



# Velos eResearch Hardware and Software Requirements and Configuration

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## I. Requirements Hardware

Listed below are the recommended equipment used with the Velos eResearch Application.

### Notes:

1. Minimum requirements for workstations and laptops assume that the equipment is running only Velos applications.
2. Specifications of a workstation or laptop should be determined based on the number of applications running concurrently and the desired performance level of each application being run.
3. While Intel specifications are provided, a processor of equivalent or greater capabilities from another manufacturer, such as AMD, is satisfactory

Item	Recommended
Windows PC or Laptop	Intel Core2 Duo Processor or better, 1GB RAM or higher or equivalent
Mac	Intel Core2 Duo Processor or better; 1GB RAM or higher
Tablets	Not Officially Supported
Printers	Standard office printer
Internet Connection	1500 Kbps (up/down) or higher

## A. Software

The following table indicates the supported software and hardware/software combinations. Any issues with the use of the Velos application in a configuration that is not supported are the responsibility of the user or customer.

### Notes:

1. If pop-up blocker software is installed on workstations or laptops, it must be configured to allow the Velos eResearch address or website
2. IE is not supported on Mac machines



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Software Table

Software	Equipment	Versions Supported
Internet Explorer	Windows machines only	Version v6.x, v7.x
Mozilla Firefox	Windows machines or Mac	Version 2.x and higher
Safari	Mac	Version 2
Anti-Virus Software	Any reputable software, e.g. McAfee, Norton, etc.	Optional; Recommended for users who will be uploading files from an external source that will be stored in the application