



## Welcome to Infusion at The Brighton Center for Specialty Care

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The Brighton Center for Specialty Care is located in a community setting North of the main medical campus. You can access the same Michigan Medicine quality care in a smaller, more convenient setting. The infusion department has an experienced team of registered nurses, medical assistants, pharmacy staff, clerical staff and advanced practice providers who all contribute to the delivery of your infusion therapy.

**Infusion therapy** is a form of treatment where you can receive medications, electrolytes, or other therapies intravenously (through a vein). Select medications may also be given through Intramuscular (IM) or subcutaneous (SQ) injections. All therapies performed in infusion are designed for you to return home on the same day, allowing you to spend less time in a medical setting.

### **What can I expect?**

1. Lab (blood) work is often required before receiving your therapy. The check-in desk may ask you if labs were drawn. Please have labs drawn at least 1 hour before your infusion appointment. The results are often needed for the pharmacists to make the correct dose of medicine, or to verify that it is safe for you to receive your treatment.
2. Once the lab results are completed and acceptable for treatment, you will be brought to the infusion area by a medical assistant.
3. On the way to the infusion area you can expect to verify your name and date of birth, have your weight checked your height verified and your vital signs taken. The infusion nurse will:
  - a. Verify your current list of medications
  - b. Ensure you meet criteria to be treated
  - c. Place an IV or access your central line to begin treatment.

## **Conditions treated and therapy offered:**

Comprehensive care for pediatrics and adults include (but is not limited to):

- Anemia/Iron Deficiency (blood transfusions, iron infusion, venofer)
- Hemachromatosis (therapeutic phlebotomy)
- Crohn's Disease (Remicade, Inflectra, Tysabri)
- Rheumatoid Arthritis (Remicade, Inflectra, Orencia)
- Psoriatic Arthritis (Remicade, Inflectra)
- Multiple Sclerosis (Solumedrol, Tysabri, Cytoxan)
- Immunoglobulin deficiency (IVIG, Gammunex-C)
- Bleeding disorders (DDAVP)
- Hypomagnesium (Magnesium)
- Alpha 1 AntiTrypsin Deficiency (Prolastin)
- Osteoporosis (Reclast, Zometa, Prolia)
- Chemotherapy (Adults & Peds, Solid Tumor & Blood Cancers)
- Hydration

## **Frequently Asked Questions (FAQs)**

### **What are the hours of Infusion?**

Hours of operation are

- Monday through Friday from 7:00am-7:00pm
- Saturday from 8:00am-4:00pm.

### **When is the lab open?**

- Lab hours are 7:00am - 6:00pm.
- Saturday from 8:00am-3:00pm.

### **Can you access my port or central line?**

Yes, the staff is trained in utilizing central lines (such as Port, PICC, Broviacs, etc.) as well as placing peripheral IVs.

- The lab can do tunneled lab draws but can only access ports for those over 15 years old.

- The Infusion nurse will place the Peripheral IV with the lab draw if it is needed.
- The Infusion nurse access the port and draw labs at the same time if needed.

### **Where do I park?**

Flat lot parking is available at no cost. Please enter the parking lot off of Karl Greimel Drive and enter through door 1.

### **What is the visitor policy?**

As of June 1, 2020, visitors cannot accompany patients to the infusion area unless the patient is a minor or the visitor is necessary to provide care. Please talk to your scheduler if you feel an exception is warranted.

### **How do I prepare for Infusion?**

- **Do** drink more water beginning two days before infusion
- **Do** limit caffeinated beverages beginning two days before infusion.

### **How do I contact the Infusion Area if something comes up before my appointment (like traffic, sick)?**

- Monday – Friday:
  - Call (810) 263-4000 for Brighton Center for Specialty Care and ask for the Infusion Area. (You may reschedule if you are unable to come that particular day).
- On Saturday:
  - Call (734) 936-4500 (Hospital Main number) and state that you need the Brighton Center for Specialty Care Infusion Desk.

### **Are there services available at Brighton Infusion for those who experience difficulty with IV placement?**

There are many different items the staff can utilize for Peripheral IV placement such as virtual reality, stress balls, or buzzy (pain control device that uses

vibration and cold). Vein finder technology or ultra sound guidance may be used in some cases to assist staff with location for the IV.

