

# Setting up your Michigan Medicine Patient Portal App

## Step 1 (if needed):

Call the patient portal assistance hotline at (734) 615-0872. The operator will talk you through the steps in this handout. If you do not speak English, you can ask the operator for an interpreter.

### Step 2: Download the portal app:

a. Find the App Store (blue icon) on your iPhone



c. Search & download "MyUofMHealth" b. Click on the magnifying glass to search



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#### Step 3: Accept the end user agreement

a. Click on the green button at the end of the user agreement to



b. Click **allow** on the right side of the allow notifications screen to continue.



## Step 4: Begin registration

a. Click the blue button on the login screen to sign up for an account.

Interpreter Services Setting up your Michigan Medicine Patient Portal App (Mandarin/Cantonese)

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My UofMHealth				
Username				
Password				
LOG IN				
Forgot Password or Username?				
MyChart®, Epic	SIGN UP NOW	199 - 2020		

## Step 5: Enter your personal Information

a. Ask the operator for your activation code, then enter it in the spaces. Enter your birthday and Medical Record Number (MRN) then click on the yellow button: "Next"



b. Afterwards, the system will be asking you to provide your email address twice, then you proceed to set up your user name and password, security questions. Once those are set, make sure you write them down.

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	Sign Up	Close		
sensitive). You will not need to use this code after you complete the signup process.				
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No Activation Code? Sign Up Online				
Date of Birth Enter your date of birth in the format shown, using 4 digits for the year.				
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Medical Record Number				
NEXT				

## (Your choice) Step 6: Set up touch ID, so log in will be easier

a. Choose the first one "Set Up Now"



b. Switch on the option that shows finger print



Step 7: Be ready for your visit

Interpreter Services Setting up your Michigan Medicine Patient Portal App (Mandarin/Cantonese) a. Click on the calendar icon that says "Appointments". Once there, click on the video button, then wait patiently for your doctor and interpreter to join the visit!



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