No fee.

St. Joseph Mercy Health System – Stroke Survivor & Caregiver Support Group
Website: www.sjmercyhealth.org (search for specific group using KEYWORD at top of web page)
Address: 5301 McAuley Drive, PO Box 995, Ann Arbor MI 48106
Phone: (734) 712-2830
Services: Check website for times and location
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.

St. Joseph Mercy Health System - McAuley Cancer Care Center
Website: www.sjmercyhealth.org (search for specific groups using KEYWORD at top of web page)
Address: 5301 McAuley Drive, Ann Arbor MI 48106
Toll Free: (888) 474-HOPE (4673)
Fax: (734) 712-4353
Support Groups: A variety of programs, education, and groups for people affected by cancer. Call for specific dates and times.
- **Brain Tumor Support Group** for patient, family, and friends.
- **Breast Cancer Support Group** to exchange ideas, coping strategies, and other information for women with breast cancer.
- **Prostate Cancer Support Group** for patients and/or significant others.
- **Share and Care Support Group** where cancer patients and significant others can exchange information, discuss concerns, and enhance their ability to cope effectively.
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.
St. Joseph Mercy Hospice - Grief
Website: www.sjmercyhealth.org (search for specific group using KEYWORD at top of web page)
Address: Washtenaw Medical Arts Bldg., 3075 Clark Road, Suite 200, Ypsilanti MI 48197
Phone: (734) 327-3400
Toll Free: (888) 884-6569
Services: Support for family members coping with the death of someone close. Call for information.
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.

St. Joseph Mercy Hospital - Heart
Website: www.sjmercyhealth.org
Address: 5301 McAuley Drive, Ypsilanti MI 48197
Phone: (734) 712-5204
Fax: (734) 712-5333
Services:
- Atrial Fibrillation Support Group: Support group for people with cardiac rhythm disorders.
- Heart to Heart: Support group for people with cardiovascular disease.
- Heart Failure Support Group: Support group for those who have heart failure.
- Partners at Heart: Support group for spouses, significant others of people with cardiovascular disease.
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.

St. Joseph Mercy Hospital - Amputee
Website: www.sjmercyhealth.org (search for specific groups using KEYWORD at top of web page)
Address: 5301 E. Huron Drive, Ann Arbor MI 48106
Phone: (734) 712-5204
Services: Support group for amputees.
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.

University of Michigan Cancer Center - Comprehensive Cancer Center
Website: mcancer.org/
Address: 1500 E. Medical Center Drive, Ann Arbor MI 48109
Phone: Cancer Answer Line: (800) 865-1125
Services: A variety of programs, education, and support groups for people affected by cancer. Call (800) 865-1125 for specific cancer support groups, dates, and times or visit website.
- Blood, Marrow and Stem Cell Transplants for patients and family.
- Brain Tumor for patients and those affected by brain cancer.
- Esophagectomy (not just cancer patients) for patients and families
- Head and Neck for patients, families, and friends
- Living with Advanced Cancer for women only
- Lymphoma for patients only.
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.
University of Michigan - Geriatrics Center Social Work and Community Programs – Low Vision
Website: www.med.umich.edu/geriatrics
Address: 4260 Plymouth Road, Ann Arbor MI 48109
Phone: (734) 764-2556
Services: Low vision support group for seniors with vision concerns. 4th Wednesday, 1 - 3 pm at Turner Senior Resource Center, 2401 Plymouth Road, Ann Arbor MI 48105.
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.

University of Michigan - Geriatrics Center Social Work and Community Programs - Caregiving
Website: www.med.umich.edu/geriatrics
Address: 4260 Plymouth Road, Ann Arbor MI 48109
Phone: (734) 764-2556
Fax: (734) 936-4120
Services:
- Caring For Your Mate: Information and support for people who are caring for their significant others. 4th Tuesday 1:30 - 3:30 pm, East Ann Arbor Health and Geriatrics Center, 4260 Plymouth Road, Ann Arbor MI 48109. No fee.
- Caring for Aging Relatives support group at Turner Senior Resource Center, 2401 Plymouth Road, Ann Arbor MI 48105. 2nd Wednesday, 6 – 8 pm. No fee.
Hours: Monday - Friday 8 am - 5 pm

Michigan Medicine - Orthotics and Prosthetics Center - U-CAN Amputee Support Group
Website: www.med.umich.edu
Address: 2850 S. Industrial Hwy., Suite 400, Ann Arbor MI 48106
Phone: (734) 975-7449
Services: Support group for amputees. First Tuesday of each month 5:30 pm - 7:30 pm
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee. Donations accepted.

