Greetings!

Welcome Fall!

The summer seems to have flown by and here we are welcoming in another Fall. Time to take out your sweaters and turtlenecks and crank up the heat as we head into one of Michigan's most beautiful seasons! Beautiful colors of red and gold mix with the maize and blue of football that signal Fall is here.

You will also see the change in colors in apparel and giftware appearing in the gift shops as we move into Fall and football season with the ghosts and goblins of Halloween following close behind. Winter and the holiday season are not too far off and the shops will soon be filled with all sorts of interesting and fun merchandise for your purchasing pleasure.

Remember that all of your purchases enable us to provide grants for patients and their families. Every purchase makes a difference!

Thank you for your support!

Karen Stern,
The Friends Organization lost a long time friend and great volunteer with the passing of Arlett Gibbons in July. Arlett was a dedicated worker with 15 years of service and always had a smile and a kind word for you. She worked on Mondays in the backroom sorting and restocking University of Michigan apparel.

Arlett was born in Peru, Illinois in 1930 and married Jim Gibbons in 1953. They lived in Peru, Illinois, Ames, Iowa, Platteville, Wisconsin, and Detroit, Michigan before moving to Ann Arbor in 1969 when her husband, Jim became a Professor of Economics at Eastern Michigan University. She was an academic secretary for the Math Department at the University of Michigan from 1973 to 1989. She volunteered at the Newman Center of St. Mary's Parish and the University of Michigan gift shop along with traveling all over the world.

Arlett will be greatly missed by her Friends family.

What's New in the Gift Shops?

Manager's Musing

Welcome to Fall!

This is the beginning of a very exciting time in the shops. This month we are offering many creative Halloween designs from our vendors. By the time you've read this, we will have conducted our first in-store Michigan apparel sale. With savings of 30%, I'm sure the results will be very "Go Blue". Finally, we will be setting Christmas décor by the end of October. We have lots of merchandise to showcase...
for the upcoming holiday season. Be prepared for a high wow factor!

Thanks to all for your patience while we get the back room reorganized and our processes streamlined. As you know, we now transfer inventory between the shops in the system and it can create some lag in getting to the other locations. We are also tasking Amanda with creating a flow and direction to that space. Her considerable retail experience will bring strong dividends.

Enjoy the crispness in the air...there is no finer time or place to be.

Robert Newman, JD
FRIENDS Organization

Way back when: Reflections on the Gift Shop Beginnings

Recently we had an opportunity to meet with several "seasoned" gift shop volunteers who shared their stories and memories of the starting days of the hospital gift shop. It's amazing to think about these humble beginnings helping to shape our current "empire" of today!

Mary Ann Crawford, Sue Gikas, Katie Renken, and Gloria Stapp all gathered on a summer day to meet with Karen Stern, Michele Sanford and Julie Piazza. Here are some fun facts we learned during our time together:

- Before the beginning of the shop, the Galen...
Society was the only place available to buy candy, cigarettes, newspapers, etc.

- “The Shop” started at Old Main University Hospital in 1952 with a cash register, small counter and an apparel rack.
- “The Shop” sold cosmetics, jewelry, household items, sleepwear, over the counter medications, candy and matches to go along with the Galen’s cigarettes!
- The “volunteer guild” became what we now call “FRIENDS” of UMHS Gift Shops.
- Everyone recalled patients coming to “smell the flowers” at the gift shop counter! Another added benefit to the gift shop experiences - “free smells”!

These longtime gift shop volunteers reminded us that they were and are FRIENDS who volunteered together, carpooled together to their volunteer shifts, and recruited many of our longtime dedicated community volunteers because of their friendship and desire to help the hospital.

Lesson learned: Keep on recruiting from our neighborhoods, social circles and work colleagues.

Thanks for sharing the journey with us...stay tuned for more reflections in future newsletters!

Julie Piazza & Karen Stern
UMHS Friends Advisory Board

**Spring Luncheon FY15**

The Annual Spring Luncheon for the Gift Shop Volunteers was well attended. Cindy Brown and Denise Landis from the U of M Survival Flight Program presented a PowerPoint presentation regarding their program and talked about the impact the Teddy Bears have on the families of Survival Flights. Grants monies from the Gift Shop support their program for the purchase of Teddy Bears. The new slate of officers for the Friends Board 2015-2016 was presented and members were

**UMHS Friends Gift Shops Advisory Board of Directors and/or Committees.**

Volunteering in the Friends Gift Shops is a fun and rewarding experience. But do you ever wonder what goes on behind the scenes of the shops themselves? Kicking up your volunteer service a notch gives you a look at and a voice in making the Friends Gift Shops what you want them to be. Consider this: Friends Gifts Shops were formed and continue to be directed by volunteers like you. You spend your time on the “front lines” of the shops, serving and hearing about our customer’s needs. Who is better qualified to discuss these issues than you?

