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Ann Arbor, MI 48109-0061
<http://www.umich.edu/friends/>

FRIENDS
of U-M Hospitals
and Health Centers

RETURN SERVICE REQUESTED



FRIENDS
of U-M Hospitals
and Health Centers

NEWSLETTER

Ann Arbor, Michigan
Fall, 2007

Volunteers and Board Members are the greatest gifts in our shops!

Have you ever imagined yourself donating. . .

- \$500,000 to The New Motts Women's Hospital
- Emergency funding for patient & family needs
- Support for community programs
- Funding for Trail's Edge Camp

You can support these and many other worthwhile projects by volunteering in University Hospital or C.S. Mott Children's Hospital at the

FRIENDS GIFT SHOPS

BOARD MEMBERS determine how our money is spent. We meet eight times per year on the third Monday of the month from 12 – 2 p.m.

Our **VOLUNTEERS** participate in every aspect of retail shop operations; from cashiering to stocking to buying, and they have **FUN** in the process!

No experience necessary, just a willingness to share your time and energy.

FOR MORE INFORMATION:

Call Molly Friedrichs, Board President, 662-0069

Call Sandy Del Favero and Roger Lidgard,
Gift Shop Managers
at 936-7476 and 936-5975

Friends Holiday Party

Monday
December 10, 2007
2:30-4:30 PM
at
Towsley Center Lobby



SAVE THE DATE!

Funding Requests Granted

April 2007 Grants

Requesting Department	Items Requested	Amount
Mott PACU	6 portable DVD players & some DVD's	\$ 600.00
Med Rehab OT/TR Pediatric Traumatic Brain Injury Day Treatment Program	Therapeutic Horseback Riding	\$1,250.00
Nursing Administration 6D	Books on bereavement for children	\$ 500.00
Nursing Administration C133 Med Inn 5E & 5W	Ocean Wonders aquarium: cradle swing, take along swing & bouncer	\$365.00
UM Geriatric Center Social Work & Community Programs	Temporary support for a monthly after hours support group for community persons struggling to care for older relatives	\$900.00

July 2007 Grants

Requesting Department	Items Requested	Amount
CCMU Nursing Administration	Books for young adults dealing with bereavement	\$500.00
Geriatrics - Silver Club	Short film about the Silver Club, pamphlet, packaging & distribution of film	\$2101.75
PEAC	Funding to support patient education	\$60,000.00

Address and Web Site

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 1500 East Medical Center Drive
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<http://www.medumich.edu/friends/>

Board of Directors 2007-2008

Board

President	Molly Friedrichs
Past President	Mary Naylor
President-elect	Nancy Bates
Secretary	Janet Folger
Treasurer	Dean Lidgard
Vice President for Gift Shops	Unfulfilled
Assistant Vice President for Gift Shops	Unfulfilled

Directors

Honorary Coordinator for Social Services	Ernestina Parravano
Assisted By	Janet Fogler
Newsletter	Sandy McVeigh
Membership	Linda D. Potter
By-Laws	Leslie Kamil
Community Relations Programs	Sara Hickey
At Large	Lee Thayer
At Large	Laurie Carr
At Large	Diane Johnson
At Large	Dr. Norman Thompson
At Large	Lois Eckstein
At Large	Luann Briefer
At Large	Malcolm Cox
At Large	Margaret Crandall
At Large	Denise Landis
At Large	Sally Edwards
Board Assistant	Waitzy Brown
Consultant to the Board	Ray Haggerty
Consultant Attorney	Leslie Kamil
Hospital Staff for the Gift Shops:	
Financial Services Advisor	Pam Chapelle
Gift Shops Manager	Sandra Del Favero

Nominating Committee

Malcolm Cox, Mary Naylor, Sandy McVeigh, Marcia Thompson, & Sue Gikas.



Fall 2007

Dear Friends,

I hope that all of you had a lovely summer, doing things that you enjoy and that you enjoyed the beauty of Michigan. I did.

