U-M health care dates back to the nation’s first university-owned hospital, opened in 1869. Since then, medicine has changed in extraordinary ways. Much of our care now occurs in outpatient settings on our main & east medical campuses, in our health centers & at partner locations across Michigan.

- **1.97 million** outpatient appointments occurred in our ambulatory care settings in fiscal year 2013. The number is projected to have grown by 6.7 percent in FY14, and we’ve planned for 4.3 percent growth in FY15.

- **Nearly 1.1 million** of those FY13 visits took place outside our main medical campus.

- **28:** The number of communities where we provide services. Most are in the three counties of Washtenaw, Wayne & Livingston – but we offer care as far away as Grand Rapids, Lansing, Traverse City and Toledo.

- **41:** The number of UMHS-owned or -leased locations where we will provide care in FY15.

- **21:** The number of locations across Michigan where we partner with other health systems & medical practices to offer radiation oncology services & specialty outreach clinics on a regular basis.

- **93.3 out of 100:** The overall rating of our outpatient care by patients in the most recent survey – the highest on record. We’re working on many initiatives to improve patient satisfaction and access even further.

- **100,000:** The number of square feet for clinical & diagnostic care at our new Northville Health Center, a two-story, custom-built, state-of-the-art leased center conveniently located in the highly populated I-275 corridor.

- **175:** The approximate number of jobs that have been created at Northville, in addition to the 55 UMHS staff who have moved from other nearby UMHS locations to work at the site. Those locations – the Livonia Center for Specialty Care and Livonia Health center – will also continue to serve patients.

- **42:** The number of primary care & specialty services offered at Northville, making it our most comprehensive site outside the main medical campus. Diagnostic & treatment services include infusion for cancer & non-cancer drugs, MRI & other diagnostic imaging, a physical therapy area & a medical procedures unit for four specialties.

- **2,000+** students & medical residents each year train as part of the care teams in our outpatient centers.

- **2,600** ambulatory site staff learned new clinical & patient service skills in our classes and training sessions in FY14, helping us provide a uniform, optimal experience for our patients across all ambulatory sites.

- **9,048** outpatient visits by research volunteers & clinical trial participants take place each year at our Michigan Clinical Research Unit sites at the Cardiovascular Center, Domino’s Farms & Rachel Upjohn Bldg.

As demand for our care grows, we continue to seek strategic new opportunities to expand outpatient services further.