

# Matrix Program: When to Call Your Doctor

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## When do I need to seek emergency care?

Call 9-1-1 immediately if you have any of the following:

You have any of the following **sudden symptoms of a stroke**:

- Confusion or trouble speaking or understanding others
- Trouble seeing in one or both eyes
- Numbness or weakness of the face, arm, or leg, usually on one side of your body
- Trouble walking, dizziness, or loss of balance or coordination
- Severe headache with no known cause

You have **any** of the **symptoms listed below**:

- Sudden onset of chest pain
- Shortness of breath not relieved by rest
- Severe bleeding or swelling at your procedure site
- Your legs feel numb, tingly, cold or look blue
- You believe you are experiencing a true emergency

## When do I need to call my doctor?

- Under the tongue temperature above 100.5° F
- Bleeding, redness, swelling, increased pain or foul-smelling drainage near your procedure site
- Bruising at your procedure site that increases in size quickly
- Procedure site that opens after you leave the hospital
- Increased swelling in your legs or ankles
- Weight gain of more than 3 pounds in one day or 5 pounds in a week
- Trouble or inability to urinate
- Nausea, vomiting or diarrhea
- Chills or excessive sweating
- A vague feeling that something is wrong

## What is the number to call?

### Monday through Friday 8:00am-5:00pm:

- Call the Frankel Cardiovascular Call Center at **(888) 287-1082**. Ask to speak to the **MATRIX Nurse Clinical Care Coordinator** if you have any of the signs or symptoms above. A Call Center Representative will place you on hold and page the MATRIX Nurse Clinical Care Coordinator. You will be directly connected to a MATRIX Nurse Clinical Care Coordinator.
- For urgent needs after 5pm, weekends or holidays:  
Call the hospital operator (734) 936-6267. Ask the Operator to page the Cardiac Surgery Resident on call. You will receive a call back from the Resident.

Reason for call:	Number to call:
Emergency situation	<b>9-1-1</b>
Urgent needs <b>outside of normal business hours</b> (Normal business hours are Monday - Friday, 8:00am-5:00pm)	<b>Hospital Paging</b> <b>(734) 936-6267</b> after 5pm, weekends or holidays. Ask the operator to page the <b>Cardiac Surgery Resident</b> on call.
Symptoms <b>during normal business hours</b> (Normal business hours are Monday - Friday, 8:00am-5:00pm)	<b>FCVC Call Center</b> <b>(888) 287-1082</b> ask to speak with the <b>MATRIX Nurse Clinical Care Coordinator</b> .

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CVC Control #1400

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