We welcome all of our new volunteers and are pleased to have them join us in the shops. The "more the merrier". All of you as members continue to be our best recruiters so please talk to your friends and colleagues to become volunteers and members. If you find that you have a conflict in your schedule, please make every effort to find a replacement for your scheduled spot.

We are especially grateful to have the Mennonite young women whom have been such a joy and of invaluable help to us. Take time to meet them when they are in any of the shops. These young women have given new life and importance to our Gift Cart.

As we move forward into the late fall and into the winter we will be bidding a reluctant farewell to our "Snow-Birds" – But we have every confidence that they will return to us in the spring – refreshed, tanned and full of pep.

There are some exciting things on our horizon as Friends move ahead, so stayed tuned and watch for further news.



*Very cordially yours,
Molly M. Friedrichs,
President*



Sharma, Mrs. Vimla
Sheagren, Mrs. Victoria
Sheldon, Mr. and Mrs. Clifford
Shevrin, Dr. and Mrs. Howard
Shlafer, Dr. Marshal and Mrs. Jean
Shope, Dr. and Mrs. Thomas
Shubnell, Ms. Beatrice
Sims, Elaine and Robert
Sisson, Dr. and Mrs. James
Sivy, Lunda
Skewes, Ms. Loretta
Slocum, Mrs. Virginia
Smith, Ms. Stephanie
Sochor, Mark and Jill
Sojkowski, Marcia
Spencer, Elizabeth
Spivey, Mr. and Mrs. W. Allen
Staiger, Mr. and Mrs. David

Stanley, Dr. and Mrs. James
Stapp, Mr. and Mrs. David
Stapp, Mrs. Gloria
Stein, Mr. and Mrs. Eric
Stofflet, Mr. and Mrs. Edward
Stoner, Ms. Barbara
Strong, Doug
Stross, Dr. and Mrs. Jeffrey
Sugar, Dr and Mrs. Alan
Taubman, Mr. A. Alfred
Thayer, Mrs. Stanley
Thompson, Dr. and Mrs. George
Thompson, Dr. and Mrs. Norman
Thomson, Mr. and Mrs. Ned
Till, Dr. and Mrs. Gerd
Tomford, Donald
Van Appledorn, Dr. and Mrs. Carl
Vander Kaay, Mrs. Henry

Voorhees, Dr. and Mrs. John
Wade, Kathleen
Wakefield, Dr. and Mrs. Thomas
Waldinger, Marcy
Ward, Dr Peter
Warner, Professor and Mrs. Ken
Warzynski, Mrs. Esther
Webster, Ms. Mary Lou
Wells, Harriet M.
White, Nancy C.
Whitehouse, Dr. and Mrs. Walter Jr.
Wicha, Dr. and Mrs. Max
Wright, Mrs. Phyllis
Wylie, Mr. and Mrs. E. Benjamin
Yamada, Dr. and Mrs. Tadataka
Yang, Lynda
Zink, Ms. Lucille

FRIENDS GIFT SHOPS

Cordially invite our Volunteers and Members to attend the

Fall Luncheon

Monday October 15, 2007

Noon – 2:00 p.m.

Towsley Center Dining Room

*Guest Speaker: Dan Fischer
From
Child and Family Life*

Please R.S.V.P by October 5, 2007

Gift Shop Office 936.5975

Vegetarian meal by request.

