

**University of Michigan
C. S. Mott Children's Hospital**

**FAMILY LAPTOP CONNECTIONS
ACCEPTABLE USE POLICY**

PURPOSE

In support of our mission and commitment to provide family-centered care, University of Michigan C.S. Mott Children's Hospital has made available Internet connections for laptops in each patient room throughout the Children's Hospital. The purpose of these connections is to provide free public Internet access to facilitate communication and education of our patients, families and guests.

GOALS

The goals of this policy are to:

1. Provide a valuable resource for patients, families and guests.
2. Describe the acceptable and unacceptable uses of the Family Laptop Connections at the Hospital.
3. Ensure that the Internet is used in a manner that protects the privacy of patients in accordance with all rules, regulations, and laws pertaining to the University of Michigan Health System.

ACCEPTABLE USES

C.S. Mott Children's Hospital grants patients, families and guests the **privilege** of using the Family Laptop Connections provided that they agree to and act in accordance with the stated rules of this policy.

Patients, families and guests, may connect their personal computers to the Internet, however, these services may be restricted at any time for use not consistent with these guidelines. The Internet connection will be available 24 hours a day, with the exception of scheduled service times and unexpected technical problems.

1) Education/Internet Access

- Users will be granted limited access the Internet or World Wide Web information and resources. C.S. Mott Children's Hospital has the right to place reasonable restrictions on the material accessed. Filtering software has been installed on the network in an attempt to block sites that have potentially inappropriate material (see section on Content Filtering for more detail).
- The C.S. Mott Children's Hospital Family Laptop Connections may not to be used for commercial purposes. This means users may not offer, provide, or purchase products or services through the system.
- The C.S. Mott Children's Hospital Family Laptop Connections may not to be used for religious or political lobbying.
- Printing is not accessible by the Family Laptop Connections. Users can print for free in the Women's Health Resource Center, located on the 2nd Floor of Taubman, or in select Child Life activity rooms.

2) Electronic Mail, or e-mail

- E-mail correspondence between two people or a small group of people is considered private, although users should remember that electronic correspondence is in general far less secure than paper correspondence.
- C.S. Mott Children's Hospital does not provide individual e-mail accounts. If users have an Internet e-mail account, they will be able to send and receive e-mail through this Internet connection. The Hospital is not responsible for any e-mail service used. [*These details are to be decided*]

3) Privacy and Respect

- Users will display a general level of respect and privacy of others.
- Users will respect the work that needs to be done by doctors, nurses and other hospital staff. In the event that the use of the computers interferes with care given, users may be instructed to turn the computer off. If asked, users must comply with the request immediately. Non-compliance may result in loss of user privileges.

UNACCEPTABLE USE

With these privileges come certain responsibilities. Users need to familiarize themselves with these responsibilities. Failure to adhere to them may result in the loss of user privileges.

1) Safety/Security

- Users will avoid the knowing or inadvertent spread of computer viruses. "Computer viruses" are programs that have been developed as pranks, and can destroy valuable programs and data. Deliberate attempts to degrade or disrupt system performance of these computers or any other computer system on the Internet by spreading computer viruses is considered criminal activity under state and federal law.
- Users may not vandalize, damage, or disable the property of another individual or organization.

2) Illegal Activities

- In accordance with U.S. Copyright Law, users may not copy or distribute electronic materials (including electronic mail, text, images, programs, or data) without the explicit permission of the copyright holder. Users are responsible for any consequences of copyright infringement. C.S. Mott Children's Hospital expressly disclaims any liability or responsibility resulting from such use.
- Users may not access, view, copy, alter, or destroy data, software, documentation or communications belonging to C.S. Mott Children's Hospital or another individual without authorized permission.
- The Internet may not be used in any way that violates any local, state, or federal statute.

3) Inappropriate Material and Language

- Users are not permitted to access, upload, download or distribute pornographic, obscene, or sexually explicit material; nor to transmit obscene, abusive, sexually explicit, threatening or harassing language.
- Users may not post information that could cause damage or disruption. Users are also not allowed to engage in personal attacks, including prejudicial or discriminatory attacks.

ACCESS BY MINORS

Parents or legal guardians must assume responsibility for deciding which resources are appropriate for their own children. Parents or legal guardians should instruct their children in the use of the Internet and inform them about materials they should and should not use.

CONTENT FILTERING

While the Hospital affirms and acknowledges the rights and responsibilities of parents and legal guardians to monitor and determine their children's access, the Hospital has installed filtering software to assist in the safe and effective use of the Internet by minors. Parents or legal guardians should note that Internet filtering software cannot guarantee a safe Internet environment. A parent or legal guardian should accompany children under the age of 18 when using the Family Laptop Connection. The Hospital accepts no liability related to a minor accessing or using laptop connections.

The filtering software are provided "As Is". Under no circumstances will C.S. Mott Children's Hospital be held liable for any damages resulting from the use, or malfunction of this product.

FAILURE TO COMPLY

By using the Family Laptop Connections, users agree to abide by this *Acceptable Use Policy*. Any violation of the policy and rules may result in the loss of user access to the Internet connections. When and where applicable, law enforcement agencies may be involved for additional disciplinary action.

LIMITED LIABILITY

The Internet contains a large amount of material and opinions from several different points of view. Access does not mean or imply endorsement by the Hospital of any of the information, images or commentary found on the Internet. Since the Internet is a global network, there are no state or local controls of its users or its content. Individuals, thus, use at his/her own risk.

C.S. Mott Children's Hospital makes no warranties of any kind, neither expressed nor implied, for the Internet access it is providing. The Hospital will not be responsible for any damages users suffer, including but not limited to the following:

- Loss of data resulting from delays or interruptions in service
- The accuracy, nature, or quality of information stored on diskettes, hard drives or servers
- The accuracy, nature, or quality of information gathered through the provided Internet access
- Personal property used to access Hospital computers or networks or for the provided Internet access
- Unauthorized financial obligations resulting from the provided Internet access

The Hospital merely facilitates the access and dissemination of information through its systems. Users are solely responsible for any material accessed and disseminated.