Michigan Medicine - Geriatrics Center - Social Work and Community Programs – Staying Smoke Free
Website: www.med.umich.edu/geriatrics
Address: 2401 Plymouth Road, Suite C, Ann Arbor MI 48105
Phone: (734) 998-6222
Services: Staying Smoke-Free support group to help seniors who have quit smoking remain smoke-free. Meetings every 2nd and 4th Tuesday, 3 - 4:30 pm
Hours: Monday - Friday 8 am - 5 pm
Fees: No fee.
TRANSPORTATION - rev May 2018

Ann Arbor Area Transportation Authority (AAATA) - The Ride
Website: www.theride.org
Address: 2700 S. Industrial, Ann Arbor MI 48104
Phone: General (734) 973-6500
    Route/Schedule Information (734) 996-0400
    A-Ride/Senior Program Ride - with AAATA Good as Gold ID card (734) 973-1611
    Night and Holiday Ride (734) 528-5432
Fax: (734) 973-6338
TTY: (734) 973-6997
Services: The AAATA provides bus service seven days a week on 34 routes serving Ann Arbor, Pittsfield Township, Ypsilanti, Ypsilanti Township, limited areas of Superior Township (SJMH and WCC), Chelsea, and Dexter.
    ● Fare Deal fixed route: ages 60-64. Reduced fare with Fare Deal card
    ● Fixed-Route Bus Service: 65+ free with Gold Ride ID card
    ● Good as Gold: Seniors citizens 65+ with an ID card issued by AAATA can take shared-ride taxi trips within Ann Arbor city limits and selected other locations for a low fare.
    ● A-Ride: Wheelchair accessible transportation for disabled people unable to ride fixed-route buses. Shared rides; advanced reservations needed. Serves Ann Arbor and selected other locations (Pittsfield, Superior & Ypsilanti townships) for a low fare. 6:30 am to 6:30 pm
    ● Night Ride and Holiday Ride: late-night, shared ride, door-to-door services contracted with local cab company. Call for fares.
    ● Senior Grocery Ride: Can arrange trips with senior housing management for shopping. There is a 5 person minimum and a fee of 75 cents each way per person.

Fees: Based on services used.

Care Transport
Website: www.caretransport.us
Address: 4180 Packard Road, Ann Arbor MI 48108
Phone: (734) 434-6786; after 5 pm (734) 216-4231
Fax: (734) 434-6782
Email: info@caretransport.us
Services: Provides transportation services for persons with disabilities for medical appointments or other outings. Vans are equipped with wheelchair lifts.
Hours: 24 hours
Fees: Charge per mile or flat rate. Call for destination fee. Accepts cash, checks, major credit cards, Medicaid, and some insurances.
Chelsea Community Ride  
Website: [www.ridethewavebus.org](http://www.ridethewavebus.org)  
Phone: (734) 475-9494  
**Services:** Provides a free business district shuttle which can ‘flex’ between scheduled pickup points along the route to provide stops at the businesses of choice. WAVE policies and traffic conditions will be considered when passengers request ‘flex’ stops. Includes transport to church services.  
**Hours:** Services provided 7 days a week. Phone Monday – Friday 9 am – 5 pm for information.  
**Fees:** Free for Chelsea residents.

Health Plus Transportation  
Website: [www.healthplustransport.com](http://www.healthplustransport.com)  
Address: 124 Pearl Street, Ste 403, Ypsilanti MI 48197  
Phone: (734) 547-7813  
Fax: (734) 547-8293  
Email: [info@healthplustransport.com](mailto:info@healthplustransport.com)  
**Services:** Provides non-emergency 24 hour wheelchair and van service transportation for medical needs or recreation.  
**Hours:** Phone Monday – Friday 8 am – 5 pm; can make reservations on website. Services provided 24 hours. Need a minimum of 3 hours notice.  
**Fees:** Call for fees.

Huron Valley Ambulance - Mobility Transportation  
Website: [http://hva.org/our-services/wheelchair-vans-mts](http://hva.org/our-services/wheelchair-vans-mts)  
Address: 1200 State Circle, Ann Arbor MI 48108  
Phone: General Information (734) 971-4420  
**Toll Free:** Mobility Transportation / Wheelchair van (888) 430-7517  
Non-Emergency Ambulance Transportation (800) 872-1111  
Fax: (734) 971-4385  
**Services:** HVA Mobility Transportation service provides fully-equipped wheelchair vans for senior citizens and people with physical disabilities to medical appointments throughout Michigan.  
**Hours:** 8 am - 5 pm  
Latest pickup time is 4:30 pm  
**Fees:** Call for fees.