Parking validated

In Appreciation Of All of Our Members

- Ackley, Mrs. Bonnie
- Albers, Dr. and Mrs.
- Allen, Mrs. Phyllis
- Amster, Mr. and Mrs. Herbert
- Anderson, Dr. and Mrs. Robert
- Anderson, Mr. and Mrs. Eugene
- Ansbacher, Dr. and Mrs. Rudi
- Austin, Mr. and Mrs. William E, Jr.
- Bacon, Mr. and Mrs. George M.
- Balbach, Mr. and Mrs. Daniel
- Ballew, John and Kathy
- Barnum, Kathy
- Bauer, Rosemarie T.
- Berent, Professor and Mrs. Stanley
- Billi, Dr. John and Dr. Sheryl Hirsch
- Bomar, Francine
- Bossard, Mr. and Mrs. Alan R.
- Bowerman, Dr. Richard
- Brewer, Mr and Mrs. Dennis
- Bridson, Jill M.
- Buhrer, Mr. and Mrs. Arno
- Buster, Mr. Lois
- Butch, Ms. Suzanne
- Butler, Ms. Ireta
- Calarco, Ms. Margaret M.
- Campbell, Dr. and Mrs. Darrell, Jr.
- Carbeck, Mrs. Richard
- Carpenter, James and Jennifer
- Carr, Laurie
- Carr, Mr. Robert L.
- Chandler, Dr. and Mrs. William
- Chapelle, Pamela A.
- Childs, Deborah
- Clafin, Dr. and Mrs. Latham
- Comstock, Ann
- Cox, Mr. and Mrs. Mac
- Crawford, Mr. and Mrs. Merle
- Creitz Lexanne
- Croake, Mr. and Mrs. Richard
- D'Amato, Dr. Constance
- Dasse, Mrs. Merlyn
- Deeb, Dr. and Mrs. Michael
- Del Favero, Mr. and Mrs. Douglas
- Dexter, Mrs. Elizabeth
- Dickinson, Mr. and Mrs. Tom
- Douglas, Kathye
- Drabek, Mrs. Mary
- Dwyer, Ms. Sharon
- Eckstein, Lois
- Egan, Mrs. Irene
- Ellis, Dr. Charles and Julie
- Fajans, Ruth
- Faulkner, Dr. and Mrs. John
- Fekety, Dr. and Mrs. Robert
- Fishman, Ms. Alice
- Fogler, Janet
- Friedman, Candace
- Friedrichs, Mrs. Molly M.
- Funnell, Martha
- Galler, Mrs. Bernard
- Gassel, Ms. Kathy
- Gelehrter, Dr. and Mrs. Thomas
- Gikas, Dr. and Mrs. Paul
- Goldstein, Mrs. Anita
- Grabb, Mrs. William
- Greden, Dr. and Mrs. John
- Greenfield, Sharon
- Grekin, Dr. and Mrs. Roger
- Griffin, Mr. and Mrs. Mark
- Hagerty, Mr. and Mrs. Laurence
- Haggerty, Mr. Raymond
- Hawkins, Barbara
- Hawkins, Marilyn
- Hayes, Ms. Ida
- Heald, Joanne
- Hecht, Mrs. Elizabeth
- Henderson, Dr. and Mrs. John
- Herbert, Mr. and Mrs. Brian Hickey
- Hoff, Dr. and Mrs. Julian
- Holmes, Jennifer
- Humes, Dr. and Mrs. David
- Johnson, Diane
- Julius, Dr. and Mrs. Stevo
- Kamil, Leslie
- Kaminski, Dr. and Mrs. Mark
- Kelch, Dr and Mrs. Robert
- Keller, Ms. Tanya
- Kelsch, Dr. and Mrs. Robert Kelsch
- Kennedy, Mr. and Mrs. Frank
- Kleanthous, Dr. and Mrs. Costas
- Kock, Mrs. Winston E.
- Kogelschatz, Ms. Mary
- Krupansky, Frank
- Ladd, E. David and Carolyn

