The University of Michigan Remote Second Medical Opinion Program is provided as a resource for consultative medical advice and treatment recommendations for patients who seek a second opinion on their complex medical conditions and disorders but who are not able or perhaps not ready to be seen in one of the University of Michigan clinics. We strongly suggest that you carefully read the following terms and conditions. Because this service is accessible via [www.uofmhealth.org](http://www.uofmhealth.org) (search for “remote second medical opinion”) you agree to abide by our Legal Disclaimer posted there, as well as the Remote Second Medical Opinion Program terms and conditions described below. These terms and conditions are subject to change at the discretion of the University of Michigan Hospitals and Health Centers. It is your responsibility to review them regularly as you will be held to any changes made to the terms and conditions up to the day you submit a request for a consultation from the Remote Second Medical Opinion Program.

**Stored Information**
We will learn certain information about you if you visit University of Michigan web sites. You should know that we will store the following information from your web site visits: the IP address from which you access the Internet, the date and time, the Internet address of the web site from which you linked directly to our site, the name of the file or the words you searched, and the browser used to access our site. This information is used to measure the number of visitors to the various sections of our site and identify system performance or problem areas. We also use this information to help us improve features of the site and to make the site more useful. All data collected on our web site is protected from unauthorized access. Personal information is encrypted using SSL (secure sockets layer) technology.

**Personally Provided Information**
If you choose to provide us with personal information via email or postal mail/courier, or by filling out a form and submitting it through our web site, we use that information to respond to your request and to help us provide you with information or material that you request. We do not give, share, sell, or transfer any personal information to a third party unless required by law or as described in our Notice of Privacy Practices.

For more information about the University of Michigan Hospitals and Health Centers privacy policies and practices, and/or to exercise your privacy rights, please visit our Notice of Privacy Practices at: [http://www.uofmhealth.org/Patient+and+Visitor+Guide/hipaa](http://www.uofmhealth.org/Patient+and+Visitor+Guide/hipaa)

**Links to Other Sites**
Some University of Michigan Hospitals and Health Centers web sites provide links to other internet sites that provide health information. Once you link to another site, you are subject to the privacy policy of the new site. We do not share any individual personal information with any site to which this web site links.
Site Access and Licenses
The University of Michigan Remote Second Medical Opinion web site access is permitted only for individual and private use by complying with the terms and conditions.

Limitations of the Consultative Service
By using the University of Michigan Remote Second Medical Opinion Service, you agree to abide by the Terms and Conditions posted at our website at www.uofm.health.org search “Remote Second Medical Opinion.”

Prior to initiating the Remote Second Medical Opinion Service, we require your agreement to and understanding of the Terms and Conditions described below:

Consultative Service
The service provided through the University of Michigan Remote Second Medical Opinion Service is different from the diagnostic services typically provided by a physician. The University of Michigan Hospitals and Health Centers physicians providing this service will not have the benefit of information that would be obtained by examining you in person and observing your physical condition. Therefore, the physician may not be aware of facts or information that would affect his or her opinion of your diagnosis. Because this is a limitation on the accuracy of his or her opinion, and this is a risk to you, the recommendations of the University of Michigan Hospitals and Health Centers physician will be submitted to your local physician.

BY DECIDING TO ENGAGE THIS SERVICE, YOU ACKNOWLEDGE AND AGREE THAT YOU ARE AWARE OF THIS LIMITATION AND AGREE TO ASSUME THE RISK OF THIS LIMITATION.

By requesting a Remote Second Medical Opinion, you acknowledge and agree that:
- The diagnosis you will receive is limited and provisional;
- The Remote Second Medical Opinion is not intended to replace a full medical evaluation or a face-to-face visit with a physician;
- The University of Michigan Health System physician does not have important information that is usually obtained through a physical examination and;
- The absence of a physical examination may affect the University of Michigan Health System physician’s ability to diagnose and medically advise your condition, disease or injury.

BY ENGAGING OUR SERVICES, YOU ACKNOWLEDGE AND AGREE TO ASSUME THE RISK OF THESE LIMITATIONS. YOU FURTHER UNDERSTAND THAT NO WARRANTY OR GUARANTEE HAS BEEN MADE TO YOU CONCERNING ANY PARTICULAR RESULT OR CURE OF YOUR CONDITION.
Payment and Credit Card Transactions
Services rendered under the Remote Second Medical Opinion Program are not covered by insurance and UMHS will not bill your medical insurance policy. The University of Michigan Hospitals and Health Centers does not accept payment in the form of cash, check or money order for this program. Major credit cards (MasterCard, Visa, American Express and Discover) are the accepted means of payment. Once submitted, the University of Michigan Hospitals and Health Centers maintains the right to utilize your credit card to make a payment for any services rendered under the Remote Second Medical Opinion Program. You agree to allow us to charge your credit card for services as they are rendered. In case your credit card expires or we cannot bill your credit card, we will send you a notice, and your request for services from the Remote Second Medical Opinion Program will not be fulfilled until full payment has been received and/or verified. Upon receipt, please provide us with a valid credit card we can charge for the amount due.

Termination of Program Participation
By signing the University of Michigan Hospitals and Health Centers Remote Second Medical Opinion Program Terms and Conditions, you agree to follow the process steps and fully abide by the terms and conditions. Failure to follow the terms and conditions and/or support the Program application with materials of sufficient scope or quality to render an opinion will result in termination of the consultation and your participation in the Remote Second Medical Opinion Program. Should program termination occur, fees for services already rendered will be charged to your credit card.

State Jurisdiction
This agreement shall be governed by and construed in accordance with the law of the State of Michigan. Any claims, demands or actions asserted against the University of Michigan shall be brought in the Michigan Court of Claims.

I HAVE READ AND UNDERSTAND THE INFORMATION ON THIS FORM BEFORE I SIGNED IT.
I AGREE TO THE TERMS AND CONDITIONS OF THE REMOTESECOND MEDICAL OPINION SERVICE.

____________________________________________________
Signature of Patient or Legally Authorized Representative (if patient is a minor or unable to sign)  ____/____/______  Date (mm/dd/yyyy)

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Printed Name of Legally Authorized Representative (if patient is a minor or unable to sign)
Relationship:  ☐ Spouse  ☐ Parent  ☐ Next-of-Kin  ☐ Legal Guardian  ☐ DPOA for Healthcare

NOTE TO PROVIDERS: PLEASE RETAIN ALL PAGES FOR THE MEDICAL RECORD