

MyUofMHealth Website: Forgotten Username or Password

What is the MyUofMHealth.org Website?

MyUofMHealth.org offers personalized and secure online access to portions of your medical records.

I forgot my username. What should I do?

1. Click **Forgot Username?** on the sign-in page.



Step 2: Provide the requested information:

- **First Name.**
- **Last Name.**
- **Date of Birth:** Month, day, year you were born.
- **Zip Code.** Your five-digit zip code.
- Click **Submit.** Your MyUofMHealth Username will be sent to the e-mail address on file with your account.



Step 3: Open the email from Michigan Medicine to get your Username. Sender and subject will be:



Step 4: Click **Home** to return to the MyUofMHealth sign-in page.



I forgot my password. What should I do?

1. Click **Forgot Password?** on the sign-in page.



Step 2: Provide the requested information:

- **MyUofMHealth Username.**

Health Information Technology and Services (HITS)
MyUofMHealth Website: Forgotten Username or Password

- **Date of Birth:** Month, day, year you were born.
- **Zip Code.** Your five-digit zip code.
- Click **Next**.

Step 3: Click **Send to My Email**. Keep the browser window open while you retrieve a code being sent to your email.

- A code will be sent to your e-mail address on file with Michigan Medicine. You will then need to enter this code in the browser window you have open for MyUofMHealth to reset your password.

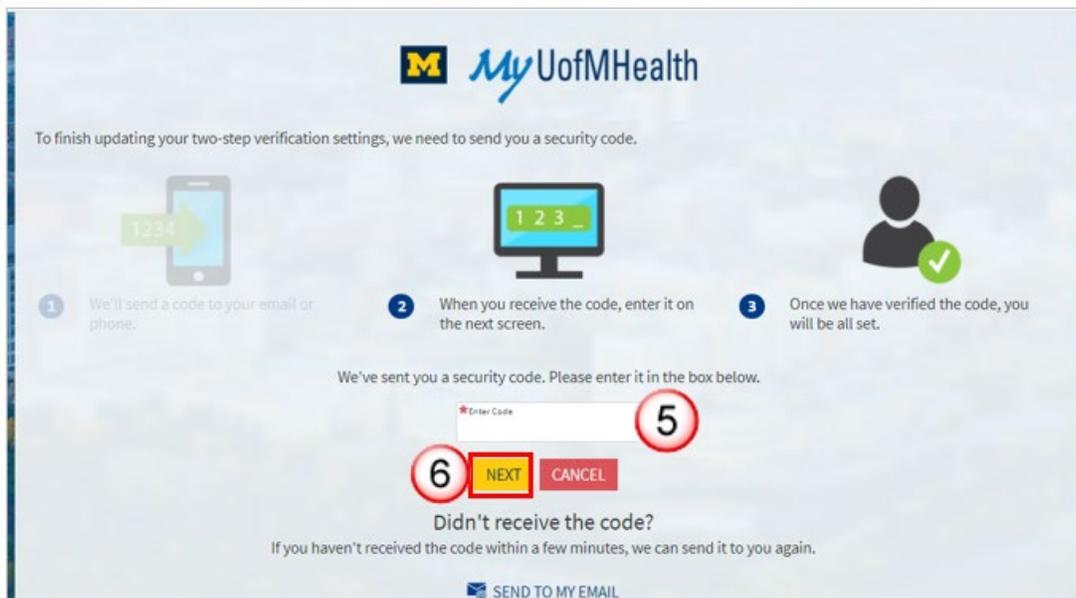
Step 4: Open the email from Michigan Medicine. Sender and subject will be:



Copy or write down the **verification code**.

Step 5: Enter the code in the browser window you still have open for MyUofMHealth.

Step 6: Click **Next**.



Step 7: Type a new password.

- Your password must be a minimum of eight characters and must contain at least one number and one letter. Your password cannot include symbols. The maximum password length is 20 characters. The password must be different from the MyUofMHealth username.

Step 8: Retype the new password.

Step 9: Click **Next**.

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Create a New Password

Enter your new password. A good password uses a combination of lowercase and uppercase letters, as well as numbers. Avoid using a password that is easy for others to guess, such as your name or phone number.

The password requirements are as follows:

- The minimum password length is 8 characters.
- The maximum password length is 20 characters.
- The password must be different from the MyChart username.
- The password must include at least one letter and one number.

* Password **7**

* Retype Password **8**

9 NEXT CANCEL

You are now logged into your MyUofMHealth portal account.

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Author: Fox, Jennifer

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