- Laetz, Mrs. Ernest
- Lampert, Mr. and Mrs. Seymour
- Landis, Ms. Denise
- Latini, Mr. and Mrs. John
- Ledwon-Robinson, Mrs. Elaine
- Lemm, Bethany
- Liberman-Lampear, Ms. Anita
- Lidgard, Dean and Ruth
- Lipp, Ms. Diana
- Litcher, Dr. and Mrs. Paul
- Loney, Mr. Stephen
- Matthews, Dr. Rowena and Dr. Larry
- McDowell, Mrs. Catherine
- McGillicuddy, Dr. and Mrs. John
- McMahon, Ms. Jane Severson and Dr. Laurence Jr.
- McMyler, Eileen
- McNeely, Kathleen
- McVeigh, Ms. Sandra
- Melvin, Mr. and Mrs. John
- Meyers, Mr. and Mrs. William
- Morrow, Mr. and Mrs. Thomas D.
- Moseley, Dr. Richard and Mary Ann
- Malarkey
- Naylor, Mrs. Mary
- Nolan, Ms. Elizabeth
- Offman, Ms. Kathleen
- Orringer, Dr. and Mrs. Mark
- Parravano, Mrs. Ernestina
- Peterson, Mr. and Mrs. Donald
- Potter, Ms. Linda
- Powers, Mr. and Mrs. William
- Preketes, Mrs. Anthony
- Rapp, Dr. and Mrs. Robert
- Reece, Mr. and Mrs. James S.
- Renken Mr. and Mrs. Duane
- Richardson, Dr. and Mrs. Bruce
- Rogers, Lillian M.
- Roloff, Dr. Dietrich and Mary Ann
- Sachdev, Ms. Kamal
- Scheider, Ms. Nina
- Schmid, Mrs. Arlene
- Schmidt, Pat
- Schroeder, Linda
- Scranton, Ms. Mildred
- Sequra, Mrs. Ruth
- Selin, Mrs. Harriet

Ernestina's Update

Dear FRIENDS,

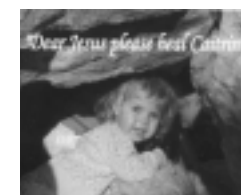
Every year, every month, it is my joy to try to help the dear families that I meet at the University of Michigan C.S. Mott Children's Hospital.

I would like to share a few photographs of some of the families we have been able to help with the Ernestina Patient Assistance Fund (a gift from the FRIENDS, the Mott Golf Classic and Mott Administration). I hope you will enjoy.



These three lovely girls, Lillian, Elizabeth and Erin, could all be diagnosed with retinoblastoma, cancer of the eye, because their dear father had it. With the constant help of the doctors, nurses and technicians from the Kellogg Eye Center and their parents, all three girls after treatment are now cancer free!

Micah Hibdon also had retinoblastoma at the very early age of just a few months. This fall, Micah will attend college. He is a good student and he is always ready to help his parents and grandparents with his dear sister Hannah. For twenty years we have met often in my home when Micah comes for eye appointments with Dr. Archer.



Caitrin is now 11 months and recovering from burns. She has endured three surgeries. We all hope she will fully recover.

It is my joy to help these children and their families. They need our support, but most of all they need our love and prayers.

Thank you,
Ernestina

Thanks to Ernestina

The Ernestina Parravano Patient Assistance Fund was established in June 2005, to honor Ernestina for her years of volunteer service and dedication to our University of Michigan patients and their families. This year Ernestina was honored at the U-M Volunteer Recognition Luncheon for her 40 years of volunteer services at the medical center.

With a heart as large as “The Big House”, Ernestina has spent decades providing comfort, prayers and financial assistance to hundreds (probably thousands) of our patients and families. We have all heard the saying “as long as you have your health, you have everything.” Well, when you or a loved one loses their health, they often times lose their ability to work or maintain a secure home life. Our Ernestina is there to help these families. With the assistance of the Department of Social Work, Ernestina has helped families with rent, gas, food, clothing, tuition, furniture, car seats and lodging for many of our patients who are upon hard times. Please join me in thanking Ernestina Parravano for her love and devotion to those in need at the University of Michigan Hospitals and Health Centers.

We love you Ernestina!

