

BMT/Cellular Therapy Discharge Contact Information

You are being discharged to the care of the outpatient clinic providers, home care providers or outside resources. The list below will help you with who to contact for common needs that arise once you are out of the hospital. If you need to contact your doctor or coordinator, ask for them by name using the contact methods below.

Medical follow-up

Questions/Concerns	Clinician	Phone number:
Medical emergency		Call 911
Medical questions (non-emergent)	MD/NP/PA/RN	Use on-line portal
Medical questions (requiring same day follow-up)	Clinic nurses (M-F, 8am-5pm)	734-647-8902
Urgent concerns that cannot wait for clinic hours (nights/weekends/holidays)	BMT/Cellular Therapy physician on-call	(734) 936-6267
Dietician and/or Supportive Care/Symptom Management	Cancer Center	(734) 232-6366

Home assistance	Type	Phone number
HomeMed	Home Infusion Supplies	(866) 914-1453
Michigan Visting Nurses (MVN)	Visiting Nurse Care	
Other:		
Other:		

Other Assistance	Type	Contact information/Hours:
Billing and Insurance	Customer Service	PFC-counselors@med.umich.edu (877) 326-9155

Lodging	Short-Term	Patient & Visitor Accommodations (PVA) (800) 544-8684
Patient and Family Support Services (PFSS)	Supportive Care	(877) 907-0859 or (734) 232-6366
Pharmacy	Cancer Center	(M-F, 9am-5:30pm) (734) 647-8911
	Ambulatory Care/Taubman	(M-F, 9am-6pm; Sat 9am-4:30pm) (734) 936-8260
Social Work	Clinical (last names A-K)	Emily Ubel (734) 936-9248
	Clinical (last names L-Z)	Toni Spano-English (734) 232-5776
Tangible Assistance	Transportation, lodging, prescription cost resources, coordination of Medicaid travel benefits, etc.	Guest Assistance Program (GAP) (800) 888-9825

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