

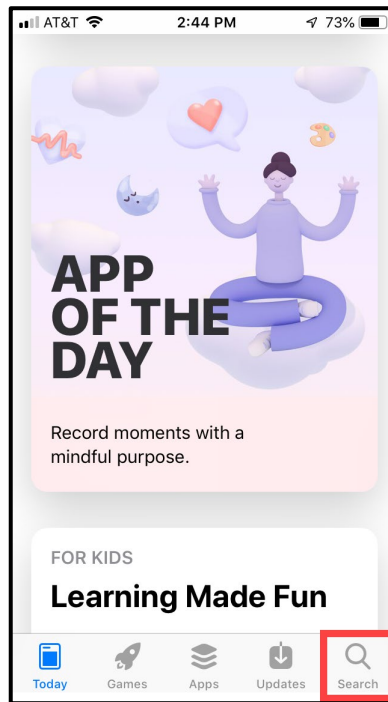
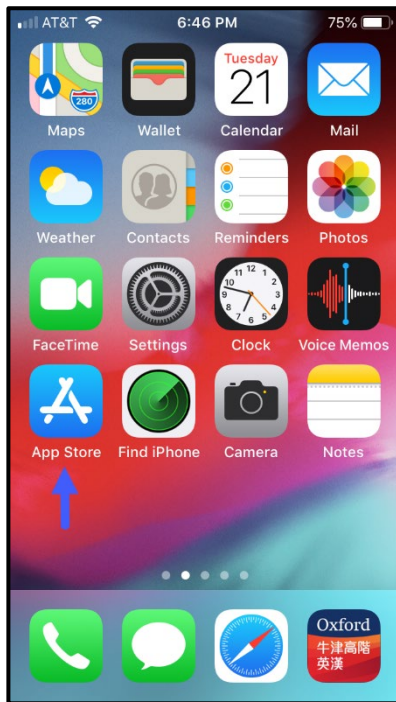
Setting up your Michigan Medicine Patient Portal App

Step 1 (if needed):

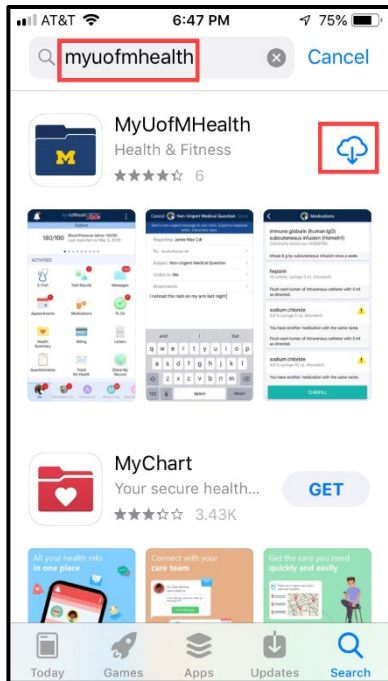
Call the patient portal assistance hotline at (734) 615-0872. The operator will talk you through the steps in this handout. If you do not speak English, you can ask the operator for an interpreter.

Step 2: Download the portal app:

- Find the App Store (blue icon) on your iPhone
- Click on the magnifying glass to search

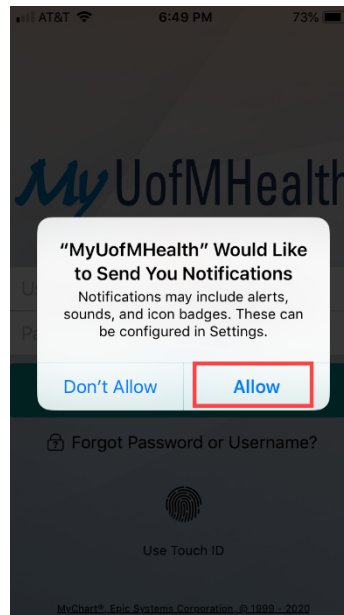
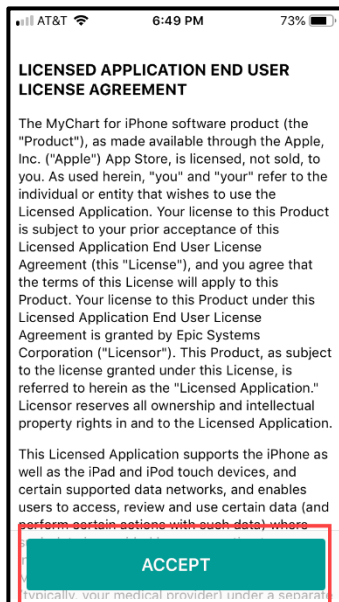


- Search & download
“MyUofMHealth”



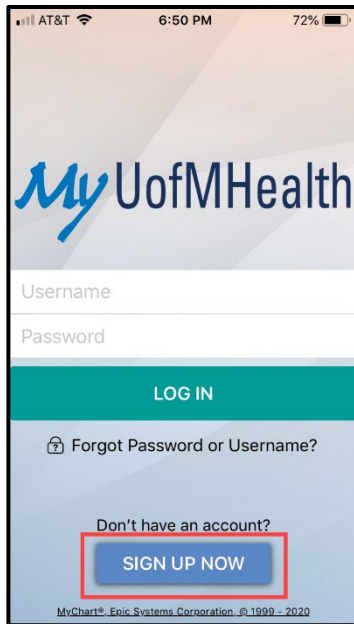
Step 3: Accept the end user agreement

- a. Click on the green button at the end of the user agreement to accept
- b. Click **allow** on the right side of the allow notifications screen to continue.