Survival Flight Memorial Funds

If you'd like to make a financial donation to support the families of the men who died on June 4, you can do so through the memorial funds web address listed below.

http://www.med.umich.edu/survival_flight/update/fund.htm

PEAC Annual Awards

University of Michigan Health System 2007 Patient Education Grant Recipients

Through the generosity of FRIENDS, The Patient Education Advisory Committee is able to assist UMHS departments fund projects that enhance patient education.

The following projects were funded in 2007:

Orthotics and Prosthetics Center Cranial Molding Helmet
Parent's Guide,

Kellogg Eye Center, Low Vision Booklet

Pediatric Asthma Disease management, Controlling Your Asthma
& Controlado Su Asma

Michigan Visiting Nurses, Who Shall I Call

Physical Medicine and Rehabilitation, Bariatric Program

Cancer Center, 100 Questions and Answers

Physical Medicine and Rehabilitation, Cerebral Palsy, a Complete
Guide to Care giving,

Holden Neonatal Unit, Parenting Based on the Developmental
Progression of Preterm Infants

INFORMATIONAL ITEMS

We opened the CVC/Friends of the Heart Shop in June of 2007. It is a beautiful facility adjacent to the atrium and café on level two. We are please to have Suzie Neevel as our on-site representative. Suzie is the daughter of Dr. Norman and Marcia Thompson, who did such a fine job for us as the Snow-bird relief person in 2006-2007. Merchandising for this shop is still in the experimental stage. Please do visit this new shop when you can and feel free to offer suggestions. Sandy, our manager received a fine letter of commendation from the CVC people, which makes us all very proud.



The FRIENDS of the University of Michigan Hospitals and Health Centers (UMHHC) want to personally thank those individuals who made a donation of \$100 or more in the past year. These generous contributions allow FRIENDS to fund many patient-care related projects that significantly improve the quality of life for UMHHC patients. A very special thanks to you!

4/23/07

**Dr. and Mrs. Darrell Campbell Jr.
Ms. Jane Severson & Dr. Laurence
McMahon Jr.
Eileen McMyler
Elaine and Robert Sims
Mark and Jill Sochor**

4/26/07

**Mr. and Mrs. Herbert Amster
Dr. and Mrs. David Humes
Dr. and Mrs. Costas Kelanthous
Mr. and Mrs. Donald Peterson
Mr. and Mrs. W. Allen Spivey**

5/16/07

**Mrs. Laurie Carr
Dr. and Mrs. Robert Fekety
Dr. Herbert Sloan
Mr. A Alfred Taubman**

6/21/07

**Mr. and Mrs. Arno Buhner
Mrs. Diane Johnson
Ms. Linda Potter
Dr. and Mrs. Walter M. Whitehouse Jr.**

7/26/2007

**Dr. and Mrs. Rudi Ansbacher
Mrs. Molly M. Friedrichs
Mrs. Vander Kay
Mr. and Mrs. William Meyers
Mr. and Mrs. James S. Reece
Mr. and Mrs. Duane Renken
Marcia Sojkowski
Dr. and Mrs. James Stanley**

8/23/2007

**Dr. and Mrs. Vorhees
Dr. and Mrs. Sisson
Linda and Bill Powers
Denise Landis
Ms. Marge Calarco**



Spring 2007 Annual Luncheon



OCTOBER EXHIBITS

New Exhibits: October 22, 2007 – December 12, 2007

Landscape Composites: Digital Photography

by Mel Theobald
Taubman Lobby, North, Floor 1

Sidekicks & Reluctant Heros:

Fabric & Found Objects
by Celibeth Donnelly
Taubman Lobby, North, Floor 1

Sailor Jack & Friends

Archival Inkjet Prints
by Judith Jacobs
Taubman Lobby, South, Floor 1
Open daily from 8a.m. - 8p.m.

Sketches in Bronze: Sculpture

by Malcolm Powers
Taubman Lobby, South, Floor 1
Open daily from 8a.m. - 8p.m.

