

Wound Dressing Supplies: Frequently Asked Questions

Where do I get wound dressing supplies?

- Medical supply companies
- Home care agencies
- Various online retailers

Where do I get my dressing supplies?

This depends on your insurance. Here are some common possibilities:

- You may pick your medical supply company.
- Your insurance may tell you which company to use.
- Your home care agency may supply the dressings (only if you have Medicare).
- You may need to buy the dressings on your own.

Does my insurance cover wound dressing supplies?

This depends on your insurance. We cannot determine what your insurance policy covers, you must contact them to find out. When you call you can request for Michigan Medicine to send your supply order to a medical supply company. You may have to pay if it is not covered by insurance.

I need a medical supply company. Which company should I use?

This depends on your insurance. There are many companies that ship wound dressings to your home.

When will I get my supplies?

1. We will send the order for wound dressing supplies to the medical supply company.
2. They will call you with an unfamiliar phone number. Please answer.

3. You will call the medical supply company if you have further questions.

Your medical supply company: _____
Phone Number: _____

I did not get enough dressing supplies, what should I do?

Your insurance company determines the amount of supplies. We cannot request additional supplies. Talk to your provider about options if you run out of supplies.

I need more dressing supplies, what should I do?

Dressing supplies are ordered every 30 days. Insurance companies require new wound measurements to order additional supplies.

- You will need an appointment with us to obtain new measurements.
- Before your appointment check what supplies you currently have at home.
- During your appointment tell your provider what supplies you will need for the next 30 days.

My supplies are wrong. What do I do?

- Call the medical supply company.

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