



Serving the community: From charity care to health fairs, activity on the rise



As the only health system that serves patients from every county of Michigan and beyond, UMHS has a strong commitment to community service in all its forms. We show that commitment every day by providing health care & support services to those most in need, by educating the public & future clinicians, and by supporting research.

- The University of Michigan Health System provided more than **\$429.5M** in community benefits in FY2012, according to the most recent data from the Michigan Health & Hospital Association.
- UMHS community benefits include:
 - **Patient care that we weren't paid for** – including charity care, unpaid patient debts, subsidized health services & the difference between the cost of care for patients in public programs & the reimbursement UMHS receives for that care. Taken together, these are called unreimbursed & uncompensated care.
 - **Costs of training new health professionals** including medical students and residents
 - **Support for medical research**, beyond costs supported by other sources
 - **Community health programs & initiatives** that promote and improve health and social well-being
- The total value of our community benefit rose **19 percent** in 1 year, and **58 percent** in 5 years.
- Nearly 60 percent of this activity -- **\$257.6 million** -- was unreimbursed & uncompensated patient care.
- We accounted for **13%** of all unreimbursed & uncompensated care reported by Michigan hospitals in 2012.
- The amount of unreimbursed & uncompensated care we absorb has risen by **85 percent** in just five years.
- In addition to our unpaid hospital-care costs, we also absorbed **\$28.1 million** in charity care and unpaid bills, for care provided by the physicians in our Medical School's Faculty Group Practice.
- The remaining **\$172 million** worth of UMHS community benefit activities includes everything from free health screenings to support for training medical residents & performing research.
- U-M clinicians and students provide free services to the uninsured and underinsured via our Student Run Free Clinic, and through the Corner Health Clinic, the Robert J. Delonis Center for the homeless, the Hope Clinic and its U-M-based Hope@UMHS clinics, the Packard Community Clinic & migrant farm worker health clinics.
- Our financial counselors answered more than **3,000** inquiries about Affordable Care Act insurance in 2013 and early 2014, and helped community members enroll in private plans & the Healthy Michigan Plan.
- We're a major partner in safety-net programs such as the Washtenaw Health Initiative, the Washtenaw Community Health Organization, the Washtenaw Health Plan and the Regional Alliance for Healthy Schools, which last year provided free care & social assistance to **1,600** young patients in clinics at 7 local schools.
- We sponsor a broad range of community programs, from health fairs to Ann Arbor Meals on Wheels, which delivered over **134,200** meals made in our hospital kitchens to homebound individuals last year.