Landscapes of Imagination: Oil Paintings

by Daniel James Barry
University Hospital Main Lobby, Floor 1
Open daily from 8a.m. - 8p.m.

Contemporary Jewelry:

Glass & Sterling Silver
by Kristen Perkins
University Hospital Main Lobby, Floor 1
Open daily from 8a.m. - 8p.m.

Recent Paintings: Oil on Birch

by Kelli Snively
University Hospital Main Corridor, West, Floor 2, Open daily from 8a.m. - 8p.m.

Ceramic & Mixed-Media Sculpture

by Joe Szutz
Cancer Ctr. Main Lobby, Floor B2
Open Monday-Friday from 8a.m. - 5p.m.

Ongoing Exhibits: August 27, 2007 – October 17, 2007

Around the World: Acrylic Paintings

by Paul J. Wolber
Taubman Lobby, North, Floor 1
Open daily from 8a.m. - 8p.m.

Glassworks

by Annette Baron
Taubman Lobby, North, Floor 1
Open daily from 8a.m. - 8p.m.

Collaborative Quilt Paintings

by Fran Cowen & Michael Schrock
Taubman Lobby, South, Floor 1
Open daily from 8a.m. - 8p.m.

Contrasts in Terra Cotta: Ceramic Works

by Susanne & John Stephenson
Taubman Lobby, South, Floor 1
Open daily from 8a.m. - 8p.m.

Vibrant Watercolors

by Sabine Krummel
University Hospital Main Lobby, Floor 1
Open daily from 8a.m. - 8p.m.

Detroit: Hand-Altered Polaroid Photographs

by Cynthia Davis
University Hospital Main Corridor, West, Floor 2, Open daily from 8a.m. - 8p.m.

Ceramic & Mixed-Media Sculpture

by Joe Szutz
Cancer Ctr. Main Lobby, Floor B2
Open Monday-Friday from 8a.m. - 5p.m.



Gifts of Art

Gifts of Art: Bringing the world of art & music to the University of Michigan Health System 1500 E. Medical Center Drive, Ann Arbor, MI 48109. All exhibits and performances are free. For more information email Carrie McClintock at cmc-clin@umich.edu or call 734-936-ARTS.

OCTOBER – NOVEMBER 2007 CONCERTS (every Thursday year round)

October, 2007

Classical & Ragtime Piano Music

by Paul Fine
Thursday, October 4, 12:10 pm
University Hospital Main Lobby, Floor 1

70's Lite Rock

by Secret promises
Thursday, October 11, 12:10 pm
University Hospital Main Lobby, Floor 1

Ragtime

by John Remmers
Thursday, October 18, 12:10 pm
University Hospital Main Lobby, Floor 1

Classical Piano

by Noel McRobbie
Sunday, October 25, 12:10 pm
University Hospital Main Lobby, Floor 1

November, 2007

Gary Ritter

Thursday, November 1, 12:10 pm
University Hospital Main Lobby, Floor 1

Royal Garden Trio

Thursday, November 8, 12:10 pm
University Hospital Main Lobby, Floor 1

Swinging Strings

Thursday, November 15, 12:10 pm
University Hospital Main Lobby, Floor 1

Happy Thanksgiving

No Concert
Thursday, November 22, 12:10 pm

Angela Wu

Thursday, November 29, 12:10 pm
University Hospital Main Lobby, Floor 1



Spring 2007 Annual Luncheon Continued



VOLUNTEERS ARE NEEDED

Volunteers are needed to staff the FRIENDS Gift Shops at the University of Michigan and C.S. Mott Children's Hospitals.

Our volunteers work in every aspect of retail shop operation from cashiering, to stocking, to buying and they have FUN in the process! No experience necessary, just a willingness to share your time and energy.

Proceeds from the FRIENDS Gift Shops support patient and community programs, scholarships for UMMC Child Care Center and the University of Michigan Medical School and much, much more.