Step 4: Begin registration

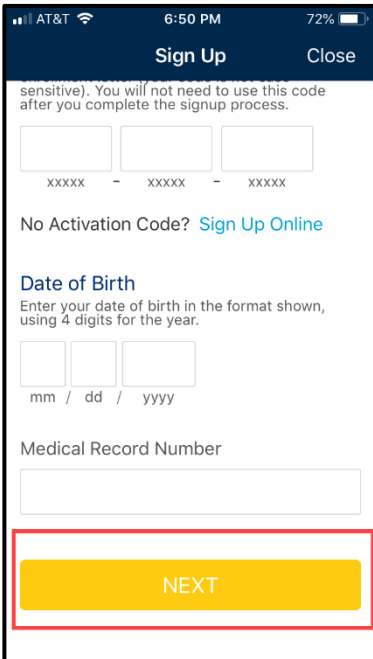
- a. Click the blue button on the login screen to sign up for an account.



Step 5: Enter your personal Information

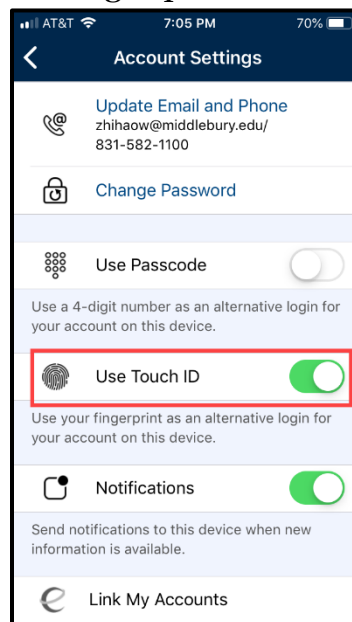
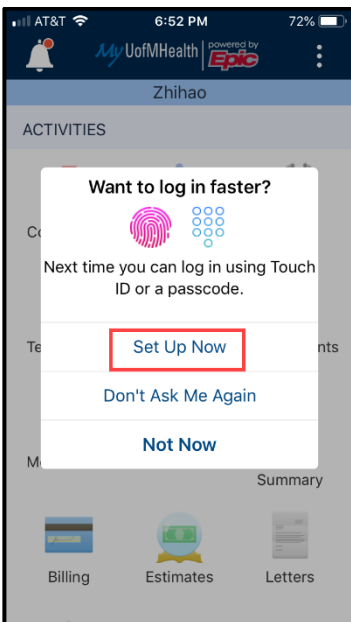
- a. Ask the operator for your activation code, then enter it in the spaces. Enter your birthday and Medical Record Number (MRN) then click on the yellow button: "Next"

- b. Afterwards, the system will be asking you to provide your email address twice, then you proceed to set up your user name and password, security questions. Once those are set, make sure you write them down.



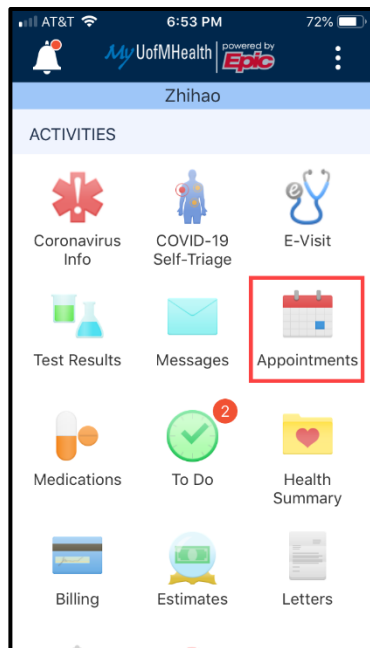
(Your choice) Step 6: Set up touch ID, so log in will be easier

- a. Choose the first one “Set Up Now” b. Switch on the option that shows finger print



Step 7: Be ready for your visit

- a. Click on the calendar icon that says “Appointments”. Once there, click on the video button, then wait patiently for your doctor and interpreter to join the visit!



Disclaimer: This document contains information and/or instructional materials developed by Michigan Medicine for the typical patient with your condition. It may include links to online content that was not created by Michigan Medicine and for which Michigan Medicine does not assume responsibility. It does not replace medical advice from your health care provider because your experience may differ from that of the typical patient. Talk to your health care provider if you have any questions about this document, your condition or your treatment plan.

Reviewed by: Jennifer Fox

Edited by: Karelyn Munro, BA

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