



# Hemodialysis Patient Rights & Responsibilities

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## **Hemodialysis patient and family responsibilities:**

- Wear your ID badge and complete the health screening upon entering the hospital.
- Arrive 15 minutes ahead of your treatment and appointment time.
- Contact the dialysis unit if you cannot make your appointment or are running late: (734) 232-7373.
- It is important you take the medications prescribed for you as directed by your provider. This will help maximize the benefits of dialysis and any other treatments you are receiving.
- Monitor your sound level to promote a healing environment for your child as well as the other patients on the dialysis unit.
- Wash or sanitize your hands before entering the patient bay, and keep all personal items clear from walkways.
- Treat all medical staff with respect and courtesy. Respectful communication with staff includes, but is not limited to:
  - Using a calm voice and appropriate language
  - Not using threatening statements or explicit language
  - Giving providers adequate notice to respond to family or patient requests

## **You have the right to:**

- Receive respectful and courteous care.
- Have your questions answered in a timely manner.
- Have your questions answered in language you can understand (not medical-speak).
- Know the names of your caregivers.
- Receive education on your disease process and treatments.

- Participate in your care including determining which type of dialysis is best for you and your family.
- Express concerns about the facility, your providers, or your therapy in a non-threatening setting. (See grievance policy)
- Be a partner in your child's care
  - This means that we recognize you as an important member of your child's health care team because you know your child better than anyone. During your child's treatment, you can expect care providers to share information with you about your child; welcome your participation in caring for your child at your level of comfort; and truly listen to your input and concerns.

Disclaimer: This document contains information and/or instructional materials developed by Michigan Medicine for the typical patient with your condition. It may include links to online content that was not created by Michigan Medicine and for which Michigan Medicine does not assume responsibility. It does not replace medical advice from your health care provider because your experience may differ from that of the typical patient. Talk to your health care provider if you have any questions about this document, your condition or your treatment plan.

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