For more information contact Waitzy Brown, UMHS Friends Advisory Board Administrative Assistant at FriendsofUMHS@med.umich.edu

**Get Involved!**

- Click this link to Join Our Electronic Mailing List

- OR -

To receive UMHS Friends Gift Shops eNewsletters Text 'UMHSFRIENDS' to 22828 to get started
sworn in by Leslie Kamil.

Lucky ladies went home with beautiful hanging baskets.

Pat Richards, UMHS Friends Board Programs
Director FY15

## July 2015 Fund Grant Recipients

**CPS - Region Alliance Health Schools**
$4,520.00

**Dominos Farm**
$2,000.00

**Geriatric Center Social Work & CP**
$1,778.97

**Meals on Wheels (Ann Arbor)**
$12,380

**Maternal Infant Health Program**
$6,845.00

**PEAC**
$35,000.00

**PM&R Pediatric**
$1,708.00

**PM&R Pediatric Neurorehabilitation Program**
$1,400.00

**Picture This!**
On September 16, 2015, Picture This! a Friend's sponsored project was unveiled on the twelfth floor of C.S.Mott Hospital. Children born with craniofacial differences were paired with local professional photographers to learn the art and craft of photography. The nine craniofacial patients were photographed in Nichols Arboretum and then given a chance to show what they had learned with their cameras. They showed off their work in a gallery at the hospital for friends and family. The show will soon be featured in the lobby of the Children's Hospital and will eventually move to Matthaei Botanical Gardens.

Here is the vision of the project and the people who were involved:

Children born with craniofacial differences are the subject of clinical photography from the time of their birth, throughout their childhood, and well into adolescence. The photography studio and cameras are often experienced in the setting of the hospital or clinic where the focus is highlighting and documenting the child's facial difference. This project is designed to demystify the experience of being photographed, to communicate that the photographic medium can be used to highlight the child's personality rather than merely appearance, and to introduce them to an art form that they can develop an interest in throughout the course of their life.

Dr. Christian Vercler was the lead for this project. Plastic Surgery - Cranial Facial Clinic
Bethany Lechtanski, Carolyn Walborn, Kathy Richards-Peal, Thuy Phan, Julie Piazza, Meg Wehrya, Rebecca Priest

Thank You to all of you for making this happen!
FRIENDS OUTSIDE YOUR WINDOW

With funding from the Friends Gift Shop Organization, a beautiful video was created to provide C.S. Mott patients and their families with areas of solitude, rejuvenation and peace at the hospital and nearby in Nichols Arboretum. It is a reminder of our neighbors across the street and the view outside many of our patient’s hospital room windows. This video will be going up on the GetWellnetwork.

https://www.youtube.com/watch?v=jba6rRVLFoI

The idea for the video was initiated by Julie Piazza, Project Manager for Patient and Family Centered Care / Child & Family Life. But it was a collaborative effort between the arboretum, hospital, staff, patients and their families, and the animal assisted therapists. Julie writes in her blog:

"I am still reminded of the ebb and flow of our work with families and our image of the nearby Huron River, as it provides a natural reminder for distraction and discovery just outside our hospital’s windows AND provides distraction and discovery for our patient pathway to the operating rooms.

Building community is what each of us are doing every day. I am continually inspired by the journeys of patients, families and staff as we partner together to build bridges of care in our hospital community and nearby. Thank you for your efforts to support, comfort, communicate, share and try new ideas to continue efforts to make our spaces for children and adults even better."

This is what is being undertaken with grants from Friends. Please check out the video to discover the "Friends Outside Your Window." If you are interested in applying for a grant from the Friends Gift Shop Organization, please see our website for an application.

Check out UMHS Friends Gift Shops...

Visit us: http://www.med.umich.edu/friends/
Tweet us: https://mobile.twitter.com/UMFriendsGiftSh
Like us: https://www.facebook.com/umfriends
Sincerely,

Karen Stern,
Friends of UMHS Gift Shops Advisory Board Communications Director