For more information please contact Sandra Del Favero, University Hospital Gift Shop, (734) 936-5975.

Attached is the July 2007 Mott Children's and Women's Replacement Hospitals Project Newsletter. This month we share with you some details about our operational and planning efforts, news of upcoming Mott events including an exciting Lego crane project, and other information and updates.

C.S. Mott Children & Women's Replacement Hospitals Project Newsletter JULY 2007

Fundraising

A total of \$986,000 was raised from events in April, May, and June! The Mott Golf Classic, Music for Mott Life Sciences Orchestra with Jourdan Urbach concert, Radio-a-thon, Carr's Wash for Kids and the Brian Griese/Steve Hutchinson Champions for Children's Hearts Golf Event were each a success.

Pewabic Tiles Project

We're still selling tiles! \$100 buys a tile for a current or past C.S. Mott Hospital patient to design. Your support provides these patients the opportunity to make a tile that will become part of the new Mott hospital. Visit www.med.umich.edu/mott/help/fund_programs.html

Events

Tower Crane Child and Family Life Project Day

When the first tower crane arrives on the building site in August, construction workers will join Mott patients and families in the Child and Family Life Center for a Lego project. Kids can work in groups to build large Lego tower crane models or construct smaller cranes to take home with them. The smaller Lego sets will be handed out on the units and in clinics as well. Patients will learn about the crane erection process and build the model cranes as the actual tower crane rises on the construction site outside.

The Big House Big Heart Run –September 30 9 am

This 5K run takes you through U of M's campus with a spectacular finish through the Big House tunnel and onto the field. A portion of the entry fee is a tax deductible contribution to the new hospital and ALS Research. www.bighousebigheart.com

Planning: Involving Our Patients and Families

In our March newsletter, we shared that parent coordinator Kelly Parent has been working with the hospital to recognize and create opportunities for patients and families to provide input into facility design and hospital

operations. In May, seven former Mott patients and family members worked alongside health professionals to create solutions toward improving communication, efficiency, education/preparation, safety and the physical environment in Mott's surgical center. "Both staff and families were energized by this collaboration," Kelly reflected. Changes will be implemented now and transitioned to the new hospital. Families and patients will continue to be involved in current process improvement and operational planning for the new hospital.

Did you know? The tower cranes will be 300 feet tall! They will be the tallest cranes ever used in North America not secured to the building structure.

Operational Planning

The Operational Planning Committee participated in lean process improvement training in May and has broken into workgroups to continue designing and improving the processes that will enable services to be delivered effectively in the new hospital. The Product Flow Workgroup is applying techniques learned in lean training to evolve Materiel Services' inventory process from a Just In Time (JIT) model to a Low Unit of Measure (LUM) model. Materiel Services Director and Product Flow Workgroup lead Frank Krupansky explains: "In the current JIT model, supplies to restock unit inventories/PAR levels and to fill requisition orders are pulled from a warehouse of medical supplies located on the B2 level of University Hospital. In the future LUM model, individual unit orders will be electronically sent to our medical supply distributor who will then pick the products to fill the orders in our use units of measure(as opposed to case quantities) and pack the products in totes labeled for their respective units. The totes of supplies for C&W will be delivered directly to the C&W dock where a random audit to check for accuracy and completeness will occur before product is delivered to appropriate locations. Moving to LUM creates a leaner process for our organization; it reduces the work required to maintain an onsite warehouse (ordering, receiving, putting away and pulling product). This summer, we are gathering information from other hospitals who have implemented LUM. In the fall, a cross-functional team will begin developing an LUM implementation strategy. Our goal is to be converted to LUM in 2009 so that it is a stable process well before activation of C&W."

Your questions...

"Where will employee parking be available once the hospital is complete?" Kelli Thompson, Pediatrics

...answered:

There will be no parking on the new hospital site. Employee parking will exist as it is today, or as modified