

# Cardiac Procedures Unit: Instructions For Your Hospital Admission

#### Welcome!

On behalf of the Electrophysiology Team, we welcome you to the University of Michigan. Thank you for trusting us with your care. We are committed to providing the very best comprehensive care for you and your family.

Before your procedure, you will be admitted to the hospital for therapy. Your healthcare team will work directly with the hospital to schedule the date and time of your admission.

#### What are my instructions before my scheduled day of admission?

A nurse will contact you 2-3 weeks before your admission to discuss the details of your procedure and admission. The following information will be shared with you:

- The date of your hospital admission (confirmation):
  - On the day of your admission, the Admitting Office will contact you to let you know what time to arrive and the location of the floor where you will be admitted.
- Pre-admission Testing:
  If required, you will need the following tests 2-4 days before your hospital admission:
  - Lab work
    - Please visit a University of Michigan facility to have your blood drawn on the date given to you by your nurse.
    - If you go to a non-UofM facility, please fax the results to us at (734) 615-0074.

## Who should I call if I have questions or concerns?

- Monday Friday from 8:00 am to 5:00 pm:
  - o Call the Cardiac Procedures Unit: (844) 369-7816,
- After 5:00pm or on weekends or holidays:
  - Call (734) 936-6267 and ask the hospital operator to page the EP Fellow on call.

### What happens when I arrive at the hospital?

- Park in the University Hospital/Taubman Center Parking Structure (P2 and P3).
- Address: 1500 E. Medical Center Drive, Ann Arbor, MI 48109
- Valet parking is available Monday-Friday 5:00am to 7:00pm, Saturday and Sunday 8:00am to 4:00pm.
- If you need help finding your way when you arrive at the hospital, please stop at the Information Desk on Level 2 of University Hospital. One of our staff members look forward to welcoming and assisting you.

#### Other resources and information:

- Contact Michigan Medicine Lodging for assistance in making reservations for overnight lodging at (800) 544-8684 or (734) 936-0100.
- Call our Registration Service at **(866) 452-9896** to make sure your health insurance information is updated. Their hours are:
  - o Monday-Friday, 7:00 am to 8:00 pm
  - o Saturday, 8:00 am to 1:00 pm
- Contact your insurance company if you have questions about:
  - o Co-payments and deductibles
  - Specific benefits coverage
  - o Prior authorization requirements
- Sign up to use the **MyUofMHealth.org** secure patient portal to communicate with your care team about non-urgent matters. This tool allows you to:

- o Request, view and cancel an appointment
- o Receive laboratory and other test results
- Send non-urgent message to your care team
- o Review prescription medications and request prescription renewals

Disclaimer: This document contains information and/or instructional materials developed by University of Michigan Health for the typical patient with your condition. It may include links to online content that was not created by U-M Health and for which U-M Health does not assume responsibility. It does not replace medical advice from your health care provider because your experience may differ from that of the typical patient. Talk to your health care provider if you have any questions about this document, your condition or your treatment plan.

Author: Cardiac Procedure Unit Edited by: Bethany Lee-Lehner, MSN, RN, Karelyn Munro BA CVC#1432

Patient Education by <u>University of Michigan Health</u> is licensed under a <u>Creative Commons</u> Attribution-NonCommercial-ShareAlike 4.0 International Public License. Last Revised 10/2024