

## Spiritual Care Frequently Asked Questions

### **What are the regular hours for chaplain staff to be in the hospital?**

Answer: Monday through Friday, 8 a.m. to 5 p.m.

### **How do you contact a chaplain during regular business hours?**

Answer: Call 734-936-4041

### **Are staff chaplains available after regular business hours for emergency needs?**

Answer: Yes, our on-call chaplain covers emergencies and can be reached through the paging operator. However, this chaplain is not in-house and it will take approximately 30 minutes for him/her to arrive at the hospital.

### **How do you contact a chaplain for emergency needs after business hours?**

Answer: Request that hospital staff call the paging operator and ask for the on-call chaplain.

### **When the situation demands it, who arranges a family visit to the hospital morgue?**

Answer: A Spiritual Care chaplain or a social worker. To contact the Spiritual Care office call 734-936-4041.

### **Do staff chaplains visit patients by denomination/religion or by units?**

Answer: Each chaplain is assigned to units and floors, but Catholic patients in University Hospital are seen by the Catholic deacon, priest or by Eucharistic ministers. The other exception is our Lutheran chaplain who sees Lutheran patients.

### **Are there religious services conducted in the hospital?**

Answer: Yes.

Catholic Mass: Weekdays at noon and Sundays at 9:30 a.m. in the main chapel

Protestant Service: Sunday at 11 a.m. at the main chapel

Muslim Prayers: Friday at 1:30 p.m. (2C224, University Hospital)

### **Where are the hospital's chapels located?**

The main chapel is next to the Spiritual Care Offices, in University Hospital, Room 2A215 (Next to the Ford Amphitheater) The Mott Hospital chapel is on the eighth floor in room F8315.

### **What channel is the hospital's religious programming channel?**

Answer: Channel 37

**What types of programming can be found on this channel?**

The Sunday chapel services, Catholic and Protestant services are re-broadcast twice daily. Additional inspirational programs are televised on channel 37 from 8 a.m. to 7:30 p.m.