JFS CareVan Transportation Program  
Website: [www.jfsannarbor.org](http://www.jfsannarbor.org)  
Address: 2245 S. State Street, Ann Arbor MI 48104  
Phone: (734) 769-0209 ext. 305  
Fax: (734) 769-0224  
Email: [info@jfsannarbor.org](mailto:info@jfsannarbor.org)  
**Services:** JFS CareVan provides rides to locations within the Ann Arbor and Ypsilanti area. It can be used for transportation to medical appointments, shopping, grocery stores, work, errands, and special events. 62+, disabled or a Work First client. **Must be a JFS client.**  
**Hours:** Office, Monday - Thursday; 9 am - 5 pm & Fridays 9 am - 3 pm  
**Fees:** Call for rates. Fee may be adjusted by the [JFS Fee Review Committee](http://www.jfsannarbor.org) to accommodate those who are unable to pay the full fee.
Manchester Area Senior Citizens
Website: www.facebook.com/groups/manchesterseniors
Address: 410 City Road, Manchester MI 48158
Phone: (734) 385-6308
Services: Transportation is available to medical appointments and to meals (Meals available Tuesdays and Thursdays, September through June) for adults age 55+.
Fees: Call for rates.

MedSync Transportation & Services
Website: www.medsynctransportation.com
Address: 2035 Hogback Road, Suite 103, Ann Arbor MI 48105
Phone: (734) 646-8846
Fax: (877) 474-5065
Email: contact@medsts.com
Services: MedSync Transportation & Services works with each individual with day to day non-emergency transportation in Ann Arbor, Metro Detroit, and Ypsilanti for door to door services. Also provides accompaniment service.
Hours: Service provided 24 hours, including federal holidays.
Office Hours: Monday – Sunday 8:30 am – 8:30 pm
Fee: Fees are flexible. Insurance accepted. Call for fares.

Michigan Transportation Services, Inc. (MTS)
Website: www.michigantransportation.com
Address: PO Box 1118, Novi MI 48375
Toll Free: (877) 777-7900
Fax: (517) 552-1194
Services: Provides statewide non-emergency transportation for ambulatory and non-ambulatory individuals. Local and long distance door-to-door services available.
Hours: Business hours Monday – Friday 8 am – 5 pm; Transportation services available 24 hours throughout Michigan.
Fees: Accepts most major insurances and worker’s compensation as well as private pay. Call for fees.

Milan Seniors for Healthy Living
Website: http://www.milanseniors.org/transportation.html
Address: 45 Neckel Court, Milan MI 48160
Phone: (734) 508-6229
Fax: (734) 439-4315
Email: mshl@milanseniors.org
Services: Transportation services for seniors 50+ in the 48160 zip code.
Hours: Monday - Friday 8 am - 3 pm
Fees: Visit the website for current fees.
People’s Express (PEX)
Website: www.peoplesexpressmi.com
Address: 10 Jennings Road, Whitmore Lake MI 48189
Phone: (877) 214-6073 Reservation Line
Fax: (734) 449-0840
Services: The People’s Express will transport seniors or those with special needs door-to-door to locations within Washtenaw County that are not part of Ann Arbor Area Transit Authority (AAATA) fixed routes. Provides residents of greater Ann Arbor and Northern Washtenaw County with medical, work, educational, and personal rides. Grants are sometimes available for low income residents. Wheelchair accessible, aides ride free with the client. Must make reservations 3 days ahead. No weekend service. Call between the hours of 10 am - 2 pm for scheduling.
Hours: Monday – Friday 8 am - 5 pm; closed on select holidays.
Fees: Call for fees.

People’s Express (PEX) - Saline
Website: www.peoplesexpressmi.com
Phone: (877) 214-6073 Reservation Line
Fax: (734) 449-0840
Services: The People’s Express will transport low income and senior residents of Saline to locations within the City of Saline and to certain destinations in Ann Arbor and Ypsilanti. Must make reservations 30 hours ahead. No weekend service. Call between the hours of 10 am - 2 pm for scheduling.
Hours: Monday – Friday 8 am - 5 pm; closed on normal holidays.
Fees: The fare is $2.00 for one-way trips within the City and to select nearby destinations. Fares for out of town trips vary with the destination but are $6.00 or less for the most common trip destinations.

