

Peritoneal Dialysis: Rules and Guidelines

- If you cannot make your appointment or are running late, contact the dialysis unit at (734) 232-7373.
- Wear your ID badge and complete the health screening when you enter the hospital.
- Currently 2 adults are allowed on the unit for clinic appointments with a patient. However, this can change based on overall hospital visiting restrictions, especially during cold, flu, and COVID season.
- During your clinic appointment, please avoid using your cell phone.
 - If you must take a phone call during your appointment, we request you leave the room so the clinic visit can continue with the other caregiver.
 - Keep your cell phone ring volume and conversation volume low so it doesn't disturb other patients or staff in the dialysis unit. If staff thinks your cell phone use is interfering with the care being provided in the dialysis unit, they will ask you to step outside of the unit while you're using your phone or ask you to turn it off.
 - If you use profanity (swear words) or talk about any inappropriate activities on the cell phone, staff will ask you to leave the unit for your phone call.
- When planning a vacation, talk with your dialysis social worker at least 1
 month before to help you plan for your trip (including planning supplies,
 the possible need for local contacts, etc.).
- Let your clinical care coordinator know at least 2 business days before you need a prescription refill.
- Help support a healing environment for your child, as well as other patients on the dialysis unit, by watching your noise level.
- Help support a clean and safe environment for all staff and patients by

sanitizing your hands before entering the dialysis unit. Also, keep all personal items clear from walkways.

- Treat all medical staff with respect and courtesy. Respectful communication with staff includes, but is not limited to:
 - Using a calm voice and appropriate language
 - Not using threatening statements or explicit language (swear words)
 - Giving providers enough time to respond to family and patient requests
- Patient information is confidential (private), and we cannot share it with other patients and families.

Disclaimer: This document contains information and/or instructional materials developed by University of Michigan (U-M) Health for the typical patient with your condition. It may include links to online content that was not created by U-M Health and for which U-M Health does not assume responsibility. It does not replace medical advice from your health care provider because your experience may differ from that of the typical patient. Talk to your health care provider if you have any questions about this document, your condition, or your treatment plan.

Authors: Rachel Galimberti, RN, Kelsey Danehy, RN Reviewer: Vivian Shih, MD Edited by: Brittany Batell, MPH MSW CHES

Patient Education by <u>U-M Health</u> is licensed under a <u>Creative Commons Attribution-NonCommercial-ShareAlike 4.0 International Public License</u>. Last revised 06/2024