### **What other services are available?**

- Interpreter services are available via phone if needed.
- We also have social workers, a financial counselor and Child Life services available.
- Internet can be very unreliable but you may bring your own hotspot if having internet access is important to you.
- You may bring your own snacks, drinks, activities or electronics such as tablets, laptops, etc. to the infusion center to pass the time if you are anticipating a longer stay for infusion.
- Picasso's (a small cafeteria) is open 8:00am - 4:00pm to purchase grilled foods, coffee, and other drinks. There are vending machines across from the outpatient pharmacy.

**Please turn to page 5 for directions to the clinic and what to expect when you arrive >>>**

Disclaimer: This document contains information and/or instructional materials developed by Michigan Medicine for the typical patient with your condition. It may include links to online content that was not created by Michigan Medicine and for which Michigan Medicine does not assume responsibility. It does not replace medical advice from your health care provider because your experience may differ from that of the typical patient. Talk to your health care provider if you have any questions about this document, your condition or your treatment plan.

Edited by: Karelyn Munro, BA

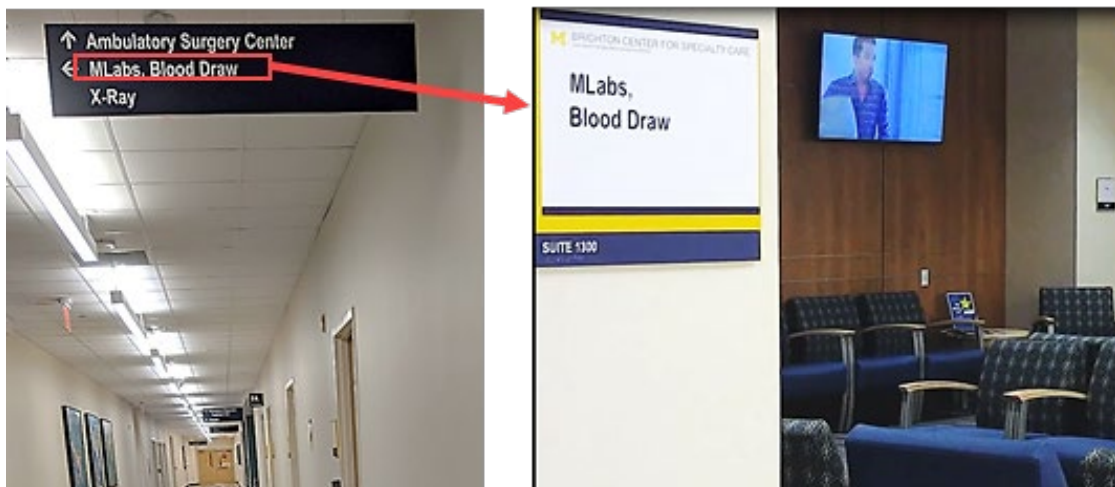
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## Directions for your visit to the infusion clinic:

1. Brighton Center for Specialty Care is located at 7500 Challis Road.



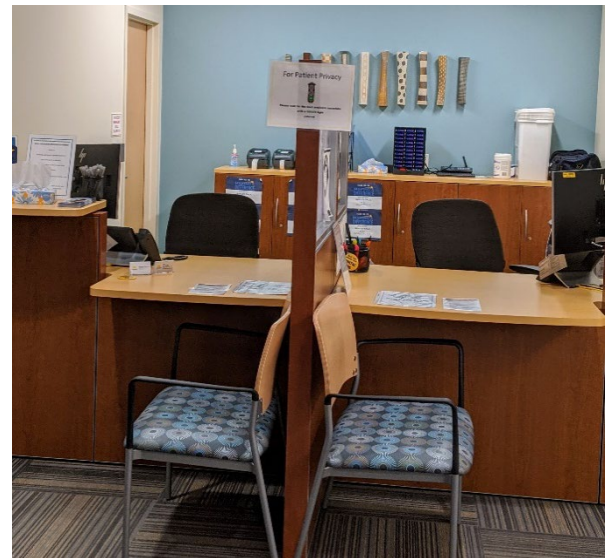
2. Park at Entrance 1 when you arrive.



3. You will see a sign for “MLabs” when you enter, stop there before you go to infusion to get your blood drawn.



4. After you visit the MLab to get your blood tests done, please go to the Infusion area so you can check-in.



5. When you arrive at the infusion check-in desk (on the right above) please wait for the next available associate with a green light. This ensures patients at the desk have privacy.





6. This is the intake area where we will record your height and weight.



7. This is one of the potential areas where you will have your infusion done.

**Thank you for reading, please call us if you have any questions!**