Western-Washtenaw Area Value Express (WAVE) Community Connector
Website: www.ridethewavebus.org
Phone: (734) 475-9494
Fax: (734) 475-9494
Email: wwavedispatch@comcast.net
Services:
- Provides affordable transportation to everyone in need.
- Provides door-to-door services in the Chelsea area and the Dexter school district. Must call in advance for this service.
- Community Connector connects with AAATA at Meijer on Jackson/Zeeb Road in Ann Arbor. Wheelchair lifts or ramps are available.
- Lifeline Community Van Service is available to residents of Chelsea for medical appointments and many other locations in Washtenaw county.
Hours: Door to door services: Monday – Friday 8 am – 4:30 pm; Community Connector Bus Service: Monday - Friday 6 am – 6 pm; Saturdays 7 am - 7 pm; Sundays 8 am - 7 pm
Fees: Dependent upon distance and service. Personal care attendants ride free. Discounts are available for AAATA holders of Gold Ride, A Ride, or Fare Deal ID cards.
VOLUNTEER AND EMPLOYMENT OPPORTUNITIES

Employment Training and Community Services Group (E.T.C.S.) -Michigan Works-
Website: www.ewashtenaw.org/
Address: 304 Harriet Street, Ypsilanti MI 48197
Phone: (734) 714-9814
Fax: (734) 481-2516
Services: Provides job search assistance, access to computers, copier, telephone and fax services.
Hours: Monday, Wednesday, Thursday, and Friday: 8 am - 5 pm; Tuesday 8 am - 7 pm
Fees: No fee.

Jewish Family Services of Washtenaw County
Website: www.jfsannarbor.org/
Address: 2245 S. State Street, Suite 200, Ann Arbor MI 48104
Phone: (734) 769-0209
Fax: (734) 769-0224
Services: JFS assists individuals in Washtenaw County, both English and non-English speakers, in employment searches, and help with job readiness and resume preparation.
Hours: Monday - Thursday 9 am - 5 pm; Friday 9 am - 3 pm
Fees: Many services free, others based on ability to pay.

RSVP - Catholic Social Services of Washtenaw County
Website: www.csswashtenaw.org/
Address: 5361 McAuley Drive, PO Box 995, Ann Arbor MI 48106
Phone: (734) 712-7775
Fax: (734) 712-7765
Services: Matches people 55+ with Washtenaw County non-profit agencies who need volunteers.
Hours: Monday - Friday 8 am - 4:30 pm
Fees: No fee.

Senior Community Service Employment Program - AARP
Website: www.aarp.org
Address: 15100 Northline, Suite 157, Southgate, MI 48195
Phone: (734) 281-2470
Fax: (734) 281-2471
Services: Program employs people 55+ who meet certain income guidelines to work at non-profit agencies. The jobs are part-time, paying minimum wage, with the goal of improving work skills and returning participants to the job market.
Hours: Monday - Friday 8 am – 3:30 pm
Fees: No fee.
Senior Environmental Employment Program Environmental Protection Agency
Website: www.epa.gov/ohr/see/brochure/
Address: 2000 Traverwood Drive, Ann Arbor MI 48105
Phone: N/A
Fax: N/A
Services: Senior Environmental Employment Program provides paid clerical, technical and professional positions, with benefits, for seniors 55+. Jobs are accessed through the website.
Hours: N/A
Fees: No fee.

211 United Way - Washtenaw County - Volunteer Center
Website: www.uwwashtenaw.org/
Address: 2305 Platt Road, Ann Arbor MI 48104
Phone: (734) 971-8200
Fax: (734) 971-6230
Services: Provides list of agencies that use volunteers
Hours: 24 hours
Fees: No fee.

Washtenaw County Foster Grandparent Program
Website: www.ewashtenaw.org/
Address: 415 W. Michigan Ave, PO Box 915, Ypsilanti, MI 48197
Phone: (734) 544-6748
Fax: (734) 544-6749
Services: This program sponsored by Washtenaw County matches low-income older adults 60+ with children in various settings for 20 hours/week. Volunteers receive a stipend, transportation assistance, daily meals and annual medical checkup.
Hours: Monday - Friday 8:30 am - 5 pm
Fees: No fee.